Be it known that I, ________________________________, agree to abide by the procedures, rules and regulations as outlined in the EIC CLINIC MANUAL for all clinical assignments and off-site rotations.

I understand that the nature of clinical courses includes pre-clinical and laboratory practice on student partners. Furthermore, I am cognizant of the fact that enrollment in the EIC Dental Hygiene Program carries with it the possibility of exposure to potentially infectious and hazardous materials.

I will be responsible for all equipment and other items borrowed from EIC to provide patient care. In the event an item is broken or stolen, I will pay the College the amount to replace the item.

This clinical manual is subject to change.

_________________________
Student Signature and Date
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DH Faculty: Denise McSorley, Sally Elkhalifa, Linda De Luca, Mannie Levi, Hilda Mallol, Yraida Lipski, Alaa Mohsen, Dr. Joseph Preziosi

Reviewed and Approved by: ___________________________________________________

College President
SECTION I
Institutional Mission Statement

Eastern International College is a student-centered institution dedicated to the development of its diverse student body. The EIC curriculum and environment provide students with the opportunity to develop the knowledge and skills necessary to succeed in their professions of choice. This outcome is accomplished in each program through classroom lectures, active learning, hands-on experience, and is complemented by a general education segment of the curriculum. The college faculty and staff are focused on fostering student growth in critical thinking, decision-making, a positive self-image, and the development of social skills that will prepare all students to succeed. Student development is further encouraged through collegiate services and activities that enrich students personal and work lives.

The college strives to assure that our students and graduates are:

- Ethical and skilled persons dedicated to success in their careers and motivated to service others and their communities.
- Independent thinkers informed and enriched by a general education and career competencies.
- Lifelong learners skilled in and adaptable to new information and technologies.

The Eastern international College community will achieve these goals through dedicated teaching and scholarship, the provision of student support services that include career and personal development programs, the meaningful participation of all the constituencies of the EIC community in the educational process, and by treating each other with mutual respects and understanding.

Eastern International College Dental Hygiene Program Mission Statement:

The dental hygienist is the frontline, preventive therapist in the control and/or prevention of oral diseases. To achieve this, the training program will provide diverse opportunities in both didactic and clinical situations to develop competency in the discipline and to promote ethical conduct. The faculty role models are kept apprised of current theory and research through participation in continuing education and scholarly work. Faculty development is encouraged and supported. Community patient care is demonstrated through competent clinical services provided at an affordable fee.

Introduction

This manual has been prepared to serve as a guide and resource reference for the dental hygiene student. It includes the clinical services goals and objectives, clinic policies, procedures, forms and evaluations.

Students must acquaint themselves thoroughly with the information in this manual and be responsible for following all the rules and regulations contained within. These procedures have been established to safeguard the well-being of all patients, students, faculty and staff.

A dental hygienist is a licensed member of the dental health team who provides educational,
clinical and therapeutic services to the public in accordance with the New Jersey Dental Auxiliary Practice Act. Students in the Dental Hygiene Program are taught responsibility for professional judgment, ethical conduct and infection control. They develop an effective and responsible style of communication in order to involve the patient as a partner in care as a necessary condition for restoring and maintaining the patient’s oral health. Students treat a broad range of patients with varied characteristics and health conditions and are given the opportunity to work in a variety of health care settings with different population groups. The program includes many hours of theory, laboratory and clinical practice, along with basic science and general education courses. Clinical experiences will be provided in the Eastern International College dental hygiene clinic. However, students may be required to attend off-campus facilities to gain clinical proficiency and meet specific course requirements.

Prior to beginning clinical assignments, students must complete a medical form. Additional prerequisites to attending clinical sessions include providing proof of immunizations, medical and malpractice insurance, and CPR.

Any infraction of these rules and regulations, that affect patient care, will require temporary dismissal of the student from the clinic until Program and College Administrators make a decision.

The Program is entitled to modify these procedures when necessary, in order to properly exercise educational responsibility. Every effort will be made to apprise students of changes as soon as possible.

Quality Assurance for Patient Care

The goal of Eastern International College Department of Dental Hygiene is to provide quality of care to our patients. In an effort to accomplish this, a quality assurance program has been established.

Quality assurance measures the quality of care and involves the following key elements: Patient satisfaction, standard of dental hygiene care, chart audit and records management and follow up with completed/incomplete patients.

I. Patient Satisfaction - Patient surveys are conducted to review the opinions of care provided by the EIC dental hygiene.

II. Standard of Dental Hygiene Care - Evaluations are conducted by faculty members through student assessments and ongoing faculty observation and evaluation. Students will develop a self-evaluation mechanism to assess their ability to provide all components of the dental hygiene process of care (assessment, dental hygiene diagnosis, planning, implementation, and evaluation). This is done through the, clinical journal, outcome and five week clinic rotation assessment. Evidence-Based Practice technology research and literature are the foundation of the EB decision making for treatment protocols in dental hygiene preventive services.
III. Charting Auditing and Records Management—Mechanism of evaluation is through the Quality Assurance Chart Review Audit Form. Faculty members along with students perform the audit by following the sequential order of the form. Once completed it is filed in the Quality Assurance Chart Review Log Binder.

IV. Follow up with complete/incomplete patient—Students maintain a “Completed/Incomplete Patient Listing” form that contains each patient treated at Eastern International College dental Hygiene program. The entry for each patient is marked complete or incomplete. For the patients that are incomplete, students contact the patient via U.S. mail, phone call or email to verify if the patient will continue clinical treatment. For patients complete will be placed on an appropriate recall program. The form will be completed at the end of the semester and handed into the clinical coordinator.

Eastern International College
Competencies, Goals and Objectives

All Course Competencies are taught to

I PROFESSIONALISM
1. To value and manage ethical issues of dental hygiene practice while maintaining current discipline philosophies.
   Demonstrate by:
   a. Explaining a professional code of ethics in all aspects of managing patient care.
   b. Identifying and reporting sins of abuse and neglect as required by law.
   c. Assuming responsibility and accountability for dental hygiene actions and services.
   d. Maintaining high integrity in relationships with patients/clients, colleagues, and other professionals.
2. To contribute to improving the knowledge, skills, and values of the profession of dental hygiene.
   Demonstrate by:
   a. Advancing the profession through service activities and affiliations with other professional organizations.
   b. Promoting and practicing lifelong learning of dental hygiene philosophy and advancements.
   c. Promoting the values of the profession to the public and other organizations both within and outside of the dental profession.

II. ORAL HEALTH DISEASE PREVENTION AND PROMOTION
1. To provide educational services using appropriate interpersonal communication skills and educational strategies to promote optimal health for the individual client.
   Demonstrate by:
   a. Serving as a role model by engaging preventive health behaviors to maintain optimal oral and general health.
b. Identifying the oral health needs of patients and assist them in the development of appropriate, individualized self-care regimens.
c. Encouraging patients/clients to assume responsibility for their oral and general health becoming co-therapist with the dental professional.

2. To initiate and assume responsibility for health promotion and disease prevention activities developed for the diverse community population.
Demonstrate by:
   a. Identifying services that promote oral health and prevent oral health diseases.
   b. Providing screening, referral, and educational services to bring consumers into the health care delivery system.
   c. Managing, assisting, and providing dental hygiene services in a variety of settings including hospitals, clinics, extended care facilities, community programs, and school settings.

III. DENTAL HYGIENE PROCESS OF CARE
1. To collect, analyze and accurately record baseline data on the general, oral, and psychosocial health status or patients/clients using methods consistent with the most current medical, dental and legal principles.
Demonstrate by:
   a. Systematically collecting and analyzing the data to identify adult, pediatric, medically compromised patient/clients:
      1. Medical/dental histories
      2. Vital signs
      3. Extra/intra oral examination
      4. Periodontal and hard tissue examinations
      5. Oral radiographs
      6. Diverse indices
      7. Risk assessments, i.e. tobacco usage, systemic, caries, and periodontal disease.
   b. Develop a comprehensive patient/client record as a legal document and maintain accurate patient/client treatment records with confidentiality.
   c. Identify patients at risk for a medical emergency.
2. To identify existing oral health problems, potential problems, etiologic factors and contributing factors using critical decision making skills and to establish realistic goals and treatment strategies to maximize optimal oral health. Demonstrate by:
   a. Formulating a dental hygiene diagnosis and treatment care plan with continual evaluation considerations.
   b. Establishing oral health goals with the patient/client as an active participant or co-therapist.
   c. Developing a comprehensive plan incorporating a sequence of clinical treatment and implementation, educational promotion and continual support and reinforcement.
   d. Obtaining informed consent from the patient/client for all services.
3. To provide treatment that includes preventive and therapeutic services designed to achieve and maintain the oral health goals set for the dental hygiene professional and supported and agreed upon by the patient/client.
Demonstrate by:
   a. Using current infection control protocol.
b. Applying basic and advanced principles of dental hygiene instrumentation to debride the tooth surface without trauma.
c. Controlling pain and anxiety by using appropriate anesthesia (topical) and behavioral modification techniques.
d. Selecting and administering appropriate chemotherapeutic agents within scope of current dental hygiene practice.
e. Providing fluoride therapy both office-based and home use.
f. Applying pit and fissure sealants.
g. Providing health education counseling.
h. Providing nutrition counseling as it applies to maintain oral health.
i. Providing life support measures to manage medical emergencies in the patient/client care environment.

4. To evaluate the effectiveness of planned clinical and educational services and modify, change when necessary to maintain optimal health.
   Demonstrate by:
   a. Determining the clinical outcomes of dental hygiene care received and the effectiveness of that care by using indices, instruments and examination techniques.
   b. Determining patient/client’s satisfaction with the dental hygiene care received and the oral health status achieved.
   c. Developing and maintaining continual care system (recall system) appropriate to the patient/client needs.
   d. Continually self-evaluating the ability and dental hygiene service performed to the highest standard of care.

Clinical Services Goal:

To develop a well-rounded preventive specialist who is a competent clinician, educator and problem-solver and who is empathetic and respectful to all patients, co-workers, peers, and faculty.

The Dental Hygiene Program promotes the attainment of these goals by functioning in a professional atmosphere that encourages respect and interaction among students, faculty and administrators.

Failure to achieve and/or adhere to such standards will provide a basis for academic dismissal.

Students must strive to adhere to technical, behavioral, attitudinal, and professional standards of clinical performance.

CLINICAL SERVICES OBJECTIVES

Clinical Services I

Upon completion of Preclinical Sciences, the student will be able to perform the following dental hygiene services on a clinic patient(s). Throughout the semester, the student will continue to demonstrate these objectives with progressive independence and efficiency.
**Skills related to Dental Hygiene Process of Care:**

1. Obtain and record a comprehensive medical and dental history including vital signs.

2. Perform and record data obtained from the following procedures:
   a) Extra-oral and Intra-oral examination including a gross physical observation
   b) Examination of the periodontium
   c) Sulci and/or pocket depth
   d) Assessment of the gingiva
   e) Determination of mobility, fremitus and furcation involvement

3. Organize and sequence a comprehensive treatment plan from collected data and assessment tools.

4. Utilize bleeding points and plaque indices to record and assess a patient's oral status.

5. Perform dental charting, including charting of deposits and assessment of occlusion.

6. Perform scaling and root debridement procedures.

7. Apply topical anesthetic.

8. Apply topical fluoride treatments.

9. Demonstrate and utilize appropriate and effective infection control and waste disposal techniques.

10. Demonstrate competency in the administration of PHP index on patients.


12. Use effective, non-traumatic instrumentation.

13. Provide individualized self-care strategies and oral health management.

14. Assess patient attitudes toward preventive education, including nutritional counseling and smoking cessation.

15. Assess the need for supplemental fluoride therapy and make appropriate recommendations for use.


17. Remove soft deposits and stains.
18. Demonstrate preparation for medical emergencies.

19. Employ radiation safety principles prior to, during, and following exposure to ionizing radiation.

20. Expose, develop, evaluate and interpret intra-oral and extra-oral radiographs.

21. Prevent and/or manage medical emergencies.

Knowledge and Application of Prevention and Promotion for Oral Disease

22. Recognize conditions that necessitate special consideration prior to and during treatment.

23. Discriminate pertinent and significant findings from those that are non-significant or within a range of normal.


25. Evaluate the results of dental hygiene intervention.

26. Apply problem-solving skills when providing dental hygiene services.

Values/Beliefs in Professionalism

27. Value the need for consistently performing patient assessment at acceptable standards of care.

28. Maintain thorough and accurate records.

29. Apply principles of professional and ethical behavior when providing care.

30. Accept responsibility for one's actions.

Dental Hygiene Clinical Services II

Upon completion of Clinical Services II, the student will be able to perform the following additional dental hygiene services on a clinic patient(s). Throughout the semester the student will continue to demonstrate the previous semester’s objectives with considerable confidence, independence and efficiency.

Skills related to Dental Hygiene Process of Care

1. Perform nutritional counseling with a focus on oral health.
2. Demonstrate the use of the intra-oral camera for patient education and documentation.

3. Place pit and fissure sealants.

4. Demonstrate ultrasonic instrumentation and air polishing.

5. Provide and demonstrate homecare instruction to patients on the use of adjunctive aids (i.e., power tooth brush, Water irrigator, gingival stimulator).

**Knowledge and Application of Prevention and Promotion for Oral Disease**

**Values/Beliefs in Professionalism**

6. Analyze a patient's need for preventive, educational, and therapeutic dental hygiene services.

7. Synthesize patient assessment data in formulating treatment and maintenance plans.

8. Apply desensitizing agents.

9. Recognize need for pain control procedures beyond topical anesthesia.

**Dental Hygiene Clinical Services III**

Upon completion of Clinical Services III, the student will be able to perform the following additional dental hygiene procedures on a clinic patient(s). Throughout the semester, the student will continue to demonstrate the previous semester’s objectives with significant confidence, independence, and efficiency.

**Skills related to Dental Hygiene Process of Care**

1. Complete Mock ADEX Board documentation.

2. Demonstrate advanced instrumentation skills on periodontally involved patients.

3. Select appropriate patients and demonstrate placement of intrasulcular medicaments.

**Knowledge and Application of Prevention and Promotion for Oral Disease**

**Values/Beliefs in Professionalism**

4. Assess one's own ability to perform dental hygiene services at high levels of patient care.

**HESI**

The HESI Test is used to assess student competencies and readiness for entry into the dental hygiene program. The exam has been shown to help predict the likelihood of student success in dental hygiene programs. Specifically, the exam tests students across several academic domains,
as well as results in a personality profile used to help identify each applicant’s learning style.

- Below is an outline of the exam:
  - Reading Comprehension – Presents reading scenarios in order to measure reading comprehension; tests for skills such as identifying the main idea, finding meaning of words in context, demonstrating passage comprehension, making logical inferences, etc.
  - Vocabulary and General Knowledge – Posits vocabulary that is commonly used in the English language, as well as that which is specific to the healthcare field.
  - Grammar – Contains a basic grammar assessment, centering on parts of speech, common grammatical errors, etc.
  - Basic Math Skills – Centers on math skills needed for the healthcare field, including basic addition, subtraction, multiplication, fractions, decimals, ratio and proportion, household measures, general math facts, etc.
  - Biology – Covers basic concepts in biology, namely, biological molecules, metabolism, cells, cellular respiration, photosynthesis, etc.
  - Anatomy & Physiology – Includes general medical terminology and anatomical structures and systems.
  - Learning Style – Assesses the preferred learning style of the prospective applicant and offers test-taking and study tips suited to that learning style.

Subsequent exams will include Oral Anatomy, Histology and Embryology, Oral Pathology, Pharmacology, Clinical Sciences, Dental Radiology, Dental Materials, Nutrition, Dental Hygiene Process of Care.

There will be four administered HESI exams throughout the curriculum. Advanced notice to the dates and times as well as the details will be given to the students to prepare for these exams.

The students will take a HESI Exit Exam, which will be administered to allow students to assess their areas of strength and weakness as they prepare for the American Board Of Dental Examiners (ADEX) dental hygiene exam. Results will permit students to develop a remediation plan specific to their needs.

**Community Dentistry and Health Study Course Rotation: Second Clinical Year**

Eastern International College Dental Hygiene Program students will participate in a variety of community experiences. It is an extension and requirement of the Community Dentistry and Health Study Course and will differ from the clinic rotation. Experiences may include opportunity for lesson planning and education of target audiences in differing environmental settings, oral cancer screenings and advocacy of oral access to care. Examples include the Head Start, WIC, nursing homes, senior centers, clubs, local schools, CHIP events, Special Olympics, etc.

Rotations are assigned as part of DH-208 and will occur in the sixth semester. Attendance is required as part of clinic-required time. Attendance for all clinic courses must be maintained at 90% or higher, or risk course failure.

**Progression In and Graduation from the Dental Hygiene Program**
Any student earning a grade lower than (75) in any course designated with a DH prefix, may not progress in the program without repeating the course and earning a satisfactory grade. Students earning less than 75% must therefore reapply to the program. Students failing two courses are not eligible for readmission. Earning satisfactory grades in all general education courses is likewise a requirement to continuation, as these courses are prerequisites for the Dental Hygiene core courses.

**GRADING**

A - 90-100  
B - 80-89  
C - 75-79  
I - Incomplete  
IF- Incomplete converted to Failing  
W- Withdrawal Passing  
WF- Withdrawal Failing  
Under 75 if Failing  

Final grades will be posted on Student Portal.

**Policy on Course Repetition**

If a student fails ONE dental hygiene course during a semester, they may repeat the course once it is offered again and continue through curriculum with that cohort. If a student fails TWO dental hygiene courses during a semester, they cannot continue in the program. A maximum of two dental hygiene courses may be repeated. If for any reason a student completes two or more courses with a grade below “(75),” they will not be permitted to continue in the program, nor can they reapply. Any repeated course may only be repeated once, and registration for repeating courses will be based upon availability of space.

1. To progress through all dental hygiene clinical courses, all clinical requirements must be completed by the end of the scheduled clinic sessions. The following technical standards and essential functions are deemed necessary to matriculation, progression, retention and successful completion of the Dental Hygiene Program:

2. Motor skills/physical health – students must have sufficient physical ability and health to acquire specific technical skills that allow for the performance of the various oral hygiene procedures without inflicting harm to their well-being or that of their patients, peers, faculty, or staff. Ergonomic positioning of self and patient for the performance of palpation, percussion, auscultation and other diagnostic procedures; manipulation of hand and motor instruments; basic life support; operating foot controls; positioning and moving dental equipment and responding to visual and aural equipment signals are among, but not all inclusive of the requisite skills.

3. Sensory ability – students must have adequate visual acuity to recognize and gather material from printed or handwritten formats, slides, films, videos, DVDs and x-rays;
to differentiate between variations in the depth of field, color, shade, size and shape of clinical findings or their diagrammatic representation; and to observe and respond to nonverbal communication. Auditory functions must be sufficient to facilitate communication with faculty, peers and patients; and to recognize and respond to sound emanating from malfunctioning equipment. Tactile sensitivity is crucial in differentiating between normal and abnormal structures of the head and neck.

4. Communication – in order to provide effective patient care services, and become an integral dental team member, the student must have sufficient command of English. Excellent communication skills are vital in gleaning information from lectures, texts, journals and other written materials as well as conversations with dental personnel, and to convey gleaned information to patients, peers, faculty and staff. Writing skills are essential for documentation of clinical charts. Patient education, problem solving and collaborative exercises are all dependent upon the students’ ability to communicate effectively.

5. Cognition – administration of appropriate and timely dental hygiene care is a function of analysis, integration, and synthesis of a variety of sources. Problem solving requires the ability to calculate, summarize and interpret written, oral and diagrammatic/pictorial information. Furthermore, written documentation of relevant accurate and complete information in a prescribed, legally acceptable form is essential. Multi-tasking is also a requisite skill of the dental health care professional. The capacity to prioritize, in an appropriate sequence, may mean the difference between life and death in an emergency situation.

6. Behavioral – students must possess the emotional stability necessary to fully utilize his/her intellectual capability in providing the patient with appropriate, efficient and safe treatment. This can be demonstrated by the exercise of good judgment; prompt completion of patient related responsibilities; development of compassionate and effective rapport with patients, peers and faculty; adaptation to change; display of flexibility; compliance with programmatic procedures and policies as well as standards of academic integrity; tactful and congenial management of apprehensive patients; and acceptance of reasonable feedback and constructive criticism. Maintaining a calm demeanor in the face of stress that is inherent in the clinical treatment of patients is another demonstration of the attitudinal and behavioral maturity required for success.

Licensure to Practice Dental Hygiene in NJ

According to the Dental Auxiliary Practice Act, of the State of New Jersey, all persons desiring to practice dental hygiene in New Jersey shall first secure a license from the Board of Dentistry, hereinafter referred to as the Board. An applicant for licensure as a dental hygienist shall submit a completed application to the Board, which shall contain the following information and materials:

1. A certification by the secretary or dean from an institution with an educational
program in dental hygiene approved by the Commission on Dental Accreditation verifying that the applicant completed the educational program in dental hygiene;

2. A passport size photograph of the applicant certified by the secretary or dean of the institution from which the applicant has completed the program in dental hygiene;

3. The results of the successful completion of the National Dental Hygiene Board examination;

4. The results of the successful completion of the ADEX examination;

5. The results of the successful completion of the New Jersey Jurisprudence examination taken within one year of the date of application;

6. A certification by the Board of Dentistry in every state or jurisdiction in which the applicant holds a license to practice dental hygiene verifying that the applicant’s license in that state or jurisdiction is in good standing;

7. An affidavit of good moral character; and

8. The application fee as set forth in N.J.A.C. 13:30-8.1

As part of its review of applicants for licensure as a registered dental hygienist, the Board shall consider and evaluate any prior record of disciplinary action or pending disciplinary action against the applicant or investigation of the applicant in any other state or jurisdiction and the applicant’s complete professional employment history.

The Board conducts a criminal background check as part of the licensure process. If the applicant has any issues to disclose, they should do so at this time. The applicant may be required to attend a hearing, at which time s/he may bring legal counsel. The final decision on licensure is at the Board’s discretion.

**Scope of Practice of Licensed Dental Hygienists in New Jersey**

A licensed dental hygienist practicing under the direct supervision of a licensed dentist may:

1. Perform a complete prophylaxis including the removal of all hard and soft deposits from all surfaces of human natural and restored teeth to the epithelial attachments and the polishing of natural and restored teeth;

2. Perform root planning;

3. Provide prophylactic and preventive measures such as the application of fluorides and pit and fissure sealants and other recognized topical agents for the prevention of oral disease or discomfort;
4. Place intrasulcular therapeutic medications approved by the Food and Drug Administration, as directed by a dentist;

5. Examine soft and hard tissue of the head, neck, and oral cavity and note deformities, defects and abnormalities therein;

6. Fabricate athletic mouth guard appliances;

7. Isolate the operative field, including the placement and removal of rubber dams;

8. Place and remove matrices and wedges;

9. Place temporary sedative restorations;

10. Remove excess cement from crowns or other restorations and orthodontic appliances;

11. Remove sutures;

12. Fabricate and cement temporary crowns and bridges after preparation of tooth (teeth) by a dentist. This shall not include intra-oral occlusal adjustment;

13. Take impressions for diagnostic models and models to be used as counters for fixed or removable prostheses;

14. Place amalgam and gold foil in a tooth for condensation by the dentist;

15. Place and remove retraction cords and medicated pellets;

16. Perform bite registration procedures to determine occlusal relationship of diagnostic models only;

17. Place and remove periodontal dressings and other surgical dressings;

18. Trial size (pre-select) orthodontic bands, wires, stainless steel crowns and temporary crowns intra-orally or on diagnostic models;

19. Remove arch wires and ligature wires;

20. Make radiographic exposures as permitted by the Department of Environmental Protection pursuant to N.J.S.A. 26:2D-24 et seq.;

21. Provide oral health education including dietary analysis and clinical instruction in order to promote dental health;

22. Apply topical anesthetic agents;

23. Take and record vital signs;
24. Retract patient’s cheek, tongue or other tissue parts during a dental procedure;

25. Remove such debris as is normally created in the course of treatment during or after dental procedures by vacuum devices, compressed air, mouthwashes and water;

26. Hold a curing light for any dental procedure. Such curing light shall not include a laser;

27. Take dental photographs including the use of intra-oral cameras;

28. Select shades of prosthetic appliances; and

29. Assist a licensed dentist in the administration of nitrous oxide, provided the licensed dentist is physically present in the operatory at all times during the procedure.

30. With additional certification, administer local anesthesia

A licensed dental hygienist practicing within an institution subject to the supervision of a New Jersey Licensed dentist in the institution may:

1. Perform a complete prophylaxis including the removal of all hard and soft deposits from all surfaces of human natural and restored teeth to the epithelial attachments and the polishing of natural and restored teeth;

2. Perform root planning;

3. Provide prophylactic and preventive measures such as the application of fluorides and pit and fissure sealants and other recognized topical agents for the prevention of oral disease or discomfort;

4. Examine soft and hard tissues of the head, neck, and oral cavity and note deformities, defects and abnormalities therein;

5. Make radiographic exposures as permitted by the Department of Environmental Protection pursuant to N.J.S.A. 26:2D-24 et seq.;

6. Provide oral health education including dietary analysis and clinical instruction in order to promote dental health;

7. Take and record vital signs; and

8. Take dental photographs including the use of intra-oral cameras.
Programmatic Policies and Requirements

Academic integrity is of utmost importance while establishing ethical modes of behavior necessary for the successful dental hygienist. Honesty is the foundation for all academic and scholarly pursuits. Any form of academic dishonesty is viewed by the faculty as a serious offense, which undermines the bonds of trust and integrity among members of the college community. Students are expected to uphold these standards. Any breach of or intent to breach the college academic code of conduct shall result in disciplinary actions.

Academic dishonesty can take many forms, such as but not limited to: cheating; plagiarism; any fraudulent act designed to gain or improve grades; accepting credit or any form of recognition not properly earned; multiple submissions of the same work for credit in more than one course or by more than one student; or using the facility without permission or supervision.

All forms of academic dishonesty as defined below are strictly forbidden and will result in disciplinary action. Attempted academic dishonesty, whether it is successful or not, will be treated as a violation of Academic Integrity.

Academic dishonesty includes, but is not necessarily limited to, the following:

**Cheating:** Giving or receiving unauthorized assistance in any academic exercise or examination, or using or attempting to use any unauthorized materials, information, or study aids in an examination or academic exercise, including but not limited to:

- Copying from others, with or without their knowledge and/or consent, or allowing others to copy from one’s own work.
- Possessing or using a “cheat sheet” or study guide, or other notes, formulae, or written information not specifically authorized for use by the instructor.
- Possessing or using notes, formulae, or other information in a programmable calculator or other electronic device without explicit instructor permission.
- Possessing or using a cell phone, pager, PDA, or other electronic device to send or obtain unauthorized information.
- Taking an exam for another student, or permitting someone else to take an exam for one.
- Asking another to provide improper assistance on an exam or other academic exercise, or providing such assistance to another.
- Providing or receiving information about all or part of an exam, including answers; for example, telling another student what was on an exam he or she has not yet taken, or requesting this information.
- Collaborating on take-home exams or other academic exercises without explicit
instructor permission.

• Gaining or providing unauthorized access to examination materials.

• Note: Possession of any prohibited unauthorized materials, information, study aids or device during an examination or academic exercise is an act of academic dishonesty, whether or not it is used, and disciplinary actions will be imposed.

Plagiarism: Using the ideas, information, or language of another without specific or proper acknowledgement, including but not limited to:

• Using text or information from a source, whether print or electronic (that is, books, periodicals, websites, or online databases, et cetera) without correctly documenting the source.

• Using direct quotation from a source without quotation marks, even if the source has been cited correctly.

• Paraphrasing or summarizing the ideas or text of another work without documenting the source.

• Modifying text from sources, for example, substituting a word or phrase for the original, while maintaining the original sentence structure or intent of the passage.

• Using graphics, visual imagery, video, or audio without permission of the author or acknowledgment of the source.

• Translating text from one language to another without citing the original work.

• Obtaining packaged information, foreign language translation, or a completed paper from an online or other commercial source and submitting it as one’s own work without acknowledgment of the source.

• Presenting the work of another student as one’s own, with or without permission.

• Submitting work done previously for another class or purpose.

• Creating false data or citing nonexistent or false sources.

• Note: While failure to document correctly may not in and of itself constitute evidence of intent to plagiarize, inadvertent plagiarism is as serious an issue as malicious (deliberate) plagiarism. Instructors should make every attempt to distinguish between intentional and inadvertent plagiarism, especially in cases in which the student has not yet completed English Composition I and may be unaware of the correct form of documentation required, and disciplinary action should be commensurate with the offense. In no case should ignorance alone be accepted as an excuse.
Other Forms of Academic Dishonesty: Misrepresenting or falsifying academic achievement, gaining unfair advantage, or engaging in or facilitating academic dishonesty, including but not limited to:

- Misrepresenting or falsifying academic accomplishments, such as by altering computer or print records.
- Deceiving an instructor or creating false excuses to obtain special consideration or an extension.
- Continuing to work on an exam when the time allotted has elapsed.
- Forging a signature.
- Falsifying or inventing any information, data, or citation in an exam, essay, or other academic exercise.
- Submitting substantial portions of any academic exercise more than once for credit without the prior authorization and approval of the current instructor.
- Facilitating any of the above actions, or otherwise performing or completing work that another student then presents as his or her own.
- Interfering with the ability of a fellow student or students to perform assignments.
- Any unauthorized manipulation of patient documentation, forging of signatures or information is illegal and cause for immediate dismissal from the program, without opportunity for readmission.

Confidentiality/Attendance Policy

All patient medical and dental records are confidential. Students must respect the confidential nature of this information when discussing clinic patients. Discretion should be used as to when, where, and with whom information is discussed.

Students are not permitted to remove the patient’s chart from the EIC dental hygiene clinic. Any infraction of this policy will constitute automatic probation and a zero “0” will be given for that patient regardless of student’s performance on that patient. Students’ personal files of clinical activity are also not to be removed from the dental hygiene suite. Removal of these files will result in a ‘0’ for the day regardless of the student’s performance on that day. A dated and signed record of removal of charts or personal files will be maintained. A second infraction is cause for immediate dismissal from the program. Probationary status serves as a warning. Any further infractions of programmatic policies will result in dismissal from the program.
Maximum Opportunity for Learning

Dental team members must have an excellent attendance record, as patient treatment is planned in advance with a schedule that is strictly adhered to and predication upon every team member being present and in their role as a health care provider. Students must demonstrate their ability to be present and depended upon during their enrollment in the dental hygiene program. That dependability is reflected in the grading process of the program.

It is necessary for students to be present during lectures and clinic to master the knowledge and skills necessary for becoming a competent dental hygienist. A classmate’s notes do not provide the visual learning opportunities or the opportunity to question or actively participate in the learning process. Many students are visual and/or activity-based learners. The grade earned must reflect the amount of time present during classes, lectures, clinics and lab.

A true professional puts aside personal inconveniences and always arrives to perform appointed tasks in a responsible and timely fashion. Each term there are specific clinic hours allotted so that the student can develop the skills necessary to become a professional and proficient health care provider. It is the student's responsibility to utilize the entire session for providing patient treatment. Absence and tardy arrival to class will adversely affect the professionalism portion of the course grade. Students must be present for 85% of course hours in order to receive credit for the course. It is also the students’ responsibility to inform instructors of absences. If absence is due to some planned activity, i.e., religious holiday, or legal subpoena, then the instructor must be informed of this, in writing, two weeks ahead of the scheduled absence. If sudden, unexpected absence is unavoidable, the student must notify the instructor prior to the commencement of class. Students must call the Dental Hygiene Director or Course Instructor, and leave a voice mail message prior to class start time.

Clinic Absenteeism

Unexcused absence will be factored into the final attendance grade. If you miss one class in a 15 week time frame your attendance grade would be 93%, two missed classes 86%, three missed classes 80% etc. Every time a student is late for class/clinic, or leaves early, a “0” will be given for the day. This will be factored into the final attendance grade.

Every effort should be made to ensure you have a backup patient in the event that your patient cancels.

Absence will be considered unexcused until proper documentation has been received.

LEAVE OF ABSENCE

Students applying for a leave of absence will be readmitted on a space available basis.

RETURNING STUDENTS

If for any reason a student applies for reentry following withdrawal or failure, if the absence has been more than a semester, the student may be asked to audit a previously passed clinical course prior to reentry in order to demonstrate a satisfactory level of clinical skills.
STUDENT ILLNESS

If a student becomes ill while on school property, s/he should inform another person immediately. This individual should remain with the ill student if possible, and ask another person to obtain help from an instructor. If necessary, security personnel should be notified immediately. In order to handle emergency situations expediently, it is the responsibility of all students to keep emergency contact names, phone numbers and pager numbers current in program records.

The emergency kit and oxygen can be obtained from the dental hygiene clinic. Remember your emergency preparedness training and remain calm, keep those around you calm and act with confidence and speed when responding.

Students with any contagious condition pose cross-contamination issues to patients, peers, faculty and staff. Such conditions must be reported to instructors and written clearance from a physician will be required for the student to resume clinical activities.

Course Policies and Grading

1. Attendance is required and a record of absences will be noted.
2. A written, signed, physician’s note must be given to the instructor for absences exceeding two consecutive sessions, before the student can return to class.
3. Missing more than three (3) class sessions (less than 85% attendance) will make you ineligible for tutorial sessions, and may seriously affect your ability to satisfactorily complete the course.
4. If an absence is on the day of a major exam it will be left to the instructor’s discretion as to whether a make-up exam will be offered.
5. Unexcused absence from an examination will automatically result in a failure grade for that examination.
6. Quizzes will be given at the beginning of the class. Late arrivals will not be given extra time to complete the quiz. If you arrive at the end of the quiz no make-up quizzes will be given and a grade of 0 will be recorded. If you are absent the day of a quiz no make-up will be provided.
7. The student is responsible for all materials given through lecture, handouts, reading assignments, and class discussion, whether they are present or absent. It is the student’s responsibility to check for assignments, announcements, e-mails and schedule changes on a regular basis.
8. Food, drinks, smoking, smokeless tobacco, and gum chewing are prohibited in class.
9. Cheating on any quiz, test or exam will result in an automatic ZERO for both those giving and receiving information.
10. Plagiarism is the intentional use of someone’s ideas or words without giving appropriate recognition to the author. This serious offense will result in failure of the course and is cause for dismissal from the program.
11. No one is to leave class during an exam without handing in their work.
12. Professionalism is expected at all times. Absences and lateness will be taken into
consideration when professionalism grades are determined.
13. As a courtesy to the instructor and classmates, beepers and cell phones are to be placed on silent mode before entering class.
14. Participation Policy: It is expected that students will participate in 100% of scheduled clinical, laboratory and didactic experiences. Students who fail to participate in 85% of scheduled learning experiences will not achieve a satisfactory grade in the course. 
15. Clinical and laboratory grades are comprised of proficiencies, skill evaluations and assignments. It is the students’ responsibility to review the syllabus for all pertinent clinical/laboratory policies and procedures. Any infraction of these policies will be appropriately reflected in the student’s final grade.
16. A student who receives a grade <75% in either the theory, clinical or laboratory components will fail the entire course. Averages will not be rounded, which means that a 89.7 is a 89.

Pregnancy Policy

It is the sole responsibility of the pregnant student to submit to the program director, a written medical clearance from the health professional monitoring the pregnancy. This statement must be written on official letterhead and include those activities in which the student may or may not participate. References to clinic, laboratory, radiology and dental materials must be specifically included in the statement. If the health care professional recommends nonparticipation in any of the above courses, the student will not be permitted to attend said activities until medical clearance is again given. This may adversely affect a student’s ability to complete specific courses and/or the program until the completion of gestation. Once the student has notified the program director of the pregnancy, the student will not be allowed to continue participating in the aforementioned situations until the program director receives medical clearance in writing. If a student becomes pregnant, they must purchase the dosimetry badge that will be worn by their abdomen. The cost is $135 each new semester. The cost of a lost or misplaced fetal dosimetry badge is $135.
Pregnancy Policy

I am aware of the potential hazards of ionizing radiation during pregnancy. I have discussed these hazards with my physician, who has advised me that I may participate in my required x-ray courses so I may complete necessary requirements in order to graduate from the EIC dental hygiene program.

I further understand that in order to complete my course, I must partake of every safety precaution available to me. Those safety precautions include but are not limited to the wearing of a lead-lined apron while taking x-rays and removing myself from the x-ray room at the time the x-ray is in operation. Placing a dosimetry badge by my abdomen in addition to whole body dosimetry badge assigned to me at the beginning of the semester. Further, I agree not to enter any x-ray room while x-rays are in progress.

During my pregnancy, I am aware that I must purchase the dosimetry badge for that will be worn by my abdomen and that the cost is $135 each new semester. If I lose the badge it will cost $135.

I agree to release EIC and all supervisory staff and personnel from any and all liability for any known and unknown injuries to myself and unborn child now and in the future.

Signature(Student) __________________________ Date __________________

Signature(Faculty) __________________________ Date __________________

Signature(Program Chairperson) ______________ Date__________________
CPR Certification

It is the responsibility of dental hygiene students to maintain Professional Rescuer CPR for the Health Care Provider and Standard First Aid Certification. The certification must be valid through the dental hygiene program. Students who fail to show proof of current certification will not be permitted into clinic. She/he must keep that certification current throughout the clinical experience at EIC. CPR is valid for two years. The student is responsible for maintaining current/renewal CPR. If she/he fails to remain current they will be ineligible to take the boards.

Student Physical Examination/immunization

Certified Background website: You will need to register with certifiedbackground.com and complete all requirements. You must be compliant in order to treat patients. This account must stay current throughout the duration of your dental hygiene education at EIC.

Complete physical examinations are required. Prior to course commencement the student will be given a physical examination form to be completed. This form requires:

- Physical examination with complete medical history
- Two-step tuberculosis test (An additional single step tuberculosis test will need to be repeated prior to commencing second year clinical activities.)
- Lab tests
- Current titer for:
  - Rubella
  - Rubeola
  - Varicella
  - Updated immunization for tetanus (within ten years)
  - Hepatitis B immunization or written declination (signed waiver on file)
  - Polio
  - Tetanus and Deptheria

In order to meet the mandatory requirements of our affiliate agencies, all dental hygiene students must annually document proof of medical/health insurance. Insurance may be obtained through the College. An updated Mantoux test will also be required yearly.

Malpractice insurance is required to take your licensing boards and is available through the College. Appropriate fees are charged upon registration for dental hygiene courses.

Student Rights and Obligations

Students have the right to be treated with respect by peers, patients, faculty and staff. Students are likewise obligated to treat peers, patients, faculty and staff reciprocally, in a professional manner.

Faculty and Staff Rights and Obligations/Faculty Office Hours

All faculty and EIC staff members have the right to be treated with respect by students, peers and
patients. Faculty and staff are obligated to interact with all in a professional manner that fosters a positive learning environment.

In an effort to provide confidential counseling to students and perform all necessary tasks, students can schedule an appointment to meet with faculty members. Faculty offices are off limits to students due to confidential and sensitive material. Please speak to your faculty members during scheduled classes or via email. Going to their offices without an appointment will not be authorized.

PROFESSIONALISM

Professionalism is a key component in all dental hygiene courses. It is part of the grading system and is required of all students, faculty and staff at all times. Striving toward professional behavior includes: developing a good rapport with instructors, staff, peers and patients; punctuality; grooming; proper care and use of equipment; preparedness; timely completion of all assignments; management and treatment of patients befitting a dental hygienist and adherence to established policies and procedures. Failure to comply with any one of the above criteria will result in course grade reduction. Serious infractions of the professional code of behavior may result in further disciplinary action appropriate to the nature of the infraction. Compromising the safety of others may be cause for dismissal from the program.

Clinical Evaluation

Students are evaluated on their performance during every clinical session. Grading criteria have been established by the faculty to evaluate students’ ability to assess, treatment plan, implement the developed plan, implement and evaluate according to the Dental Hygiene Process of Care and the extent of the success of treatment provided. Student grading and patient tracking will be conducted utilizing TalEval. During the course of the program students will be asked to demonstrate both maintenance of and increased competency in clinical skills. This will be accomplished by requiring students to demonstrate proficiency on typodonts and/or patients during Pre-clinic, Clinic I, Clinic II and Clinic III.

Participation Policy:
It is expected that students will participate in 100% of scheduled clinical, laboratory and didactic experiences. Students who fail to participate in 85% of scheduled learning experiences will not achieve a satisfactory grade in the course.

Clinic Hours

The morning and afternoon clinic sessions will start promptly at the designated hour and extend for 4 hours. Patients are dismissed one half hour before the end of the session to allow time for scheduling further appointments and infection control procedures.

All students (student operators or students on rotation) are expected to arrive 30 minutes prior to the scheduled clinic session. Tardiness is recorded, reviewed, and counted in the final grade for each student. During the 30 minutes prior to opening the clinic to patients, the student will go to
his/her assigned cubicle to set-up, and get ready for patient practice.

**Clinical Assignments**

The student's prime responsibility is to function as a clinical operator in the EIC Dental Hygiene Clinic.

If a patient breaks an appointment and the student cannot find another patient for treatment, the student checks with the assigned instructor for another clinical task, such as assisting a classmate in data collection or reviewing instrumentation on a mounted typodont.

Instruments and any personal items left in the clinic or cabinets are left at the student's own risk. Eastern International College is not responsible for any personal items left in the Dental Hygiene Clinic.

No credit will be given, if a student jeopardizes the health, welfare or safety of the patient, himself or herself or a peer, any faculty or staff member, or administrator. Any such instances will be reviewed on an individual basis and a decision made by the Program Chair and College administration in conjunction with the faculty to determine the appropriate course of action. Faculty will record the incident in the student’s permanent record.

If a student's clinical skills are considered to be below expected performance, and/or if a student is not following the outlined clinic protocol, the student may either be referred for remediation and/or dismissed from the Program. Repeat offenses are cause for dismissal.

**Clinic and Reception Phones**

The clinic and reception telephones are NOT to be used for personal calls! The telephones may be used to call patients only. When answering the telephone, identify the area as the “Eastern International College Dental Clinic”. Caution should be used when confirming patients with personal cell phones. When possible, a student’s cell phone number should be blocked so that the patient does not have access to student personal data.

**Cancellations**

If the patient cancels an appointment s/he will be assigned to the same student for a later date. If the patient cannot commit to another appointment within the framework of the semester, his/her name and telephone number will be placed on a call list. The student finding him/herself without a patient for a clinical session should:

1. Attempt to find a substitute patient from the campus population.
2. Check with the clinical instructors for re-assignment to other duties during the session.
3. At no time should the student leave the Dental Hygiene Clinic without first notifying their immediate supervising instructor.
4. Clinical patient cancellation information will be updated on TalEval by faculty.
Clinic Charts

Charts are logged out at the front desk by individual utilizing dental chart. Charts are to be logged back in upon completion of dental treatment.

Students are not permitted to remove the patient’s chart from the EIC Dental Hygiene Suite. Any infraction of this policy will constitute automatic probation and the patient cannot be counted towards completing patient care requirements regardless of student’s performance on that patient. Students’ personal files of clinical activity are also not to be removed from the dental hygiene clinic. Removal of these files will result in automatic probation and point deductions on the professionalism course regardless of the student’s performance that day. A dated and signed record of removal of charts or personal files will be maintained. A second infraction is cause for immediate dismissal from the program. Probationary status serves as a warning. Any further infractions of programmatic policies will result in dismissal from the program.

All entries in the chart are to be made in blue or black permanent ink. All treatment rendered must be recorded and signed by a clinical instructor at the end of each clinic session.

Patient cancellation, disappointments, and tardiness should be documented in the chart and signed by a staff member. Two consecutive cancellations, disappointments, and late arrivals should be brought to the receptionist’s/clinic faculty’s attention for possible deactivation.

The layout and order of dental chart (top to bottom): MOST CURRENT ON TOP PAGE

Left side
  - Dental Hygiene Clinic Fee Schedule
  - Services Rendered
  - Medical History/Vitals update
  - Health History Form (most current on top)
  - Medication Log
  - HIPAA policy
  - Notice of Privacy Practice
  - Patients’ Bill of Rights
  - Adult Consent
  - Treatment Consent of Minors and Dependents

Right Side
  - Patient Assessment (vitals/appearance/extraoral/intraoral/conditions/habits
  - Gingival Assessment
  - Calculus Removal/Indices
  - Dental Hygiene Care Plan (Treatment Plan)
  - PHP
  - Risk Assessment
- Dental Charting
- Dental Referral
- Copies of Radiographs
- Extraneous papers

**Recare/recall appointments**

At the final treatment session, it is the student’s responsibility to have the patient updated in our computer recall system and to explain the importance of maintaining the suggested recare schedule. It is the student’s task to ensure that the patient is added to the system and is aware of the necessity of keeping appointments to maintain optimum dental health. Instructors will place recall time frame in TalEval.

**Student Appointment Duties**

1. Punctuality is a component of professionalism. Patients expect to be seen at their appointed time. Therefore, students must arrive early in order to prepare their treatment area.

2. A student must make three notifications if absence is unavoidable:
   a. Your instructor
   b. The administrative assistant
   c. Your patient

3. Students scheduling their own patients must inform the administrative assistant of the name, address, telephone number and status (new, recare/recall, revisit) at least 3 school days prior to the clinic session. Place a ‘hold’ on an appointment that you believe will be needed by your patient in order to avoid double booking.

4. If assigned a patient, call the patient and introduce yourself. Confirm the date and time of the appointment. Make sure the patient is aware of the location of the EIC Dental Hygiene Clinic. This call should be made at least twenty-four hours prior to the appointment.

5. Whether this is a patient you have scheduled or have been assigned, review the medical history with them while on the phone. Determining the necessity of physician’s clearance and/or the need for pre-medication may save you the stress of having to dismiss the patient without treatment. A medical clearance from a physician must state what the condition is and that oral prophylaxis may be safely rendered. Said clearance must be current, as dictated by the medical condition, or the patient will be rescheduled.

6. Confirming patients is the sole responsibility of the student. Stress the importance of keeping the appointment and arriving on time. Maintain your personal identifying information confidentially from the patient.

7. Instruct your patients to enter the third floor Dental Hygiene Clinic and introduce
themselves to the administrative assistant.

8. Patients should identify their student hygienist by last name to avoid confusion and embarrassing mix-ups.

9. The administrative assistant will provide the patient with a copy of the medical history form.

10. Students waiting for their patients should not mill around the reception area. When alerted that your patient has arrived, you should proceed to the reception area to greet your patient and escort them to your treatment area.

11. Ensure that your patient is in the schedule (in Dentrix)

**Patient Appointments**

Student must acquire their own patients each clinical session, however when patients call the clinic, they will be assigned to a student on a need for care basis. The students must check with the administrative assistant to review the appointment book on a daily basis. As the appointment book fills up with patients you will be notified. Assigned patients take precedence over other patients. If a student does not wish to assume the risks and responsibilities involved in accepting assigned patients. Students assume sole responsibility for supplying patients necessary to fulfill course requirements. Each clinical course syllabus has the requirements outlined within. Students are also required to provide the administrative assistant with all the pertinent information about their patients so that charts can be generated and prepared. All patients must be recorded in the official clinic appointment book, as well as the student’s personal appointment book.

Booking two patients at the same appointment time is not allowed. Two patients may be scheduled at different times in one clinic session. The patient listed in the official clinic appointment book is the patient who will be seen in clinic. When a student has violated appointment policy and overbooked, the incident will be recorded in the student folder and two points will be deducted from the professionalism grade. A record of the incident will be maintained.

**Outline for Treating Patients**

1. Ensure patient has completed all forms
2. Escort patient to dental chair (only patient is allowed in the treatment area, no visitors, no children, no family members)
3. Ensure patient signatures are on all forms
4. Review medical and dental histories with patient.
5. Look up all prescription medications in Drug Reference Handbook and fill out Medication Log
6. Take Vitals
7. Review Medical history and Medication Log form with Clinic Dentist. Obtain approval to proceed with treatment and have dentist sign the Medical History form.
a. First Visit for the semester (or recall) – The clinic dentist needs to approve the medical history
b. Subsequence visits- The clinic dentist must approve the medical history if there is a change in patient’s health or medication
c. Subsequence visits- The faculty can approve the medical history if there is no change in patient’s health or medication

8. Establish the need for radiographs. If radiographs are needed: complete radiographic rational form. Take radiographs following quick cursory IO/EO inspection
9. Conduct a complete extra and intraoral inspection
10. Complete dental charting
11. Complete a gingival and periodontal assessment (full mouth probing 17 years and older)
12. Complete the calculus indices
13. Determine the patient risk factors
14. Complete a dental hygiene care plan
15. Arrange all forms in dental chart in the correct order (in the dental chart)
16. Notify instructor by signing in (faculty sign up sheet) you are ready for a check in
17. At check in- Introduce patient to clinic dentist/instructor.
18. Any corrections made by clinic dentist/instructor should be marked in RED
19. After check perform disclosing, gingiva plaque/ indices, patient education followed by periodontal debridement
20. Faculty and clinic dentist must agree on the need for topical and local anesthesia after evaluating the patient
21. After debridement is checked by the instructor, perform necessary polishing procedures
22. polishing check-out with faculty
23. Give fluoride treatment if treatment planned
24. The dental charting MUST be checked prior to dismissing patient. Have a referral sheet ready for restorative check by dentist. If there are findings the dentist will list all work that needs attention in the Chart under Services Rendered and Sign and Copy referral sheet.
Example…..#15 (DO) #19 Crown  Endo evaluation # 30 Oral Surgery consult/evaluation  # 1 # 16 # 17 # 32. A copy MUST be made and placed in dental chart.
25. A post-operative care instructions must be filled out and given to patient if needed. It must be documented in services rendered sheet.
26. Give the patient a Patient Survey form to fill out before leaving
27. Escort patient to the reception area

Definition of Medically Compromised Patients

Any patient requiring treatment modification as a result of their medications or condition will be considered medically compromised. Patients with diabetes, who require special attention because of the relationship between diabetes and periodontal disease, patients with asthma, who cannot be placed in a supine position, and patients who need to be pre-medicated for dental treatment
are included in this grouping, patients with unusual medical/psychological issues that will compromise treatment in any way. These are examples of some medically compromised patients, but by no means all inclusive.

MEDICALLY COMPROMISED PATIENTS/MEDICAL CONSULTATION

Medically compromised patients must bring their personal medications, which may be required in the event of a medical emergency.

If patients do not comply with prescribed treatment, students must inform the supervising dentist and record this in the treatment record of the patient's chart.

This facility will not treat any patient who is referred for medical consultation until a qualified physician completes the consultation form and the patient returns with it to the dental hygiene clinic for review. All documentation will be maintained in the patient’s permanent record.

Blood Pressure Guidelines

Normal: < 120/80 mm Hg
Prehypertension: Between 120/80 and 139/89 mm Hg
Stage 1 Hypertension: Between 140/90 and 159/99 mm Hg
Stage 2 Hypertension: ≥ 160/100 MM Hg

Patients with a BP > 180/100 cannot be treated in our facility.

Special Needs Patients

A special needs patient is a patient term used in reference to children/ adult with some form of disability or circumstances requiring extra measures to attend to. These needs include physical disabilities, mental or emotional disorders and behavioral problems that prevent the adult or child from leading a normal life. Students will complete a “Special Needs/Medically Compromised” form to illustrate how they assessed the needs of their patients as well as planned and implemented care.

Patients requiring modification to treatment as a result of their condition or medications will be considered medically compromised. Examples of medically compromised patients (not inclusive) are listed in the table below. Patients considered medically compromised must bring their personal medications in the event of a medical emergency. EIC will not treat any patient who is referred for medical consultation until a physician completes consultation forms. All documentation must be maintained in the patient’s permanent record.

Medically compromised patients (not all inclusive):

<table>
<thead>
<tr>
<th>CONDITION</th>
<th>MEDICAL ISSUE/CONSIDERATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intellectual and developmental disabilities</td>
<td>Syndrome associated medical conditions and other disabilities</td>
</tr>
<tr>
<td>Down Syndromes</td>
<td>Possible congenital heart defect, premedication, hearing and vision problems, decreased resistance to</td>
</tr>
<tr>
<td>Condition</td>
<td>Information</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>Autism</td>
<td>Disease, mental illness, learning disability, ADHD</td>
</tr>
<tr>
<td>Learning disability, ADHD</td>
<td>Medication side effects</td>
</tr>
<tr>
<td>Emotional or mental illness</td>
<td>Medication side effects, psychological concerns, fears</td>
</tr>
<tr>
<td>Eating disorder</td>
<td>Weight loss, bulimia, psychological concerns</td>
</tr>
<tr>
<td>Alzheimer’s</td>
<td>Medical side effects, bowel and bladder control, wheelchair</td>
</tr>
<tr>
<td>Seizures</td>
<td>Medications side effects</td>
</tr>
<tr>
<td>Visual impairment</td>
<td>Light sensitive possible, degree of impairment</td>
</tr>
<tr>
<td>Hearing impairment</td>
<td>Degree of impairment is there a need for interpreter. Hearing aids.</td>
</tr>
<tr>
<td>Cleft lip or palate</td>
<td>Upper respiratory tract, infection, prosthetic appliance, diet</td>
</tr>
<tr>
<td>Cerebral palsy</td>
<td>Medication side effects, degree of impairment</td>
</tr>
<tr>
<td>Myasthenia gravis</td>
<td>Medication side effects, history of treatments and therapies.</td>
</tr>
<tr>
<td>Parkinson’s disease</td>
<td>Medication side effects, limited control, dexterity concerns</td>
</tr>
<tr>
<td>Arthritis</td>
<td>Medication side effects, impairment depending on degree, possible joint replacement</td>
</tr>
<tr>
<td>Multiple sclerosis</td>
<td>Medication side effects, various degrees of impairment and facial pain.</td>
</tr>
<tr>
<td>Muscular dystrophy</td>
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</tr>
<tr>
<td>Older adult</td>
<td></td>
</tr>
</tbody>
</table>

**Greeting Patients**

1. Introduce yourself to a new patient; welcome back a returning patient. Obtain the patient’s chart from the receptionist.

2. Escort the patient to your previously prepared treatment area. The patient’s personal items are to be hung on the hook in the treatment area or placed on the floor either in the corner or under the hook. Personal items are not to be stored on counters or in cabinets.

3. Seat the patient and adjust the chair, remembering to alert the patient prior to moving chair parts.

4. Patients may not leave small children unattended in the reception area, the clinic treatment area, student lounge, classrooms or anywhere on the 3rd floor. When the parent is the patient, small children may not sit on the parent’s lap during treatment. No patients, parents, siblings, friends, etc. may be left alone anywhere on the 3rd floor except the reception/waiting room area.

5. If your instructor is near, you will need to introduce your patient to the instructor.

6. Under no circumstances may any patient, family or friend be given your student I.D. badge for entry into any part of the building or 3rd floor. Failure to comply with this safety regulation may result in dismissal from the program.

**Disruptive Patients**

If an incident occurs in the reception area, the administrative assistant will ask the patient to leave. If the patient is uncooperative, administration/security will be called. Staff or student will request immediate assistance from an instructor.

If an incident occurs in the clinic, the operator will ask the nearest student to bring an instructor.
immediately. The instructor will determine if security is required.

If a patient reports that they have been drinking alcohol the day of their appointment, they will be dismissed from clinic and rescheduled for another day.

If an incident occurs in the hallway, the student will seek assistance from the nearest office. Be alert to identify potential problems such as inappropriate behavior, outbursts, bizarre speech, or continuous provocative behavior. Signs of possible drug or alcohol abuse may indicate potential patient management problems. Such symptoms as drowsiness, vacant empty stare, disoriented responses, change in speech patterns should raise suspicion. Remember that these are also symptoms of other medical conditions. Behavior of a suspicious nature, such as but not limited to those mentioned above necessitate discussion with the clinical dentist for monitoring and/or treatment.

**Pedodontic Patients**

A pedodontic patient is someone who is between the ages of 4-11. We will not see any child who is under the age of 3 years. A parent/guardian must accompany the child to the appointment, and must remain for the duration of the appointment. The parent/guardian must sign a Consent Form and approve the recommended treatment plan in order for services to be provided.

A pedodontic patient related to the student (niece, nephew, cousin, offspring) may be treated in the absence of the parent/guardian provided that the child’s medical history is completed and signed by the parent/guardian.

**Adolescent Patients**

An adolescent is defined as someone who is between the ages of 12-17. They are characterized by having their 2nd molars of all of their permanent dentition. A parent/guardian must accompany the adolescent to the appointment, or sign all the appropriate forms. The parent/guardian must sign a Consent Form and approve the recommended treatment plan in order for services to be provided.

An adolescent patient related to the student (niece, nephew, cousin, offspring) may be treated in the absence of the parent/guardian provided that the child’s medical history is completed and signed by the parent/guardian.

**Adult Patient**

An adult patient is defined as someone who is 18-59 years old.

**Geriatric Patients**

A geriatric patient is defined as someone who is 60 or older. These patients will receive a special discount on services. They can also be medically compromised, on medications and may need assistance. Special care and attention must be made to accommodate these patients.

**Number of Teeth**
Patients with a minimum of 10 teeth will qualify for ONE patient point. If the patient presents with any less than that, partial credit will be given. 9-7 teeth = ¾ patient point, 6-4 teeth = ½ patient point and 3 or less = ¼ patient point.

**Patients with Dental Implants**

The supervising dentist and clinic faculty should be notified of any patient with dental implants. Students will be very closely monitored while treating implant patients. Implant-care instruments are available in the sterilization room.

**Family Members as Patients**

Family members requesting dental hygiene services will be required to pay the appropriate fees. However, a professional courtesy may be provided for a spouse and/or child(ren) and other immediate family members living at the same address.

Fees are reduced for all students who show a valid ID, Senior citizens, and Active.

**Dental Hygiene Students as Patients**

Dental hygiene students can only be seen as patients when they are not scheduled to attend other classes. Students completing assigned rotations may not sit as patients during their clinic session.

If two students find themselves unable to fill their time with a patient, they may practice skills on each other. No credit will be awarded for completing a student partner patient.

Instrument proficiencies requiring the use of area specific currettes necessitate periodontal pocket depth to properly demonstrate competence. Therefore these proficiencies cannot be conducted on patients without several areas of at least 4–5 mm pocketing. A failed proficiency cannot be repeated on the same day. Instrument proficiencies must be performed at the time of treatment.

**Radiographs on Clinic Patients**

A rationale for all radiographs must be obtained, filled out and signed by both the faculty instructor and supervising dentist before any and all exposure of radiation can take place. Radiographs will be exposed based on students’ rationale, the supervising dentist, and dental hygiene faculty. Any and all radiograph rationale will be based upon the ALARA (As Low As Reasonably Achievable) principle, and any rationales will be recorded in the patient's chart. After obtaining the regulated signatures and filling out the rational form the student will assemble the appropriate armamentarium and expose the radiographs. Radiographs will be evaluated by the clinic faculty and grades assigned accordingly. All radiographs will be logged for exposure records in the radiograph log sheet.

Patients or dental offices requesting radiographs via email must go through the Dental Hygiene
Receptionist. DO NOT send or receive x-rays from your personal email accounts.

Emergency Procedures

An emergency is a sudden unexpected occurrence demanding immediate action. The role of the dental hygienist is to follow appropriate procedures and become familiar with the location and contents of emergency equipment.

Prevention is the key to avoiding many emergency situations and the first step in managing them. Adequate pretreatment medical history and physical assessment may disclose predisposing factors that the faculty and staff should be made aware of.

Recognition is the second step in proper emergency management. It is the hygienist’s duty to be familiar with the patient’s preoperative condition and baseline vital sign readings in order to quickly recognize a patient experiencing deviations from the norm.

The third step is initiation of any and all measures required for correcting deviations that may adversely affect the well-being or life of the patient.

MANAGING EMERGENCIES

A person experiencing an acute medical emergency is assessed and provided immediate care by the clinic dentist assisted by faculty and students. Initial assessment is performed following the American Heart Association's outline of the ABC's of Basic Life Support. All faculty and dental hygiene students must be currently certified in Basic Life Support for the Healthcare Provider (CPR).

If the screening dentist/supervising instructor performing this initial assessment determines that an acute medical emergency exists, he/she directs the faculty member or student to call 911 and report the emergency situation. The emergency kit should be moved to the site of the emergency. The emergency kit is located in the lower cabinet of the sterilization room.

When EMS is requested and an ambulance and trained Emergency Medical Technicians and College security personnel are dispatched to the scene, a faculty member or student is directed to wait for the EMS unit at the building entrance. Upon arrival, the EMS personnel are escorted to the site of the emergency.

All pertinent data (past medical history, record of vital signs, medications given, etc.) are provided to EMT. The patient is transported to the local hospital Emergency Room (ER). The Department will confirm that the incident and all appropriate paperwork is documented and maintained.

DENTAL HYGIENE CLINIC EMERGENCY PROTOCOL

1. Stop dental treatment immediately when a medical emergency is detected.
2. Alert a nearby (next unit) student that you have an emergency. NEVER leave your patient with the medical emergency.

3. The student that you alerted will then go alert a faculty member (supervising dentist) in the clinic.

4. The faculty member (supervising dentist) will then respond and determines if advanced life support is needed.

5. The nearby student will alert the clinical assistant.

6. The clinical assistant will bring the crash cart, the portable oxygen tank and will assist the faculty by filling out the emergency incident report/exposure or accident care report.

7. The nearby student will then alert the receptionist who will announce that there is a code red at UNIT #

8. Faculty members, clinical coordinator will be on hand to assist patient and dentist with medical emergency.

9. The incident will be documented in the patient’s chart and incident reports will be filed and maintained in the office of the program director and campus security.

**DENTAL HYGIENE LABORATORY EMERGENCY PROTOCOL.**

1. Stop immediately when a medical emergency is detected or suspected. Notify faculty immediately without leaving the area.

2. Assess the nature of the emergency using the ABC’s of CPR. If needed, provide basic lifesaving techniques .
   Steps for CPR:
   a. **Attempt to wake victim.** If the victim is not breathing (or is just gasping for breath), call 911 immediately and go to step 2. If someone else is there to help, one of you call 911 while the other moves on to step 2.
   b. **Begin chest compressions.** If the victim is not breathing, place the heel of your hand in the middle of his chest. Put your other hand on top of the first with your fingers interlaced. Compress the chest at least 2 inches (4-5 cm). Allow the chest to completely recoil before the next compression. Compress the chest at a rate of at least 100 pushes per minute. Perform 30 compressions at this rate (should take you about 18 seconds).
   c. If you are not trained in CPR, continue to do chest compressions until help arrives or the victim wakes up.
   d. It's normal to feel pops and snaps when you first begin chest compressions - DON'T STOP! You're not going to make the victim worse.
   e. **Begin rescue breathing.** If you have been trained in CPR, after 30 compressions, open the victim's airway using the head-tilt, chin-lift method. Pinch the victim's
nose and make a seal over the victim's mouth with yours. Use a CPR mask if available. Give the victim a breath big enough to make the chest rise. Let the chest fall, then repeat the rescue breath once more. If the chest doesn't rise on the first breath, reposition the head and try again. Whether it works on the second try or not, go to step 4.

3. If you don't feel comfortable with this step, just continue to do chest compressions at a rate of at least 100/minute.

4. The instructor will notify the supervising dentist, or the program chair who will assess the situation to determine if 911 should be contacted. If there is no dentist present at the time of the laboratory emergency, the supervising instructor will assume responsibility for the management of the emergency.

5. If indicated, locate the closest telephone and place call to 911 to verbalize the emergency situation so that the local Emergency Medical Support can be summoned.

6. Locate the emergency kit and bring to the emergency site.

7. The screening doctor, or supervising instructor will take patient's blood pressure, pulse, and respiratory rate and record this information.

8. If indicated, the doctor will turn on oxygen tank on cart or portable oxygen unit and place oxygen mask on patient's face. If no doctor is present in the lab this step will be performed under the supervision of the Emergency Medical Support Team. (This step is for breathing patients who are unconscious and/or are having breathing difficulties and/or chest pain). Flow of oxygen should be sufficient to extend reservoir bag only. A bag-valve-mask (Ambu Bag) for positive pressure breathing will also be available. Mouth-to-mouth breathing should be instituted if deemed appropriate and is performed only on patients who are not breathing.

9. The dentist/instructor will monitor vital signs and perform appropriate emergency treatment until the situation is under control and emergency care arrives.

10. The incident will be documented in the student’s file and incident reports will be filed and maintained in the office of the program director and campus security.

DENTAL EMERGENCY PROCEDURES

In the event of a dental emergency, the operator should alert the student in an adjacent treatment area, who must then quickly and calmly inform the instructor in charge. After assessing the situation, if the instructor determines that the emergency requires the assistance of the dentist, the instructor will request that the student notify the dentist on duty and retrieve the necessary materials for treating the situation.
PROCEDURES FOR INSTRUMENT FRACTURE

Occasionally an instrument may fracture during use. Should this situation arise with a fractured piece remaining wedged within the sulcus, the operator should follow these procedures.


b. Immediately isolate the area involved with gauze or cotton rolls.

c. Seat the patient upright.

d. Apprise the patient of the situation, explaining that the instrument tip has broken. The patient should be given a cup to use for expectorating, and instructed not to use the evacuator cup.

e. Alert your neighboring student peer to please notify the supervising instructor that s/he is needed in your treatment area for ‘tip retrieval’.

f. The instructor will assess the likelihood of locating and retrieving the tip. If necessary, the patient will be escorted to the radiology area to expose radiographs. Before and after films may be necessary to document the incident.

g. Documentation is essential to the proper handling of the incident. All notations must be dated and signed by both student and instructor.

h. Original documentation, including before and after films will be submitted to the Program Director for review. Duplicate films and documentation shall remain with the patient’s clinical chart.

i. NOTE: if the tip has not been retrieved, make appropriate referrals and send duplicate films.

Clinic Equipment and Supplies

Students are required to purchase two complete sets of instruments. It is the sole responsibility of the student to safeguard their instruments and to replace equipment as necessary. A disclosure form will be completed when student has been accepted to the dental hygiene program.

For the first preclinical semester (semester 2) each student will need:

<table>
<thead>
<tr>
<th>ITEM</th>
<th>QUANTITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) Instrument Cassettes 2 tier, 14 instruments</td>
<td>2</td>
</tr>
<tr>
<td>2) Explorer EXD 11/12</td>
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</tr>
<tr>
<td>3) Sickle scaler SH5/33</td>
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<tr>
<td>4) Scaler SCNEV 14 9</td>
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<td>6) Standard Gracey SG1 / 2</td>
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<td>7) Standard Gracey SG11/12</td>
<td>2</td>
</tr>
<tr>
<td>8) Standard Gracey SG13/14 9</td>
<td>2</td>
</tr>
<tr>
<td>9) Mirror handle # 7</td>
<td>2</td>
</tr>
<tr>
<td>10) Box of mirror heads</td>
<td>1</td>
</tr>
<tr>
<td>11) TU17/23 DE Explorer EXTU17/23XT 7</td>
<td>2</td>
</tr>
<tr>
<td>12) Single ended probe PCPUNC 12 7</td>
<td>2</td>
</tr>
</tbody>
</table>
13) College Pliers DP2  
14) Safety goggles for personal use (side shields are preferred)  
15) Nitrile utility gloves  

Clinical Sciences I, II and II

Students will be responsible for purchasing a MINI kit with 5 ultrasonic scalers.

*As students’ progress through the program, additional supplies and/or equipment will need to be purchased. You will be notified when this is to occur. Instrument handling, sterilization and storage are reviewed in this manual, and in the students’ texts. Equipment failures in your assigned treatment area should be reported immediately to the supervising instructor. Before making such reports check to ensure that the unit is turned on and that all pertinent plugs are firmly connected to their socket.

STUDENT MAINTAINING PROFESSIONALISM THROUGHOUT THE PROGRAM

Professionalism refers to professional attitude and behavior. Included but not limited to such areas as: professional attire, maintenance of dental operatory, promptness for clinic, patient preparation, positioning of patient and operator, infection control techniques, instrumentation, tray set-ups, patient education and rapport, interaction and rapport with staff, faculty and fellow students, completion and management of clinic time. As previously mentioned in this manual, professionalism is consistently assessed and noncompliance is reviewed and recorded daily by your instructors. Self-assessment will be encouraged when you meet with your faculty advisor.

Appearance and Attire

After gaining security access to the 3rd floor, students must attend all classes, clinics, lectures, etc. in the uniform/scrub protocol described below. Hair should be tied back and off shoulder at all times. For wigs, short hair or pulled back. Religious head coverings must be white. No street clothes, jackets, sweat shirts, scarves or non-uniform attire are permitted in the lectures or walking through the hallway as they are not part of the uniform. This dress code will be strictly enforced at all times on the 3rd floor unless you are entering or exiting the floor.

Students are permitted to wear a sweater (cardigan- black or white or subdued color) over their uniform in class. However in clinic, only the tee type sweater-white or black-under their uniform is permitted.

A lounge has been provided for you with adequate seating and tables specifically for this purpose. Bottled water is the only beverage permitted in lecture. There will be no eating, gum chewing, or drinking any beverage of any kind in the classrooms. No type of food, gum, beverage or water is permitted in the simulator lab as it can ruin the electronic equipment you are working with.

UNIFORM
EIC assigned uniform only; Scrub top and bottom, SCRUB material skirt in black or matching
maroon can be worn, **white** undershirts may be worn but may not show any colors or designs; **totally** white non-canvas, rubber-soled shoes (should be polished and buffed at all times with clean laces); plain, unadorned white cotton socks or white stockings that cover the ankles (no part of the leg should be showing when seated). A **black** undershirt, with **totally** black non-canvas, rubber-soled shoes, plain unadorned black cotton socks or black stockings that cover the ankles (no part of the leg should be showing when seated) can be substituted for white as long as the shirts, shoes and socks are all matching colors. No Crocs. No logos or contrasting colored soles are permitted. Students must also wear an EIC student nametag worn above the right breast area of their uniform, lab coat or over-gown. Nametags as well as identification badges are to be worn at all times. Appropriate undergarments, including but not limited to brassieres, panties and boxer shorts are required and must be undetectable under the uniform. EIC lab coats are required for lab and pre-clinic assignments not involving patient contact or other risk of contamination.

Students, who for religious reasons, cannot adhere to this dress code should discuss their specific requirements with the Program Director.

During patient contact, students will be required to wear a disposable examination gown over their uniform. Disposable gowns must not be worn outside of the dental hygiene clinic. White/Black clinic shoes are to be transported in a plastic bag or kept in lockers. Lockers are provided for the storage of clothes, shoes and other personal items. Eastern International College is not responsible for lost or stolen items.

**APPEARANCE**

a. Hair should be close to the head, and up off the neck to prevent contact with instruments, patients, light, etc. Any item used to fasten the hair (barrettes or hair clips) must be able to be disinfected and must coordinate with uniform or hair color. For wigs, short hair or pulled back. Religious head coverings must be white. If you are wearing white undershirts and shoes, the headband can be solid white. If you are wearing black undershirts and shoes, the headband can be solid black. A solid maroon headband that matches the uniform is also acceptable.

b. Make-up is to be used in moderation.

c. Jewelry: A watch with a second hand and a plain smooth wedding band only. Earrings (dime shaped, plain no dangle) ONE pair in the ears. NO facial piercings.

d. Hands: Nails must be shorter than fingertips, well-manicured, clean and smooth; no nail polish is permitted.

e. General: No food including candy, breath mints, smokeless tobacco or chewing gum. All cell phones; pagers, beepers, PDAs, and other electronic devices should be turned off and safely secured during all dental hygiene classes. **No Cell phones are permitted on the CLINIC floor.** If you need to contact your patient you will have to do so in the student break area or locker room. If you are found using or possessing a cell phone on the clinic floor, you will receive a “0” for the day.

**PERSONAL HYGIENE**

- Personal hygiene is of utmost importance when working with others. Consider the following:
• Teeth
• Breath
• Perspiration
• Body Odor (no perfumes, and it is preferable to use unscented products)
• Clean and ironed clothes

ANYONE NON-COMPLIANT WITH THE ABOVE REFERENCED RULES, REGULATIONS AND PROTOCOLS WILL NOT BE PERMITTED TO ATTEND CLASS AND CLINIC.

BARRIER PROTECTION

Students are required to wear:
1. utility gloves, safety glasses with side shields (or face shields), gown and mask during unit preparation procedures, and when handling contaminated instruments and materials.

2. examination/treatment gloves, safety glasses with side shields/prescription glasses with side shields, (or face shields) mask and disposable clinic gown for all treatment, patient and laboratory procedures involving patient contact or potentially infectious materials.

General Conduct

1. Congregating in any area of clinic is not allowed. Please remain in your treatment area until you are informed that your patient has arrived.

2. A student's prime responsibility is his/her patient; therefore, conversation with other individuals, not related to the patient's care, should not occur during a clinic session.

3. A student must adhere to all clinic procedures during clinic sessions.

4. A student must inform the assigned instructor of his/her whereabouts, if the student leaves the assigned unit.

5. The patient's prescription glasses or safety glasses are to be worn by the seated patient at all times when instrumentation is being performed by the student. The student is responsible for purchasing a pair of safety glasses to be worn by their patients. Glasses are to be disinfected before and after each use.

Infractions of any clinic policies will be brought to the attention of the Program Director, who, in conjunction with faculty, will determine the appropriate course of action. Decisions may include required tutoring, probation, temporary dismissal from clinical assignments or automatic program dismissal.

Additional examples of professional conduct which exceed or meet standards:
• Placing the patient’s welfare when planning and implementing patient care.
• Concern for the patient’s welfare and comfort.
• Willingness to accept suggestions for improvement and evaluation gracefully.
• Maintaining physical, mental, and emotional composure in all situations.
• Following prescribed treatment plans.
• Eagerness and willingness to learn.
• Asking for clarification when uncertain of instructions or task.
• Working independently but recognizing his/her limitations.
• Demonstrating ability for self-assessment according to criteria presented in manuals and lectures.
• Honesty with faculty members, patients, and colleagues.
• Primarily concerned with quality treatment for patients rather than a quest for grades.
• Providing pertinent, individualized, appropriate information to the patient regarding treatment and the prevention of dental disease.

Examples of professional conduct which needs improvement:

• Failure to place the patient’s welfare as first priority.
• Failure to maintain physical, mental, and emotional composure in clinic.
• Consistent ineffective, inefficient use of clinic time.
• Failure to be honest with patients, faculty, and colleagues.
• Inability to interact effectively with peers, patients, faculty or staff.

ASA Classification

After the patient’s medical history is completed, the SDH will place the patient into the appropriate “ASA” classification. Primarily, the dental hygienist will see patients in the ASA class 1,2 more often and in limited settings, ASA 3. Below is the American Society of the Anesthesiologist Physical Status classification System. This classification system gives the SDH and Registered Dental Hygienist data in to how to best manage the patient’s treatment including local anesthetic and other treatment that may affect the patient’s health and outcome of care.

Normal healthy patient (ASA1)

Patient with mild systemic disease (ASA2)

Patient with severe systemic disease (ASA3)

Patient with severe systemic disease that is a constant threat of life (ASA4)

Patient who is not expected to survive without operation (ASA5)

Patient declared brain-dead/patient whose organs are being removed for donor purposes (ASA6)
PHP (Patient Hygiene Performance)

Once data collection has been completed, a PHP score will be obtained. PHP will be taken at EVERY visit along with Home care instructions and student goal. The method of obtaining this score is taken from Wilkins, E.M., Clinical Practice of the Dental Hygienist, 11th edition, Lippincott, Williams, & Wilkins, Philadelphia, PA 2013:

- Podshadley and Haley
- Purpose: assess biofilm
- Selection of teeth and surfaces: 3F, 8F, 14F, 19L, 24F and 30L. Can substitute if missing, decayed.
- Procedure: disclose, rinse, mirror, light. Subdivide tooth into 5 sections.

B=3
C=1

Simplified Oral Hygiene Index For the Calculus Index (CI-S)

- Scoring of 0 to 3 is based on location and tooth surface area with calculus as shown. The entire sextant will be checked. The tooth with the greatest calculus
level will be the number used to calculate the indices.

- Note slight subgingival calculus recorded as 2 and more extensive subgingival calculus as 3.

<table>
<thead>
<tr>
<th>Level</th>
<th>Code</th>
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</thead>
<tbody>
<tr>
<td>Level I (Light +)</td>
<td>0-1</td>
</tr>
<tr>
<td>Level II (Med)</td>
<td>1.1-1.8</td>
</tr>
<tr>
<td>Level III (Med +)</td>
<td>1.9-2.3</td>
</tr>
<tr>
<td>Level IV (Heavy)</td>
<td>2.4-3.0</td>
</tr>
</tbody>
</table>

**Periodontal Classification**

**PERIODONTAL SCREENING AND RECORDING (PSR)** assesses the state of periodontal health of an individual. Each tooth is examined with the six sextants using the WHO periodontal probe. The deepest position of the probe reading within each sextant is matched against the CODE 0-4 of the screening process. (See Esther Wilkins text, Clinical Practice of the Dental Hygienist, 10th edition, page 337-338.) The corresponding CODE for each sextant is placed in the Calculation box.

**Periodontal Case Types**

**PERIODONTAL PROBING MEASUREMENTS, BLEEDING UPON PROBING AND ATTACHMENT LEVELS ARE RECORDED IN PERIO CHART.**


Note: For a patient to be classified as a specific case type, the assessment must indicate that MOST (not all) criteria must be exhibited generalized on several teeth and in more than one sextant) and not just on one or two isolated teeth.

**Case Type I: Gingivitis**

- No attachment loss
- Bleeding may or may not be present
- Pseudo pockets may be present
- Only the gingival tissues have been affected by the inflammatory process.
- Radiographically no bone loss
Case Type II: Slight Chronic Periodontitis
• Bleeding upon probing may be present in the active phase
• Pocket depths or attachment loss of 4 to 5 mm
• Localized areas of recession
• Radiographically slight bone loss

Case Type III: Moderate Chronic or Aggressive Periodontitis
• Pocket depths or attachment loss of 5 to 7 mm
• Bleeding upon probing
• Grade I and/or Grade II furcation invasion areas
• Tooth Mobility of Class I
• Radiographically 30-50% supporting bone loss resulting in moderate horizontal and/or vertical bone loss. Bone loss can be seen in posterior furcation areas

Case Type IV: Advanced Chronic or Aggressive Periodontitis
• Bleeding upon probing
• Pocket depths or attachment loss over 7 mm
• Grade II, Grade III furcation invasion areas
• Mobility of Class II or Class III
• Radiographically 50% or more bone destruction with advanced horizontal and/or vertical bone loss.

Supervising Dentist

A supervising dentist has been scheduled for each clinic session. Data gathered by the student, including the medical history and vital signs, will be evaluated. Following data assessment and screening, patients will be approved for treatment unless contraindicated for care.

Anesthesia for Clinic Patients

The dental hygiene student will monitor the patient’s comfort during treatment. If the student determines that the use of either topical or local anesthetic is required, s/he should initially consult with dental hygiene faculty. If it is determined that a local anesthetic is to be used, the dental hygiene faculty will consult with the supervising dentist. After the student completes the Local Anesthesia & Pain Control course, he/she will be able to provide local anesthesia to patients with the consent and supervision of dentist and dental hygiene faculty.

ANESTHESIA GUIDELINES
• Set-up includes long or short needles, syringe, anesthetic carpule, needle recapping device, college pliers, cotton rolls, gauze, cotton tipped applicator and topical anesthetic.
• Choice of anesthetic agent will be discussed with supervising dentist as pertains to patient needs.
• Sharps disposal is to be accomplished according to OSHA regulations for the handling of contaminated sharps. They must be handled while wearing gloves and gowns and placed into a designated sharps container.
Radiographic Monitoring Badge

Monitoring badges will be issued for students’ use. Badges must be worn during all radiology laboratory sessions and the delivery of patient care services. It is the students’ responsibility to maintain badges in areas free from radiation (not left in direct sunlight) and away from moisture (not left clipped to uniform during laundering). Should a patient need radiographs and the student not have his or her own badge clipped to the uniform, they will not be allowed to expose films. Professionalism requires careful maintenance of equipment. In addition to a $50 fee for radiation monitoring badge loss, the professionalism grade will be negatively affected. If a student becomes pregnant, they must purchase and wear a fetal dosimetry (radiographic monitoring badge). The cost for this badge is $135. If the fetal dosimetry badge is lost, the student must pay $135 for replacement.

Clinic Lockers

Students will be assigned two lockers. One locker is located in the back student area. Please place a lock on your locker so that you can keep your items secure. The second locker will be in the alcove next to the clinic area. You will assigned a key and are responsible for the safe keeping of this key. If you lose it, you will be charged a $10 replacement fee.

PROGRAM PROTOCOL FOR RECARE/RECALL APPOINTMENTS

Whenever possible a patient will be scheduled to continue dental hygiene services with the same student, unless otherwise requested by the patient. When scheduling appointments for a patient the treatment record will be consulted to ensure continuity of care. This also affords the student the opportunity to reevaluate the effectiveness of the treatment plan as well as patient compliance with prescribed home care routines. If a patient should request a different student, a new dental health care provider will be assigned accordingly. In the case of student graduation, if the patient has no specific request, they will likewise be assigned a new student hygienist.

In cases of sharing patients to meet proficiency requirements, this may only be done with the full knowledge and consent of the patient.
Clinical Services Requirements and Evaluation  
(CS I, CS II, CS III)
A student will be evaluated in the following areas:

Clinical Evaluations: Students are evaluated via TalEval by assigned dental hygiene instructors. These evaluations are designed to measure the student's performance.

Instructors will record any clinical issues that require attention.
Student advising forms will be sent to every student at mid-semester to indicate deficiencies in clinical requirements.
Students will meet at least once a semester with faculty to review grades, clinical requirements, professionalism, and career goals. Advising and counseling will also be done on a needs basis.

Criteria for Radiographs DH 200/201

1. 75% of requirements must be patient-based.
2. All films must be evaluated within 1 week of exposure.
3. Appropriate referrals are to be made within 1 week of evaluation.
4. No DXTRR requirements may be submitted for evaluation last week of semester.
5. Attain 85% on all radiographs, quizzes. In DH 200a minimum of 85% is required. DH 201 a minimum of 90% is required.
6. All radiographs are to be critiqued for operator technique and radiographic interpretation.
7. All films should be labeled with the date, patient name (DXTRR), and student name.
8. A rationale for radiographs will be completed for each patient. An instructor and the supervising dentist will sign this.
9. The patient’s dentist will be contacted to confirm the date and type of the last radiographs.
A faxed/written confirmation of this information must be obtained prior to any X-rays being exposed.
11. Critiques: The radiographs should be critiqued for operator technique; this includes horizontal angulation, film placement, etc. The radiographs should be interpreted for: missing teeth, types of restorations, anatomical structures, and periodontal classification.
12. The maximum grade attainable on ANY DXTRR radiographs will be an 85%.

Preclinical Sciences DH 100/Clinical Sciences I DH 101

Clinical skill development, the achievement of identified clinical competencies and the development of self-assessment skills are the basis for the evaluation of the clinical aspect of DH-100/DH-101. A passing grade indicates achievement of expected competencies within a specific period, and a failing grade indicates that baseline competencies are not met.

Clinical Skill Competencies consist of the following areas:
- unit preparation competency with consistent infection control and oral self-care process assessments
- clinical skill and (instrument) process assessments.
The administration of Clinical Skill process assessments are scheduled periodically during the semester. The schedule for these examinations is in the DH-100 course outline and is available to each student before each testing date.

DH-100 students must receive a grade (numerical equivalent 75%/80% in DH 101 or better), in each category of the Clinical Skill Process Assessment evaluation. Should a student achieve less than a 75% (P) on these evaluations, then remediation and retesting/reprocessing must occur. Students will be allowed to retest/reprocess a maximum of three times for instrumentation, oral structures identification, and oral self-care clinical competencies, and a maximum of twice only for unit preparation/infection control. Those students who do not achieve a passing grade of 75% (P) or 80% in DH-101 or better after three separate remediation sessions (the initial test/process and two retakes), on unit preparation/infection control will be removed from the course.

Student must pass clinic (50%) and didactic (50%) each minimally to pass the course for Pre-clinic and DH-101.

Clinical Courses-Didactic and Clinical Portions

Course grades for each of the courses in the clinical and didactic portion of the curriculum are weighted. The following table describes the weights assigned to each aspect of the course.

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<th>Course</th>
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The Clinical Evaluation

The clinical evaluation mechanism assesses the ability of the student to employ the dental hygiene process of assessing, planning, implementing and evaluating services provided to the public. Each course in the clinical sequence builds upon the previous course and requires the student to demonstrate ongoing clinical skill development and the ability to become increasingly responsible for the services provided to patients.

Evaluation of clinical skill development and the utilization of the dental hygiene process occurs throughout the clinical course sequence. The evaluation system focuses on the process used to deliver care and the outcome achieved. The goal of the evaluation system is to ensure that the student dental hygienist is achieving the competencies required to deliver comprehensive dental hygiene care. Assessment of skill development begins in and continues through the four semester clinical course sequence. Early in the clinical curriculum, the process of carrying out care is the
focus and the evaluation mechanism accordingly weights this aspect of performance. As the student progresses through the curriculum, increased weight is placed on the outcome achieved.

CLINICAL SCIENCES II AND CLINICAL SCIENCES III

DH 200/ DH 201 are a continuation of the DH 100 AND DH 101 course sequence: evaluation for the clinical aspect of DH 200/ 201 continues to be based on clinical skill development, the achievement of identified clinical competencies, and the development of self-assessment skills. TalEval is the system utilized to grade students during clinical sciences courses.

Student must pass clinic (60%) and didactic (40%) each minimally to pass DH 200/ DH 201

Instrument Proficiency (Technique Evaluations)

GENERAL RULES

- In the Dental Hygiene Pre-clinical course, skill evaluations will be conducted on typodonts and student partners. In the Dental Hygiene Clinics I, II, III technique evaluations will be conducted on both typodonts and patients. The technique evaluations are designed to assess the student’s instrumentations skills and the maintenance thereof.
- Remediation must be followed by a demonstration of competency. A failed technique evaluation cannot be repeated on the same day. Instrument proficiencies must be done at the time of treatment.
- A minimum grade of 80% must be achieved for each component of the Instrumentation evaluation in Dental Hygiene Clinic I, 85% in Dental Hygiene Clinic II, and 90% in Dental Hygiene Clinic III.
- Other than instrument evaluations, each skill has minimum passing requirements clearly stated along with the grading criteria.
- Instrument evaluation performed on patients or workshops shall be conducted during actual debridement procedures on patients 18 years or older.
- Sealant technique evaluations can be done on either a minor or adult. A second attempt on sealant technique evaluations on sealants can be on the same patient the same day. Remediation must occur before the third attempt.
- Clinical Sciences II and III technique evaluation packets will include various skills requirements and adjunct methodology requirements; each term will have a skills requirement.
- For quadrants a minimum of 6 teeth must be present. For a sextant a minimum of 3 teeth must be present.
- **Technique evaluations can be taken on faculty approved patients.**
- All technique evaluations (except sealants) must be performed on adults (18 years and older)
- Names must be on all technique evaluation forms and competency page is open and visible at unit prior to clinical instructor observation.
- Student must finish all requirements and technique evaluations prior to the end of the semester (for yearly technique evaluations… by the last day of clinic). If requirements have not been completed, a written plan of action will be required prior to the SDH
entering the 2nd rotation. If within 2 weeks the SDH has not followed through with the agreed upon written plan, a meeting with director/instructor will be held to determine SDH’s ability to continue with the program.

Achieve a minimum of 85% / 90% (subsequently) competency on each of the DH 200/201 Technique Evaluations. Should student achieve less than 85%/90% on a competency, then remediation/retesting must occur. Students will be allowed to retest/reprocess a maximum of three times for instrumentation, oral structures identification, and oral self-care. Those students who do not achieve a passing grade of 85%/90% or better after three separate remediation sessions will be removed from the course.

**Technique Evaluation – All Clinical Courses (CL I, II, III)**

**Dental Hygiene Clinic I**

**Technique Evaluation** The following will be assessed:
- Explorer
- Probe
- Universal Columbia Curet 13/14
- 11/12 Gracey curette
- 13/14 Gracey curette
- 1/2 Gracey curette
- Anterior and Posterior Scaler
- Ultrasonic scaler
- Fluoride treatments
- Polishing
- Instrument sharpening
- Intra and extra oral examination
- Home care instructions
- Vital signs

**Requirements:** The following patient selection criteria will be completed by the student during the semester:
- Calculus level, I and II
- AAP classification, I and II
- Special needs/Medically compromised
- Pediatric patient

**Radiology Clinical Requirements** (to be completed during DH101) Radiology and DH101 are taken during the same semester. Students must be proficient taking radiographs on Dexter prior to taking them in DH101. Patients needing these radiographs will be scheduled accordingly.
• FMX series
• BWX series
• PANO
• Pedo Bwx

Dental Hygiene Clinic II

Technique Evaluation:

• Explorer
• Probe
• Universal Columbia Curet 13/14
• 11/12 Gracey curette
• 13/14 Gracey curette
• 1/2 Gracey curette
• Anterior and Posterior Scaler
• Ultrasonic scaler
• fluoride treatments
• polishing
• instrument sharpening
• Intra and extra oral examination
• Home care instructions
• Vital signs

Requirements: The following patient selection criteria will be completed by the student during the semester:

• Special needs/medically compromised patient
• Child patient
• Adolescent patient
• Adult patient
• Geriatric patient
• Periodontally involved class III/IV patient

Radiology Clinical Requirements

• FMX series
• BWX series,
• VERTICAL BWX
• Panorex
• Pedo Bwx

Dental Hygiene Clinic III
**Technique Evaluation:** The following instruments will be evaluated:

- Explorer
- Probe
- Universal Columbia Curet 13/14
- 11/12 Gracey curette
- 13/14 Gracey curette
- 1/2 Gracey curette
- Anterior and Posterior Scaler
- Ultrasonic scaler
- polishing
- instrument sharpening
- Intra and extra oral examination
- Home care instructions
- Vital signs

**Requirements:** The following patient selection criteria will be completed by the student during the semester:

- Special Needs/medically compromised patient
- Child patient
- Adolescent patient
- Adult patient
- Geriatric patient
- Periodontally involved class III/IV patient

**Radiology Clinical Requirements**

- FMX series
- BWX series,
- vertical BWX
- Panorex
- Pedo Bwx

**Clinical Sciences II and Clinical Sciences III**

**Adjunct Clinical Procedures (ACP) Second Year Packet**

**Technique Evaluation:** The following assessments will be conducted during both semesters on appropriately selected patients:

- Dental Sealants
- Subgingival irrigation
- Alginate Impressions
- Bite registration
## CLINICAL REQUIREMENTS BY SEMESTER

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| Sealants | 0 | 4 | 4 | 8 |

### Patient Competency

Students will demonstrate competencies in specific patient experiences before they can complete the dental hygiene program. In DH101/DH200, students will complete patient competency on: Adult, special needs, pediatric, adolescent, geriatric. In DH201 they must complete patient competency on periodontal classification III/IV.

**Assessing treatment needs of special needs patient** will be done and annotated on “Special needs/medically compromised” form. This form must be completed for all special need/medically compromised patients.
SECTION II
Process of Care
Professionalism

The following is a set of performance areas relative to professional behaviors. These are to be considered basic guidelines, and are designed to give cues for appropriate professional behavior and/or appearance.

PERFORMANCE AREAS

CONCERN FOR PATIENT:

1. Shows concern for physical and psychological comfort to the patient.
2. Observes and performs asepsis protocol throughout the clinical procedures.
3. Manages patients in an effective manner.
4. Displays enthusiasm when working with patients.
5. Performs procedures with the needs of the patient as the ultimate determining factor.

PERSEVERANCE:

1. Follows task and procedures through to successful completion.
2. Completes challenging management cases effectively.
3. Is able and willing to manage difficult situations. Does not avoid problems

ABILITY TO FOLLOW DIRECTIONS:

1. Listens attentively to directions
2. Follows given directions.
3. Consults Clinic Manual for specific directions on protocol or operation of task to be performed.
4. Asks for clarification if directions are not understood.

HONESTY AND INTEGRITY:

1. Responds ethically in situations dealing with patients, classmates, and staff.
2. Displays honesty in all educational environments including classroom and clinical settings.
3. Is upright, truthful, and displays integrity in all aspects of dental hygiene education.

ENERGY AND INDUSTRY:

1. Willing to assist and cooperate with other students as needed.
2. Is self-directed in the tasks/procedures that need to be performed.
QUALITY AND EFFICIENCY:

1. Arrives on time.
2. Utilizes time effectively – manages time with procedures that need to be completed.
3. Finished tasks in a timely manner – by the end of the clinical session.

INITIATIVE:

1. Performs routine tasks without direct supervision.
2. Initiates appropriate treatment for particular needs of patient – is self-starter.

PERSONAL APPEARANCE:

1. Maintains personal cleanliness in all areas of hygiene.
2. Follows written dress protocol as stated in the current Clinic manual including:
   a. Hair
   b. Nails
   c. Clinic attire/shoes
   d. Overall neat professional appearance

ATTITUDE:

1. Assists others willingly
2. Responds positively to instructors, peers, and patients.
3. Controls emotions and performs professionals under stressful conditions.
4. Accepts added tasks willingly.
5. Displays enthusiasm while working with patients.
6. Uses creativity in working with different patients.

RESPONSE TOWARD CLINICAL EVALUATION:

1. Views evaluation as a positive force.
2. Does not offer excuses or arguments, eager to improve performance.
3. Makes the corrections and/or changes that are suggested.
4. Receptive to new ideas or methods.

Procedural Guidelines for Clinical Services

PREPARATION FOR CLINICAL SESSION

1. WASH HANDS-Prepare as clinician/operator
2. Put on overgown
3. Facemask and eyewear
4. Put on utility gloves
5. Prepare Unit
6. Fill treatment bottles
7. Run water through water lines (handpiece and air/water syringe) for 1 minute
8. Utilizing the double wipe technique, surface disinfect unit, chair surfaces, bracket table control panels, light and handles, and all adjacent counter and cabinet surfaces that may be contacted during clinical services.
9. Apply barriers as follows:
10. Chair Cover
11. Air/water syringe—small sleeve  Saliva ejector- small sleeve
12. Light handles –both sides
   a. Use Barrier tape for the following:
   b. Chair control panels
   c. Bracket table adjustment handle
   d. Operator stool adjustment levers
   e. Pencils and pens (be sure to provide a “clean” set as well)
13. Place cup liner in cuspidor
14. Place Bracket table cover
15. Retrieve all necessary supplies from bay cart:
   a. 2x2 gauze squares- at least 6
   b. 2-3 cotton swabs
   c. 2-4 cotton rolls
   d. Saliva ejector tip
   e. Air/water syringe tip
   f. Sterilized instruments (remained wrapped until patient is seated!!)
16. Waste bag for blood soaked items
17. If polishing will be accomplished during visit, prepare handpiece as follows at the time of polishing procedure:
18. Retrieve necessary supplies from central cart
19. Prophy paste
20. Disposable prophy angle
21. Remove handpiece from sterile wrappings
22. Attach disposable prophy angle
23. Quick huddle with faculty member BEFORE bringing patient back

B. PATIENT RECEPTION AND TREATMENT

1. Have patient report to the reception area 15 minutes before dental hygiene session. Patients should be prepared to remain in the clinic for a minimum of three hours.
2. The patient will be greeted by the staff receptionist or student assistant and given a medical history and HIPAA form to complete.
3. The student hygiene clinical assistant or staff receptionist will notify the student that the patient is present.
4. All forms needed for clinic should be accessible to the instructor.

GREETING PATIENTS

- Introduce yourself to a new patient; welcome back a returning patient. Obtain the
patient’s chart from the receptionist.
- Escort the patient to your previously prepared treatment area. The patient’s personal items are to be placed on the floor. Personal items are not to be stored on counters or in cabinets.
- Seat the patient, place the patient bib and adjust the chair, remembering to alert the patient prior to moving chair parts.
   **Note: Patients/students may not leave small children unattended in the reception area or in student lounge. When the parent is the patient, small children may not sit on the parent’s lap during treatment.**
- Only one patient is allowed in the treatment area. Other people (small children, adolescents, adults) may not sit in patient treatment area at any time. This can distract from providing both the patient and student with an optimal learning experience. Also of extreme importance is the issue of infection control, we do not want to expose other people to potential airborne pathogens.
- Proceed to record/review Medical & Dental History (including blood pressure and pulse). If patient is unable to complete the forms independently, the student will need to assist them using the interview process. Any medical alert/allergies are to be recorded in the Medical History.
  - On the first appointment of a recall sequence or if changes need to be made during any appointment all positive findings in the Medical History should be noted under “updates” section and the student hygienist signs after this entry.
  - If there are no changes in the medical history during the treatment sequence, write "no changes” in update area and record “no changes in the Services Rendered after reviewing medical and dental history updates. Include an update on the status of any medications taken by the patient in the medication record.
- On the first visit of a recall appointment, all medications must be reviewed and reentered on the medication record. 3/4 month recalls, and following visits (continuing care) faculty hygiene staff can sign.
  - *If major changes, dentist to check*
  - Vitals are to be put on services rendered for FIRST visit and 6 month recall
  - The patient must sign the medical history and the medical history update form on the first appointment of each recall sequence. In the case of a child (minor) patient, the parent/guardian must sign and date the Child --Medical & Dental History form.
  - Initial visit and at 6 month recall medical history, dentist must sign medical history.
  - Update Services provided and have instructor review Medical & Dental History.
  - When instructor comes to unit, INTRODUCE INSTRUCTOR TO PATIENT. Update instructor on any significant findings in the Md /Dent Hx. Listen attentively to instructor during the patient interview.
  - Perform the Intra and Extraoral procedure and record all findings utilizing the clinical documentation procedures. If patient has a removable appliance (denture, removable bridge) evaluate the mouth with the appliance in then ask the patient to remove appliance and place in a towel for cleaning.
procedures (performed by the sterilization assistant).

Appearance, extra-oral and intra-oral inspection
Facial profile and occlusion
TMJ-Myofacial pain dysfunction
- obtain any signatures for radiographs and fill out rationale.

**Patients 18 years of age and under are not probed unless the instructor gives specific instructions to do so.**

Full data collection and probing will be done at every recall appointment during data collection (3, 4 and 6 months recalls)… Restorations are done at the initial and 6 month recall…not 3 or 4 month recall
- Perform periodontal assessment and gingival assessment
- perform calculus index

- chart restorations.
- Complete the dental hygiene care plan including the dental hygiene diagnostic statements. Student is to sign the treatment plan prior to the instructor coming to the unit. THE PATIENT DOES NOT SIGN THE TREATMENT PLAN UNTIL THE INSTRUCTOR HAS REVIEWED AND SIGNED IT!
Instructor will sign the treatment plan and will clarify treatment sequence with student. Student will review treatment plan with patient. Care must be given to a thorough presentation to assure that the patient has complete understanding as to the procedures to be performed. OBTAIN PATIENT’S SIGNATURE AT THIS TIME and check off that the patient has accepted recommended treatment or an alternate treatment plan

- DATA COLLECTION: have instructor perform the oral assessment and the dental hygiene care plan review. The instructor will review all the findings and make changes when necessary. Student is to record these changes /modifications. Listen attentively during the instructor’s review. This is a valuable learning process. If necessary, modifications to the DH care plan sequence may be made.
- Perform and record the PHP and home care instructions –plaque index for biofilm and debris, by disclosing the patient with solution. Record your findings. Utilizing the PHP score, conduct homecare instruction. This must be done before any instrumentation is performed and at every visit. This is a most valuable service for the patient and sufficient time must be allotted. Students must observe their patient’s homecare techniques in order to suggest necessary modifications. It is not necessary to bring the patient to the sink to observe homecare but is available if the student and the patient feel it is beneficial. Demonstration only is not appropriate and will be reflected in the student’s evaluation. The homecare regime for each patient must be individualized to meet their specific needs.
- Begin debridement procedures as specified in treatment plan. Assess the need for topical or local anesthesia if not determined at time of treatment plan. Confer with your supervising instructor before finalizing decisions. It is of utmost importance to continually monitor and maintain the patient’s comfort.
- Check instrument sharpness and continue to maintain sharpness during the scaling procedure. A full complement of instruments, with original design, must be available at all times.
- Implant-care instruments may be obtained from the designated drawer in sterilization.
The student is responsible for properly preparing the instruments for sterilization.

- Polish using selective polishing techniques. Use dental floss to remove polishing particles and debris interproximally.
- Disclose patient and get instructor’s evaluation.
- Proceed with fluoride treatment as indicated in treatment plan.
- Review treatment plan to determine any additional services; sealants, mouthguards, etc.
- Return removable appliances to patient if applicable. (Cleaning of appliances is performed by the clinic manager and returned to the unit promptly)
- Before patient dismissal: In-progress patients should be scheduled for their next appointment
- Patients needing dental treatment will be referred (using a dental treatment referral form) for care.
- Do not dismiss your patient without your instructor’s permission. ALL patients must be seen by an instructor prior to dismissal (even if they are incomplete and returning) if an instrument has been used in their mouth. The clinical faculty is accountable for the condition of the patient’s mouth when they leave. Issues such as trauma MUST be addressed and documented.
- Dismiss patient and escort to the reception area for “walk out” procedures.
- Update and review Services Rendered for completeness. Check to see that all instructor signatures have been obtained on all clinic forms. FAILURE TO HAVE INSTRUCTOR SIGN APPROPRIATE FORMS WILL BE REFLECTED IN TALEVAL

Treatment plan example

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<tr>
<th>#1</th>
<th>Review med. hx., Vital signs, X rays, Data Collection (Ging. Description, Conditions &amp; habits, Occlusion, Perio. chart, Restorative, Calculus detection, Dental hygiene care plan) If data collection is complete – PHP, then HCI (What type of HC and aids)</th>
</tr>
</thead>
</table>

Decide on what kind of X rays that the pt. needs. FMX, VBW, HBW, or just PA’s.

<table>
<thead>
<tr>
<th>#2</th>
<th>Review med. hx., Vital Signs, PHP – Review HCI - you may introduce other HC aids and rinses, Start scaling, If you are going to use the cavitron, state that you are going to use it., Oral Irrigation (If needed, what areas, and what kind?)</th>
</tr>
</thead>
</table>

Choose were you want to start scaling (UR, LR, UL, LL quads), Pain Management, if needed – What kind and location? (Topical, Local Anesthetic, Oraqix, Citacaine, Walterberry)

| #3          | Review med. hx., Vital signs, PHP – Review HC – you want to introduce other HC aids, scale, (What |
areas?), Cavitron?, Pain management?, Debride areas that were completed at last visit, Oral Irrigation? If your pt. is complete with scaling, Polish, Fl.TX.

What kind of polish are you going to use? (Fine, Medium, Course), What kind of fluoride? (5% Sodium Fl. Or 1.23% APF) trays and how long are you going to leave the trays in the mouth

You may need to add more visits, it is up to you to decide how many visits it is going to take to complete your pt. and you need to continue each visit with Review med hx., Vital signs, PHP – then HCI, state where you are going to start scaling, cav., pain management……...

It may take less appt. visits to complete your patient and your tx. plan can change.

After each quadrant is scaled you need to sign up for a scale check. It is up to your section instructor to let you to continue scaling or not. You are not permitted to continue to scale unless you are instructed to.

**BLEACHING TRAY AND MOUTH GUARD PROTOCOL**

For patients interested in bleaching trays, the following can be accomplished. For existing patients undergoing routine care, this protocol can be worked into the treatment plan.

**FIRST VISIT**

1. Medical history reviewed, vitals taken, dentist reviewed and approved
2. Extra oral, intra oral completed
3. Gingival assessment completed
4. Hygiene faculty approval must be obtained at this point
5. Dentist will do SCREENING ONLY
6. If approved impressions taken max, mand taken on patient
7. dispense sensitivity tooth paste and explain reason for using

**SECOND VISIT**

1. Medical history review
2. EO/IO update
3. Gingival assessment update
4. Fit bleaching tray
5. Dispense bleach gel and give instructions ACCORDING to the manufacturer

**Dental Dietary Analysis**

Dental nutritional counseling is an intervention to prevent dental disease by assessing and analyzing the dental client's health status and educating them about the relationship between diet
and oral health and disease. Nutritional assessment, a comprehensive investigation comprising anthropometric, physiological and biochemical data to determine baseline nutritional status. Dietary assessment involves the evaluation of reported information on an individual's dietary intake as compared to dietary standards such as the U.S. Dietary Guidelines, MyPyramid Food Guidance System and the Dietary Reference Intakes.

One dietary analysis will be performed in DH201 Clinical Sciences III.

**DIETARY ANALYSIS**

One Dietary Analysis patient must be complete in CS III prior to Graduation. The analysis is done within the patient treatment session during regular clinic hours. Students cannot complete any portion of the counseling forms outside of clinic. The patient must be approved by an instructor and signature is obtained on the forms. Patient selection is based on clinical assessment data, which includes dental and periodontal charting. Patient selection does not include other dental hygiene students or the students own child. But a student’s child may be counseled by another dental hygiene student. The patient must be actively involved throughout the analysis sessions.

**CRITERIA FOR PATIENT SELECTION**

- Children/Adolescents
- Cariogenic diet: frequent foods, beverages, snacks, medications
- Xerostomia: saliva disorders, radiation, medication
- Demineralization, white spot lesions
- Exposed root surfaces
- Orthodontic appliances
- New restorations within the past three years
- Faulty or defective restorations
- Recreational drug use (smokeless tobacco, methamphetamines)
- Mental or physical disabilities affecting oral hygiene
- Low socioeconomic status
- Infrequent dental exams

**Asepsis/Infection Control Protocol**

1. Treatment area preparation using barriers and PPE are required for the safety of patients, students, faculty and staff.
2. Eastern International College Dental Hygiene Program protocols have been established to reflect the most current methods of preparation, PPE, and equipment maintenance, and are in compliance with OSHA guidelines. Prior to, during and post-delivery of treatment, the operator is responsible for the condition and cleanliness of their area and equipment.
3. Handwashing is considered the single most important procedure for preventing cross contamination of pathogens and must be done prior to beginning any preparation, before and during patient treatment and prior to leaving your treatment area. Handwashing techniques will be demonstrated during Preclinical Sciences and is reviewed in your textbooks.

4. Disposable gloves are worn by all students, faculty and staff during any treatment procedure or when handling sterile supplies or equipment. If gloves become torn or punctured they are to be replaced immediately, and hands are to be washed prior to replacement.

5. Protective eyewear and masks must be worn during any aerosol producing procedure such as but not limited to, ultrasonic or hand scaling, polishing, and disinfection procedures. Masks must be changed if they become wet.

6. Students must wash their hands prior to donning disposable gowns and utility gloves in preparation to clean and disinfect the treatment area. Facemasks and eye protection are required when utilizing the double wipe method. Hands are again washed after removing washed utility gloves and prior to placing infection control barriers.

7. Prior to the placement of any barriers, surfaces must be disinfected according to the method demonstrated by instructors and available for review in your textbooks. The surface should remain moist for the contact time recommended by the manufacturer (usually 10 minutes). If the surface is still wet when ready for barriers, you may wipe dry. Equipment to be disinfected includes, all counter tops, cabinet doors, drawer fronts and pulls, sinks, bracket trays, knobs and handles, triplex syringe, light (including handles and arms, patient chair and operator chair (including seats, arms, adjusting handles).

8. Barriers are impervious to fluids and must be placed so that they protect the entire surface and do not come off or buckle and gap when touched. Surfaces to receive barriers include operator pen, top of disinfectant bottle, headrest, bracket tray and hoses, light handles and switch, triplex syringe body, saliva ejector hose and switch, evacuation cup switch, handpieces and operator stool adjustment handles.

9. To reduce the bacterial content of the oral flora, patients are encouraged to rinse with an antimicrobial mouthwash prior to treatment.

10. If the student needs to obtain additional supplies during the delivery of treatment, remove gloves, wash hands and retrieve supplies with ungloved clean hands.

11. Treatment records and paperwork is to be handled as little as possible in the treatment area. When using equipment with the possibility of aerosolization of potential pathogens, paperwork is to be stored within a drawer.

12. After dismissing the patient the area is cleaned and disinfected, instruments

13. While still wearing examination gloves, place instruments into cassettes, inspect for visible bioburden and place into instrument transport bin. Remove disposables (prophy angles, saliva ejector, evacuation cup cover and all barriers) and place in trash receptacle. If they are blood soaked, they belong in the red biohazard bag, which will be available from the sterilization assistant.

14. Wash hands, don utility gloves and begin area disinfection.

15. Sharps are disposed of in the designated sharps containers. Needles are recapped using either the needle recapping device or the one handed ‘scoop’ method. Syringes are disassembled by the student and placed in the instrument transport bin in anticipation of transport to the sterilization area. When the bay is cleared of contaminated equipment, the
bin will be covered and wheeled to the sterilization area.

16. Evacuation lines are flushed, as are all dental unit water lines.

17. Handpieces are wiped with disinfectant and bagged separately. Bags must be clearly labeled as to student’s last name, date, treatment area assignment and contents.

18. Operator and patient safety glasses are washed, disinfected, dried and stored in students’ secure area.

19. It is the student’s responsibility, while wearing utility gloves to check the trash cabinet and ensure that all disposed of materials are actually in the bag and not lying in the cabinet having missed their destination.

20. Utility gloves are washed, then wiped with disinfectant and hung to dry on the hook beneath the sink.

21. Remove and dispose of overgown and mask. Check to make sure the dental unit is turned off, wash hands, and then leave the clinic floor after instructor inspection. Students are not permitted to return to the clinic floor after changing out of clinical dress.

22. It is the job of the dental hygiene clinical sterilization assistants to sterilize instruments and equipment on a daily basis. The maintenance of aseptic protocol in the sterilization area is likewise under his or her purview.

23. Autoclaves are monitored through the use of process indicators and biological monitoring systems.

CA/XRA Duties and Receiving, Cleaning and Decontamination:
Instruments to be disinfected in the HYDRIM dental disinfector:

Cassettes (instrument cassettes, **NO cavitron tips or handpieces**):
1. Place the cassettes VERTICALLY in the racks of the dental disinfector.
2. Close the door firmly and press the “On/Off” button.
3. Turn the program selector to “p3 or heavy duty cycle”
4. Press the “Start” button.

Mirrors, explorers & single instruments:
- Place loose instruments in the basket of the dental disinfector.
- **DO NOT PUT ANY PLASTIC ITEMS IN THE DISINFECTOR!**
- **DO NOT PUT HANDPIECES OR CAVITRON TIPS IN THE DISINFECTOR!**

Cleaning of other instruments:
- **Handpieces**- wipe with disinfectant, lubricate and use a sterilization bag.
- **XCP’s, Bite sticks, Cheek retractors, mouth props**- wash with soap and water and pat dry with paper towels before bagging.
- **Prophy paste holders**- wash with soap and water and dry. Place directly on tray of statim. Do not bag.
- **Dappen dishes**- disinfect with surface disinfectant.
- **Oraquix applicator**- take apart, disinfect and bag for sterilization.
- **Cavitron tips** should not be placed in the dental disinfector. They should be wiped down and then bagged for sterilization.

Preparation & Packaging:
The counter space and the pull out shelves, to the far left of the sink, are designated for preparation and packaging. Instruments that require packaging are placed in sterilization bags in this area. Place instruments on plastic trays to transport to sterilizers.

Packaging Instruments:
1. Items must be clean and dry.
2. Place items to be sterilized in the appropriate size bag*. An internal monitoring strip** must be slid inside the instrument cassettes before bagging.
3. Package instruments so that the working end is towards the bottom of the bag. In the case of a double ended instrument, make sure the bag is not turned too far down at the top, thereby concealing the end of the instrument.
4. The sterilization bags must be marked, in pencil, with the following: Instruments belonging to the clinic are marked EIC.
   a. the date
   b. student’s name

*Various size bags are located in the drawer.
Do not choose bags that are too large.
**The internal monitoring strip checks the effectiveness of the penetration of the packaging material.

Sterilization:
Place bagged items in sterilizer, clear side down, packed loosely on sterilizer trays. Loose instruments are placed directly on the trays.
Cassettes are sterilized in the autoclave 8 cassettes for each tray.
The smaller autoclave can have 2 cassettes for each tray.
The statims can only hold 1 cassette and must be turned on to “wrapped items” in order to sterilize properly.

Handling Sterilized Instruments:
Wet packages should be allowed to dry before handling.
Care must be taken when removing hot instruments from the sterilizer (an oven mitt and a handle to grasp trays in the autoclave is available).

At the end of the clinic session:
- The clinic manager should collect all cassettes from units and run the Hydrim.
- Inspect solution in ultrasonic – if it is still clear, the same solution can be used for the next clinic session. If the solution is cloudy or contains visible debris OR contains only water, drain by placing the gray lever in the horizontal position.
- Use the sink hose to rinse the ultrasonic with hot water.
- Disinfect countertops, trays, pencils, handles and knobs, etc.
- Disinfect collection bins and return to clinic.
- Turn off the Statims and autoclaves. If you are the Clinic manager for morning clinic, please keep all the equipment on.
- Any instruments that have not been sterilized but are ready for packaging are stored and marked Contaminated Instruments.
• Store all of the handpieces as a group and all student Cavitron tips as a group, so that they can be quickly located and sterilized the next day.
• Instrument cassettes should be placed in the dental disinfector and run on the rinse cycle.
• Utility gloves are washed, disinfected and hung to dry inside the cabinet below the sink.
• The clinic manager cannot leave for the day until all the students have left, all the cassettes are in the Hydrum and the Hydru is started, the lights are turned off, the units are turned off and put in their proper places, all radiology rooms are clean, all lead aprons are hung up, all computers are turned off.

Additional Responsibilities:
• *Clinic Manager will conduct biological monitoring (spore test) weekly (Monday) on sterilizers and record results.
• Ensure that students run the suction cleaner through each unit. Each bottle on every unit has to be removed and a blue tab needs to be added with additional water and the water lines will need to be run/flushed.
• It is the clinic managers’ responsibility to make sure all trays and items being utilized are returned and all items that should be returned are accounted for. It is then the DH Student’s responsibilities to re-stock all items.
• Help out fellow students with charting, suctioning or any other job that is required.
• Denture cleaning: If it is recommended that a patient’s denture or partial.
• Denture be cleaned in the ultrasonic, the clinic manager should follow this procedure:
  a. Take a ziplock bag and permanent marker to the unit to collect the patient’s denture.
  b. Write the patient’s name on the bag then have the patient place the denture inside
  c. Carefully carry the ziplock bag to sterilization room.
  d. In sterilization room, USING PPE, pour enough Tartar and Stain Remover in the bag to cover the denture.
  e. Place the bag in glass beaker and then place it in the basket of the ultrasonic and set timer for 10 minutes.
  f. Remove the denture from the bag and very carefully rinse with water. Use a denture brush/toothbrush to remove any debris.
  g. Rinse ziplock, place denture back in and cover with fresh water.
  h. CAREFULLY walk back to work station with clean denture.
• Students will perform weekly maintenance of sterilizers (see weekly maintenance instructions for the Autoclave and Statim) and record on log sheet.
• Be available to retrieve items for other students and report any problems to an instructor.
• Fill soap dispensers in units if needed. DO NOT UNSCREW THE BOTTLE!!! Remove pump and insert a funnel to pour soap.
• Record any supplies that are low, and give the list to instructor at the end of the clinic session.
• Each instructor has a sign in sheet for competencies and check in. Make sure this sign in sheet is up to date

PROTOCOL FOR ASEPTIC/INFECTION CONTROL TECHNIQUE IN LABORATORY FACILITIES
Careful adherence to preparation and maintenance protocols of the laboratory area and equipment is necessary to providing a clean, safe working environment. It is the responsibility of each student to follow posted guidelines and to maintain the lab and all equipment in a clean, safe and usable condition before, during and after each session.

**Laboratory Asepsis/Infection Control Protocol**

1. Disinfect all equipment and surfaces, including counter tops, face and sides, sinks, and table surfaces.
2. Gloves, protective eyewear and masks are to be worn when students are performing any intraoral clinical procedure and when pouring impressions. Protective eyewear and masks are worn when trimming models but because of concerns over gloves getting caught in the trimming wheel, gloves are **NOT** to be worn during trimming procedures.
3. Students are required to wear a clean lab coat and clinic shoes to each laboratory session. When a laboratory session meets in the treatment area, full clinical dress is required. During these times, full aseptic preparation, treatment and disinfection protocols must be followed.
4. Alginate impressions are considered clinical procedures and therefore, student clinicians and patients should use an antimicrobial mouth rinse prior to beginning procedure.
5. Depending upon the impression’s criteria, either disposable or reusable trays will be prepared. When discarding disposables, spray with disinfectant and seal in plastic bag. When reusable trays are used, they are to be treated in the same manner as contaminated instruments. Spatulas and bowls are washed, dried and sprayed with disinfectant. The disinfectant is allowed to remain in contact with the equipment for the amount of time specified in the manufacturers’ directions, usually ten minutes. The impression is rinsed under cool running water to clean off saliva and debris. The impression is then sprayed with disinfectant. If the impression is not to be poured immediately, it is wrapped in a moist paper towel and sealed in a plastic bag. Excess moisture is shaken from the impression prior to pouring. Work areas are washed and disinfected by students in accordance with previously stated clinic protocols.

**Laboratory Dress Code & Policy:**

1. Professionalism is required and expected at all times.
2. Students are expected to leave their work area (lab tables, model trimmers, sinks, countertops, cabinet and drawer fronts) as they found it or cleaner.
3. No eating, drinking, chewing of gum, smokeless tobacco or candy is allowed during laboratory sessions.
4. Clinical attire is required. Wear white lab coats when not involved in the delivery of patient care services and disposable over-gowns when working intraorally.
5. All assignments must be handed in on the date assigned.
6. An unexcused disappearance during a lab session will result in a reduction of a final laboratory grade by two (2) points. No one is to leave without informing instructor. At the end of each laboratory session, instructor must inspect area for disinfection and cleanliness before student will be allowed to leave.
7. One half (1/2) point will be deducted from the final average each time a student is
late for class.
8. Infection control is to be maintained at all times.

General Safety Guidelines:
1. Students will work in pairs.
2. Appropriate PPE must be worn. Students not properly attired for clinical activities will be forbidden from participating in clinic sessions and will be marked absent for the session.
3. Any malfunctions must be reported to an instructor immediately.
4. Students utilizing the lab outside of scheduled class time must sign in and out with a dental hygiene instructor.
5. Students utilizing model trimmers, rotary instruments, etc., must be wearing safety glasses and a lab coat, have hair pulled back off the face and collar and out of the field of operation.
6. No activity will be started if time for cleanup is inadequate.
7. No equipment may be utilized prior to instructor’s demonstration of proper use.
8. Any student using equipment in an unsafe manner will be asked to discontinue use of that equipment and required to attend a review session before being allowed to complete the assignment.
9. Students are responsible for the safety and security of their own supplies. When not in use, these are to be placed in the student’s locker. EIC Dental Hygiene Program is not responsible for student’s personal property.
10. Any student coming to class without the requisite supplies will be unable to participate in arranged activities and will be marked absent for the session.
11. When task is completed, turn off equipment and clean work area. PPE must be utilized during all cleaning activities.
12. Students are expected to clean up after themselves. This includes flushing of the trimmers, wiping down the counters, tables and chairs, sweeping or spot washing the floor, and washing all rubber bowls, spatulas and any other armamentarium that has been used. Cleanliness is a component of safety and proper operation of equipment, a component of infection control, and a component of professionalism.

1. GUIDELINES FOR OPERATION OF MODEL TRIMMER:
   1. Place sink strainer.
   2. Turn on model trimmer.
   3. Turn on water.
   4. Check to see that water is hitting the wheel; if not, contact an instructor.

GUIDELINES FOR POURING AND TRIMMING MODELS
1. Totally cover the vibrator with a plastic headrest cover when pouring a model.
2. Pour bases into a rubber base form mold or wax paper. Do not use dental trays or a bare counter top.
3. Flush model trimmer with water before use.
4. Make sure waterline is hooked up and water is running when trimmer is in use.
5. Flush model trimmer with water when finished trimming.
6. Wipe out excess stone from rubber mixing bowl and throw away in trashcan.
7. Wash rubber mixing bowls in a continuous flow of water to prevent clogs in the pipes.
8. Utilize drain trap to prevent stone from accumulating in the sink. Throw excess in the trash can, not down the drain.
9. All students are expected to clean up after themselves. This includes flushing of the trimmers, wiping down the counter, tables and chairs, sweeping or spot washing the floor, and washing all rubber bowls, spatulas and any other armamentarium that has been used.

CLEANING THE MODEL TRIMMER:
1. Utilize the denture brush to clean the wheel after each use.
2. Brush entire wheel.
3. Utilizing spray bottle, spray / flush water on entire wheel.
4. Remove model platform and clean water compartment with denture brush.
5. Flush compartment.
6. Clean drain hose with bottle brush and flush.
7. Tap drain hose at sink and flush.
8. Hold hand over hose opening in sink; fill drain compartment with water; release.
9. Replace model platform.
10. Clean and disinfect total working area to include floors.
11. When finished with model trimmer, TURN OFF ELECTRICITY

GUIDELINE FOR USE OF ALGINATE IMPRESSION MATERIAL
1. Read manufacturer’s instructions.
2. Always wear facemask, gloves and safety glasses.
3. Use standard precautions when taking impressions
4. Disinfect the impression after removing from the patient’s mouth, following the guidelines listed in your text.

GUIDELINES FOR USE OF MODEL VIBRATORS
1. Prior to pouring models, cover vibrator completely with plastic headrest cover.
2. After pouring models, remove headrest cover and wipe down vibrator. (No stone should be left on any part of the equipment, i.e., wire head, base, switch.)

GUIDELINES FOR USE OF LATHES
1. Place fresh aluminum foil into splash pan.
2. Don safety glasses.
3. Check splash guard, if missing, do not use.
4. Check that switch is in the off position.
5. Clean all attachments immediately after use, and if applicable, autoclave rag wheels.
6. Clean entire area: lab benches, side and floor.
GUIDELINES FOR USE OF LAB ENGINE / SLOW HANDPIECE / DREMEL
1. Check to insure belt is on correctly.
2. Check attachments, making sure they are on tight.
3. Check reservoir to see if it needs oiling; check manufacturer’s instructions – some are self-oiling.
4. Plug in rheostat.
5. Plug in engine.
6. Return engine to its original station when finished.
7. Clean entire area: lab bench, tops, sides and floor.

GUIDELINES FOR USE OF THE DREMEL
1. Hair must be tied back; safety glasses, lab coat, and mask must be worn.
2. Must have a partner while operating any machine.
3. Do not force tool. It will do the job better and safer at the rate for which it was designed.
4. Do not abuse the cord. Never carry tool by the cord or yank it to disconnect from receptacle. Hook motor to a stable location. Disconnect tool when not in use and when changing bits.

Dental Radiology Asepsis/Infection Control Protocol

1. Students are responsible for confirming radiology patients in the same manner as specified for confirmation of clinical patients. When placing this call, inquire as to the patients’ health. Determine whether medical clearance will be required before exposing this patient and acquire said clearance prior to bringing patient into the EIC facility. Use either clinic phones or make sure that your personal identifying number is blocked when using cell phones to confirm patients.
2. Patients must complete the medical history questionnaire and sign the consent form prior to exposing films.
3. Review the medical history and have patient and operator sign to attest to the accuracy of information. Students, patients and supervising instructors are required to sign the medical history after review.
4. Prior to seating patient, the area must be cleaned and disinfected. Included in this procedure are the tube head and Positioning Indicating Device (PID), extension arm, chair headrest, seat and arms, levers, control buttons, operator shelves and lead apron.
5. After disinfesting, barriers must be placed on the exposure time button, the headrest, control buttons, tube head and PID, and pen and operator shelf.
6. Once the patient has been dismissed, repeat step # 4 to clean and disinfect exposure room.
7. The work area where films are unwrapped is covered with a bracket tray cover or paper towel.
8. Disposable items are used wherever appropriate.
9. All instruments are cleaned, dried and bagged for autoclaving. Bags must be clearly labeled with student’s name, date and contents. RINN XCPs are bagged as sets for specific areas of exposure.
10. Hand washing is to be performed before and after gloving as it is with any clinical
procedure. Over-gloves are to be worn or barrier technique utilized if additional supplies are needed (cotton rolls, gauze, paper towels, XCPs).

11. PPE protocol is followed. Utility gloves, protective eyewear and masks are worn during the cleaning and disinfecting phases. Exam gloves and disposable gowns are worn during patient contact. Because of the required proximity to patients and the possible exposure to airborne pathogens, masks and goggles are required as well. A fresh pair of gloves will be required for processing films. Gloves are not worn while seating and dismissing the patient. Full clinical dress, i.e. uniforms are required as this is considered a clinical activity.

12. Phosphor plates/sensor is dispensed by the instructor. Students are never to help themselves to phosphor plates/sensor. Packets are placed on the barrier on the metal cart outside the exposure room. Exposed plates are placed in a disposable cup also located on the cart outside the exposure room.

13. According to OSHA guidelines, the exposure of radiographs does not generate blood borne medical waste; all refuse will be placed in the trash receptacle. Lead foil from within the film packet is placed in the labeled container near the processor.

**EXPOSURE PROCEDURE**

1. Proceed to reception area and greet patient. The clinic receptionist should have asked the patient to complete the medical history questionnaire.

2. After reviewing the medical history and determining the patient’s suitability for radiographs, proceed to the radiology room.

3. Prepare XCPs for use.

4. Turn on x-ray unit and set controls to desired exposure levels. The desired settings are found on the chart posted outside the radiology room.

5. Prepare pertinent patient forms and charts.

6. Escort the patient to the radiology room. All of the patient’s personal belongings should be placed on the floor next to the radiology chair. Ensure patient comfort upon seating by adjusting the chair.

7. Review the medical history. Using the interview technique, clarify all areas in question and have the patient sign the form. Obtain clearance from the instructor or clinic dentist. Student and instructor must now sign the form.

8. Cover the patient with the lead apron and hand the patient a tissue or paper towel. Bib the patient.

9. Wash hands and don exam gloves.

10. Ask the patient to remove all dental prostheses, earrings, facial/oral piercings and eyeglasses, but offer the patient the opportunity to wash prior to this request. All removable dental appliances are to be wrapped in a moist paper towel. The patient will be asked to put these items in a safe place.

11. Perform a brief oral inspection and have the instructor record overlapped teeth, tori, classification of occlusion and all other conditions that may influence the placement of film/sensor holding device or PID.

12. Explain the procedure to the patient. Remember, earning the patient’s trust and cooperation is a key component to successful film exposure.

13. Expose the requisite films/digital image according to established protocol.
14. Return apron to rack.
15. Remove gloves, wash hands.
16. Escort patient to reception area.
17. Upon returning to exposure room, don utility gloves and repeat steps to clean and disinfect room. Remove all barriers and properly dispose of them. Place disassembled XCPs in covered container. Replace tube head in correct resting position after disinfecting. Wash, disinfect and then remove utility gloves. Wash hands, don over-gloves. Remove mask and protective eyewear. Disinfect and store appropriately.

GRADING –
1. All exposed radiographic series (BW & FMX) are to be evaluated and submitted for a grade.
2. If a student fails to submit a series within the 2-week time frame, their series will receive a grade of zero.
3. A zero will be averaged in for any series exposed but not submitted for grading.

Extraoral and Intraoral Examination Guidelines (EIO)

The extra oral and intra oral examinations combine the objective information collected during the examination with the patient's subjective responses. Together this data enables the student dental hygienist to provide documentation regarding the status of the head and neck region. Student dental hygienists should proceed in a systematic, logical "top to bottom" examination sequence.

Objective data will be gathered utilizing one of the following four methods:
1. Inspection: systematic visual assessment of body tissues, structures, or systems to identify normal and abnormal appearances and/or functioning
2. Palpation: use of the fingers or hands to examine the texture, form and function of hard and soft tissues. Several methods of palpation will be used during the oral inspection:
   a. digital palpation- using single finger to examine tissues
   b. bidigital palpation- use of finger and thumb from same hand to grasp the tissue between the thumb and finger
   c. manual palpation- use of one or more fingers of the same hand to examine tissues
   d. bimanual palpation- use of both hands by grasping an area of tissue between them
   e. bilateral palpation- two hands placed on opposite sides of the body examining both sides of the face or neck simultaneously to detect differences between them.
   f. circular compression- moving the fingertips in a circular pattern over a structure, while simultaneously applying pressure to the tissue
3. Auscultation: listening for sounds produced within the body (such as clicking of the temporomandibular joint)
4. Percussion: striking tissues with the fingers or an instrument to hear the resulting sounds and determine the patient's response
5. Any deviations from normal will be recorded on the extra/intra oral inspection forms utilizing professional, descriptive terminology. When describing deviations from normal,
the following terms should be considered: --Location: where does the lesion appear?
6. History: how long has it been there? Is the patient aware that the lesion is present?
7. Morphology: whether the lesion is localized or generalized, single or multiple, separate or coalescing. The following terms may also be used to describe the morphology of changes that are visually observed: Raised lesions: filled with clear liquid (vesicle) or pus (pustule/bullae) or solid nodule, tumor, Assess the base of the lesion as to whether it is sessile (flat or broad base) or pedunculated (stem or stalk-like base).
8. Depressed lesions: describe the outline as to whether it is regular or irregular, the borders as to whether they are flat or raised, is the lesion deep (> 3mm) or superficial? Flat lesion: describe the borders as regular or irregular, is it single or multiple
9. Surface texture: the following terms may be used to describe surface texture: verrucous, papillomatous, fissured, corrugated, crusted, or smooth
10. Consistency: describe whether the lesion is hard/firm or soft (indurated, soft, spongy)
11. Size: measure the dimensions of visible lesions in millimeters, using the periodontal probe
12. Color: single, uniform color or multiple/variations in color (pink, red, white, blue, black, purple) Symptoms: determine if the lesion is associated with pain, tenderness, itching, swelling, or other discomfort.

TRANSFERRING COLLECTED EIO DATA

- All forms should be completed in non-erasable black ink; careful attention should be paid to writing legibly, using professional terminology and the fact that this is a legal document and a record to be used by the student dental hygienist (SDH) and other health care professionals.
- All findings should be recorded using appropriate, descriptive terminology as presented in these guidelines. If no findings are identified, then NSF (no significant findings) must be entered in "description of findings" column to indicate that the area was in fact examined.
- If a finding necessitates a referral, SDHs must record in the referral column and follow the appropriate referral procedures. If a clinic dentist indicates that the patient requires a referral, this information should be recorded in the "Services Provided" form.
- Examination update pages for the extra and intra oral exams must be completed at EACH visit.

EXTRA -ORAL EXAMINATION

- If a specific finding is observed, note the specific finding adjacent to the appropriate oral structure. Be specific in describing findings including: size (millimeters), shape, color, duration, consistency and location (draw on diagram at bottom of page if necessary)
- If it is recommended (after consultation with appropriate faculty members) that the patient
- The Intra-Oral Examination Form is completed in the same manner as the extra-oral examination form.
- Explain the procedures that are to be performed to the patient and ask them to remove their glasses, and loosen clothing that restricts access to the neck area.
- Begin the visual examination by starting at the top of the head and generally noting the appearance of the hair and scalp; continue the exam by noting: the symmetry of the face, any scars or lesions on the face, general skin color, the appearance of the eyes, status of the nose, lips and ears. Input from the patient can provide valuable information about a lesion.

- Each operator will determine a sequence for extraoral palpation that will enable them to establish a reproducible pattern for assessing the following structures:

  anterior scalp area/forehead
  Parotid gland
  temporalis muscle
  Masseter muscle
  zygoma
  anterior border of the mandible
  temporomandibular joint
  submental region
  preauricular nodes
  submandibular region
  postauricular nodes
  larynx
  occipital nodes
  clavicle
  thyroid gland ~ sternocleidomastoid muscle and the anterior and posterior cervical lymph nodes
INTRAORAL EXAMINATION

- Open wrapper of cassette.
- Have patient put on glasses. Have patient rinse with antimicrobial rinse for thirty seconds. Place the patient in a reclined position for the intraoral examination; the principles of patient-operator positioning and illumination will enable the operator to complete a thorough intraoral assessment. Examiners wear patient treatment gloves only for intraoral examinations.
- Begin by using a tongue depressor to do a cursory visual examination of the oral cavity. Fingers should not enter the oral cavity. Follow cursory exam with initial visual exam using the mirror only. Fingers should not enter the oral cavity.
- Only after it has been determined that no potentially contagious lesions are present, then begin the exam using fingertips to assist inspection. After completion of cursory exams, each operator will identify a logical, reproducible sequence for assessing the following intraoral structures
  - Vestibule:
    - lips, commissures
    - labial mucosa and buccal mucosa frenums
    - Stenson’s Duct
  - Floor: lingual vein
    - plica fimbriata (hair-like projection along lingual vein)
    - plica lingulas (hairlike projection along the crest of sublingual folds, sublingual caruncle (Wharton’s duct) and sublingual folds
  - Hard Palate: incisive papilla palatal rugae, median palatine raphe palatine fovea
  - Oral Pharynx: examine the following structures by depressing on the posterior third of the tongue with a sterile tongue depressor and asking the patient to say, "Ahh"
    - posterior tonsillar pillars
    - anterior tonsillar pillars
    - palatine tonsils and uvula
  - Tongue: using a water dampened, sterile 2x2 gauze wrapped around the anterior one third of the tongue, extrude the tongue to visually examine the following structures:
    - filiform papillae
    - circumvallate papillae
    - fungiform foliate papillae
  - Bidigitally palpate the following structures: right and left lateral borders of the tongue, dorsal surface; ventral surface
  - remove gauze, and bidigitally palpate the anterior third of the tongue, maxillary tuberosity, retromolar area, and alveolar ridges

UPDATING EXTRA and INTRA ORAL EXAMINATIONS

- Place the date adjacent to the appropriate section and indicate any additional findings or changes in previous findings.
- Only date and make notations for those areas that have new findings or changes.
NO SIGNIFICANT CHANGES SECTION

- This section is utilized only at subsequent visits and no significant changes are noted. In this case, no new notations have been made next to any oral structures. When this occurs, the student places the date of the exam and writes “No Significant Changes.”

- If nothing abnormal was found, write No Significant Findings and the student, patient, and faculty signs her/his name; this documents completion of this portion of the oral inspection.

SERVICES PROVIDED

This is the legal record of everything that occurred during an appointment. It includes not just services performed, but notes about impressions and attitudes, specific instructions given, conversations and other pertinent information. Specifics are critical. Record cancellations and broken appointments, (an objective note can be added for reasons why patient needs to cancel or break appointments to establish a pattern). Elaborate on patient education and instruction, patient refusal of services, (i.e. x-rays, fluoride), telephone conversations, verbal consents and verbal medical clearance. Also, indicate recall appointment. If patient is to see same student hygienist - this needs to be stated. If student hygienist is to contact patient for next recall and does not do so, any student may contact them. This all should be documented in services rendered.

PROCEDURE

Date where indicated
Record everything that occurred during appointment - be specific
If information being documented does not complete the entire area, draw a line from end of documentation to the student signature box.
If a patient is scheduled as a "holdover" appointment, it must be documented. Sign name in space opposite last line written (complete name).
Have instructor sign record, where indicated.
Bring record into radiology with patient so student performing the service (x-ray) can record treatment and radiology instructor can sign.
Use acceptable EIC abbreviations only

DO NOT SKIP LINES BETWEEN DOCUMENTATION

Services Provided

Sequence- List treatment in the order it was rendered. Use CAPITAL LETTERS, then in parentheses state significant findings or additional helpful info. At the completion of treatment a
“Referral to Dentist” is noted with the reason for referral further noted in parentheses. The recommended recall interval is noted last. (RC 6 months)

The instructor is responsible for reviewing the services rendered. A line will be drawn from the last entry to the end of the line. The instructor will initial next to that line in the appropriate box. No other entries may be made after the instructor signs off. If additional information must be added (due to omission) an addendum may be added as follows:

ADDENDUM to (date) -then add comments. Student and instructor must both sign off.

In addition to recording the services which were rendered to the patient, this sheet is also used to record unusual incidents or circumstances that occurred during treatment; patient non-compliance, post-operative instructions, telephone conversations with patient or their physician and patient’s missed or canceled appointments.

Services Rendered is for recording treatment actually rendered. If additions are required within the Treatment Plan, the addition is noted on the Treatment Plan and the patient initials it indicating their consent to the addition. If an item in the Treatment Plan is not accomplished at all, a note is made in the Services Rendered along with a brief explanation. (i.e.: fluoride treatment not accomplished, patient refused treatment stating she did not feel well)

If the planned procedures for a visit are not accomplished but will be done the next visit simply write at end of Services Rendered entry: example –(NV- scale URQ and lower arch)

SPECIAL NOTE: If radiographs will be accomplished before the patient assessment is checked (must be approved by instructor), a line is drawn to the end of the current entry line, a new line is dated and radiograph information is listed, instructor signs and a new line is begun when patient returns to unit for continued assessment and check in. (See example next page)

Example: Review Medical HX, pt reports taking premed -200 gr. Amoxicillin, BP: 120/70 Resp: 18, Pulse:65 bpm, CC- (stain on lower teeth) E/I EX, Radiographs( FMX), HCI (dispense toothbrush, waxed floss) Scale full mouth, Selective Polishing, Fluoride treatment (ApF),(recommend hypertonic solution as needed) Refer to Dentist (routine exam, orthodontic evaluation), Recall 6 mos.

In addition to recording the services which were rendered to the patient, the services rendered sheet is also used to record unusual incidents or circumstances that occurred during treatment, patient non-compliance, post operative instructions, telephone conversations with patient or their physician and patient’s missed or canceled appointments.

Minimum Acceptable Grade: CL I = 80%, CL II = 85%; CL III = 90%
Introduction

The rationale for dental radiology quality assurance is that this is the ultimate tool for protection during the utilization of potentially damaging ionizing radiation. Quality assurance is the implementation of office policies and protocol for the purposes of standardizing techniques, maintaining equipment, and consistently ensuring the highest level of radiation protection measures for both the operator and the patient, thus consistently producing films of diagnostic quality. Troubleshooting, preventive maintenance, and persistent diligence in the application of these principles will reduce, ameliorate and eliminate accidents and problems. This manual seeks to afford the students, faculty, staff and patients with the safest environment for producing the highest quality films, utilizing the least amount of radiation in the process.

I. Exposure of radiographs:

1. The radiographer must strive to establish trust with the patient through excellent communication skills. This will enhance patient cooperation, which in turn reduces
problems inherent in exposing diagnostic films in difficult areas. Difficulties may arise because of anatomic constraints, anomalies, or patient discomfort.

2. Patient education concerning the importance of exposing radiographs is critical.
3. A combination of verbal and written communication should be utilized to stimulate a question and answer session.
4. The radiographer should prepare complete answers to commonly asked questions. These questions include:
   a. The necessity of exposure
   b. Frequency of exposure for adults and children
   c. The consequences of refusal
   d. The usefulness of previously exposed films
   e. The dose and measurement of radiation
   f. Proper patient protection, including lead aprons
   g. Safety of exposure for both patient and operator
5. Utilize the highest standards of infection control and standard precautions, prior to, during and after exposure.
6. In preparation for exposure, the films, the film holders, paper towels, tissues, cotton rolls and a cup for exposed films should be laid out.
7. Exposure area should be disinfected and fresh barriers applied.
8. Barrier the tube head and the timing controls, including the exposure button. Place the barrier in such a manner that the controls can be manipulated as needed without compromising the barrier.
9. Turn the x-ray unit on.
10. Escort patient to exposure room.
11. Prior to exposure, the operator must examine the treatment plan and confirm the type of series required, including the number and size of films best suited to produce results of the highest diagnostic quality.
12. The operator should examine the mouth and be prepared for challenges.
   • Wash hands and don fresh examination gloves.
   • Although the operator should prepare to utilize other techniques when paralleling is not possible, paralleling is the technique of choice for exposing most films. It ensures diagnostic quality when practiced appropriately.
13. Paralleling rules to follow during exposure:
   a. The film must be positioned to cover the prescribed area of teeth to be examined.
   b. The film must be positioned parallel to the long axis of the tooth. The film, in the film holder, must be placed away from the teeth and toward the middle of the oral cavity.
   c. The central ray of the x-ray beam must be directed perpendicular to the film and the long axis of the tooth.
   d. The central ray of the beam must be directed through the contact areas.
   e. The x-ray beam must be centered on the film to ensure that all areas of the film are exposed. Failure to center the x-ray beam results in cone cutting.
   f. Exposure times must be changed to reflect the suggested settings for each exposure.
14. Careful attention must be paid to exposure technique and sequence in order to ensure the
avoidance of confusing exposed and unexposed films; retaking a previously exposed area; double exposure; over and underexposed films; incorrect film placement; angulation errors; PID alignment problems; film bending and creasing; reversed film; and movement during exposure.

15. In obtaining panoramic exposures, the operator must adhere to the following guidelines:
   a. Film must be handled as little as possible and protected from light exposure while loading the cassette. (With our digital system, no film or cassettes will be needed.)
   b. Cassettes must be marked to establish left and right orientation and maintained in such a manner as to eliminate the buildup of static when loading films. Manufacturer’s directions must be followed.
   c. The cassette must be securely closed after loading film and prior to leaving the dark room.
   d. Patient positioning is key to obtaining the best diagnostic quality.
   e. Manufacturer’s directions must be followed. Basic positioning includes careful attention to:
      • Having patient bite on bite block to obtain appropriate focal positioning.
      • Positioning the midsagittal plane perpendicular to the floor
      • Positioning the Frankfort plane parallel to the floor
      • Instructing the patient to place the tongue on the roof of the mouth
      • Observing patient during exposure (from safe distance) and reminding the patient to remain motionless while machine rotates
      • Following manufacturer’s instructions for exposure settings and timing
      • Ensuring proper positioning of lead apron low around the neck of the patient so that it does not block the beam
      • Removing all prosthetic devices, earrings, jewelry, and hair ornaments that may interfere with diagnostic quality prior to exposure
      • Positioning patient with a straight spine to avoid the spine appearing as a radiopacity and disturbing diagnostic quality.

II. Dark room/PeriPro processor techniques:

When exposure is complete, remove the lead apron, hang and disinfect. All reusable contaminated items, i.e., films and film holders, are to be placed in the container provided and covered. Disposable items should be placed in appropriate receptacles, and gloves should be removed and hands washed. Explain the procedure to the patient and ask them to await your return in the radiology room.

After developing films, if no retakes are necessary you may dismiss the patient, or escort back to the clinic. The room can then be disinfected according to established protocol. If you suspect that retakes may be necessary, consult with the clinic dentist and prepare to retake the films under direct supervision of either an instructor or the dentist.
1. Prepare the darkroom for development of your films. Your armamentarium should include: paper towels, examination gloves and the cup containing your contaminated films.

2. Don gloves and spread a paper towel over a clean, dry work area.

3. Place cup containing exposed films next to paper towel.

4. Check levels and temperature of chemistry. Adjust as necessary to be aligned with manufacturer’s directions.

5. Take one contaminated film out of the container.

6. Open film packet tab and slide out the lead foil backing and black paper.

7. Discard film packet in garbage and foil in foil collection box after all films have been accounted for and placed in the processor.

8. Without touching the film, open the black paper wrapping.


10. Do not touch film with gloved hands.

11. Discard black paper wrapping in garbage.

12. After all films have been opened and accounted for, dispose of the cup.

13. Remove gloves, wash hands, dry thoroughly.

14. Process films – count films as they enter the processor as well as when they exit the processor.

15. After all films have been secured from light exposure (after placing in fixer and covering tanks for manual processing, or being completely taken into automatic processor), turn on white lights, open darkroom door.

16. Prepare appropriate film mounts with patient name, date, and operator name.

17. Disinfect all countertops, switches and surfaces that have been touched with contaminated gloves. Use the demonstrated double wipe technique with an EPA approved disinfectant.

18. Take labeled mount, all processed films and paper towel to mounting and viewing area. Spread out paper towel and place films in anticipated mounting position. By preparing the films on the towel, adjustments are easily made without having to dismount and remount films. When satisfied that the order of the films is accurate, mount films.

19. Examine the series for errors and decide if any retakes are required. If you think an error necessitates a retake, consult with the clinic dentist.

20. Return to the radiology room. If no retakes are needed, dismiss patient or escort them back to clinic area. Don gloves, mask and goggles. Disinfect radiology room being sure to include all countertops, switches and surfaces that have been touched with contaminated gloves. Use the demonstrated double wipe technique with an EPA approved disinfectant. Remove all contaminated barriers. Carry the covered container containing the reusable film holders to the sterilization area.

21. If retakes are needed, you may reuse film holders now enclosed in the container. See an instructor for additional film and for supervision. After following steps 1 – 18 above, view films, place in labeled envelope and staple envelope to mount, being careful not to staple any of the films, but only the envelope. The mount should contain all the diagnostically acceptable films and must be turned in to your instructor with the appropriate evaluation form within two weeks of exposure date.
III. Equipment:

Extraoral:
The digital panoramic x-ray machine must be clean, and move freely. It should feel securely attached to the wall and maintain its position once placed. The bite block to position focal trough must be sterilized prior to being reused. Patient positioning has been discussed earlier in this manual and manufacturer’s instructions must be followed to ensure the highest quality product.

Processors:
Manual tanks:
   a. Developer tank is located on the left, fixer on the right
   b. Levels of liquid must be adequate to cover films on racks
   c. Racks must be clean and free of chemical debris
   d. Clips on racks must be fully operational to securely hold film
   e. Water must be turned on and at the correct temperature (follow manufacturer’s directions, but 68 degrees Fahrenheit is the typical optimum temperature)
   f. Chemistry is checked daily, and changed monthly according to posted schedule

Peri-pro automatic processor:
   a. Turn processor on and allow to come up to temperature before processing films
   b. Refresh chemicals as needed daily
   c. Change water bath. Compartment must be thoroughly rinsed and free of residue
   d. Processor must be cleaned monthly according to manufacturer’s directions and recorded on posted schedule

All Chemicals must be stored in a clean dry area, away from excessive heat. Safe storage includes protecting containers from punctures and leakage.

Lead Aprons:
Aprons must be disinfected after each use with the double wipe method utilizing an EPA approved disinfectant. The protective lead sheets must not be folded to avoid cracking. Aprons are to be hung when not in use. The thyroid collar and apron must be properly placed when in use to avoid film artifacts.

General Safety Guidelines

Whenever you suspect that a machine is malfunctioning DISCONTINUE use immediately and consult with an instructor. Machines not operating at peak performance levels should never be utilized until repairs have been made and inspections ensure safe usage.

No equipment is to be used prior to being instructed in proper care, maintenance and usage. Films/sensors will be dispensed by instructors only; students are not permitted to help themselves to films/sensors.

**Sensors and Phosphorous plates are to be handled with extreme care and respect. These are very expensive electronic pieces of equipment that cannot get wet with saliva or**
disinfecting agents. Respectful treatment, care, use and storage increase both the optimal performance and the longevity of the sensors.

All Sensors and Phosphorous plates must be signed out and back utilizing equipment sign out sheet.

Students are not permitted to expose radiographs on peers for practice. There are three mannequins on which to perfect techniques prior to exposure on humans. Students who wish to sit as patients for radiographs may do so only under the same guidelines as all other clinic patients.

Infection control procedures are standardized and must be practiced consistently for the protection of patients, students, faculty and staff. Infractions in the chain of asepsis are taken seriously and each incident will be noted on student’s permanent clinical record. This will be reviewed on a case-by-case basis. Continued non-compliance with stated protocols may constitute cause for dismissal.

Section III forms, infection control guidelines adapted from:

- Centers for Disease Control and Prevention Guidelines for Infection Control in Dental Health Care Settings—2003
SECTION IV
EASTERN INTERNATIONAL COLLEGE
DENTAL RADIOLOGY MANUAL
the requirements for admission, requirements for graduation, and information concerning amounts and terms of payment of any tuition and fees or expenses to be incurred.

**Admission requirements**

**Requirement for Graduation**

By signing the last page of this document, you acknowledge that it is your responsibility to find a dental facility to accomplish the clinical requirements.

**Introduction:**

The Eastern International College Dental Auxiliary Radiology course is approved by the Radiologic Technology Board of Examiners. The radiology protocol addressed in this manual is to be reviewed and adhered to by all faculty and dental auxiliary students. This manual pertains to preclinical, laboratory, and clinical sessions conducted in the Eastern International College Dental Auxiliary Radiology Clinic. Also, this manual reinforces the *Guidelines for Infection Control in Dental Health-Care Settings-2003* recommended infection-control practices for dentistry set forth by the Center for Disease Control and follows the *OSHA*.

*Safety Program Manual.* In addition, the manual contains guidelines for dental radiographic patient selection criteria that are recommended by the *American Dental Association* and the American Food and Drug Administration.

Policies must ensure that students do not engage in practices likely to result in unnecessary exposure to ionizing radiation [N.J.A.C. 7:28-19.12(c)11 iii] such as, (a) students taking x-rays on other students for non-diagnostic purposes, (b) students holding patients or the image receptor during the x-ray exposure, (c) limiting x-ray procedures to patients for only diagnostic purposes and (d) limiting the use of x-ray equipment in the laboratory by students when students are directly supervised by a Board approved instructor. Direct supervision is defined at N.J.A.C. 7:28-19.2 and requires the supervisor to be in the room with the student to observe and supervise the x-ray procedures. Additionally, if the laboratory is located in the classroom, a policy is needed that identifies where students not involved in the x-ray procedures must stand during the exposure is needed.

The pregnancy policy must allow for voluntary declaration of pregnancy. Once pregnancy is declared, the school shall comply with N.J.A.C. 7:28-19.13(f)14.

Attendance Policy: A student must successfully complete all course material contained in the curriculum. Attendance could be mandatory or a school could allow for absences. If a school allows for absences, the student must make up all missed didactic.
A policy that contains the prerequisite that must be completed before a student can start clinical education must be published (i.e., (a) the successful completion of both the didactic and laboratory components of the program, (b) the “Clinical Affiliate Application” is approved by the Board for that student and (c) the “School Permission Statement” is completed by the program).

A policy to inform students, that during clinical education, students must be under the direct supervision of either a New Jersey dentist or a dental or diagnostic radiologic technologist or a New Jersey registered dental hygienist must be published. [N.J.A.C. 7:28.19.12(c)(4)] Direct supervision is defined at N.J.A.C. 7:28-19.2 and requires the supervisor to be in the room with the student to observe and supervise the x-ray procedures.

A policy to inform students that once they have completed the program, they are not permitted to engage in the practice of dental radiologic technology unless they possess a valid New Jersey dental radiologic technology license must be published.

Students must be informed that the dental radiography program is approved by the Radiologic Technology Board of Examiners.

All policies must be provided to students. It is recommended that all policies be organized and distributed in a single document.

**Radiation Safety Practices in Eastern International College Radiology lab/Clinic**

**Policy for Ionizing Radiation:**

The Eastern International College Radiology department policy for Ionizing radiation adheres to the ALRA (As Low as Reasonably Achievable) principle. In addition, students will adhere to a quality assurance plan and other techniques that will reduce the amount of x-ray dosage patients, faculty, and students, receive in the Eastern International College Dental Auxiliary Radiology Clinic. To ensure safety and protection in diagnostic radiography, the Eastern International College Dental Auxiliary Radiology Clinic adheres to the guidelines for dental radiographic patient selection criteria that are recommended by the American Dental Association and the American Food and Drug Administration. These guidelines assist the dentist in the dental x-ray decision making process. Radiographic exposure will be kept at a minimum level consistent with the patient needs including the type and number of films. Ionizing radiation shall be used specifically as an aid for diagnostic purposes. Everything possible will be done to prevent unnecessary film retakes due to incorrect radiographic or processing techniques. Retakes are allowed on manikins until competency is achieved.

**Pregnancy**

It is the sole responsibility of the pregnant student to submit to the program director, a written medical clearance from the health professional monitoring the pregnancy. This statement must be written on official letterhead and include those activities in which the student may or may not participate. References to clinic, laboratory, radiology and dental materials must be specifically included in the statement. If the health care professional recommends nonparticipation in any of the above courses, the student will not be permitted to attend said activities until medical clearance is again given. This may adversely affect a student’s ability to complete specific courses and/or the program until the completion of gestation. Once the student has notified the program director of the pregnancy, the student will not be allowed to continue participating in
the aforementioned situations until the program director receives medical clearance in writing. If a student becomes pregnant, they must purchase the dosimetry badge that will be worn by their abdomen. The cost is $135 each new semester. The cost of a lost or misplaced fetal dosimetry badge is $135.

**Pregnancy Policy**

I am aware of the potential hazards of ionizing radiation during pregnancy. I have discussed these hazards with my physician, who has advised me that I may participate in my required x-ray courses so I may complete necessary requirements in order to graduate from the EIC dental hygiene program.

I further understand that in order to complete my course, I must partake of every safety precaution available to me. Those safety precautions include but are not limited to the wearing of a lead-lined apron while taking x-rays and removing myself from the x-ray room at the time the x-ray is in operation. Placing a dosimetry badge by my abdomen in addition to whole body dosimetry badge assigned to me at the beginning of the semester. Further, I agree not to enter any x-ray room while x-rays are in progress.

During my pregnancy, I am aware that I must purchase the dosimetry badge for that will be worn by my abdomen and that the cost is $135 each new semester. If I lose the badge it will cost $135.

I agree to release EIC and all supervisory staff and personnel from any and all liability for any known and unknown injuries to myself and unborn child now and in the future.

Signature(Student) ________________________________ Date ____________________

Signature(Faculty) ________________________________ Date ____________________

Signature(Program Chairperson) ____________________ Date ____________________

**Radiology Guidelines:**

During the program, students will learn the various techniques when exposing dental radiographs. The two basic techniques for obtaining film-based radiographs are the Paralleling technique and the Bisecting (bisection of the angle) technique. In clinic, we will be using Digital and Extraoral radiographic techniques. Both techniques are taught in lecture and in laboratory sessions at Eastern International College Dental Auxiliary Radiology Clinic during DA101.

In the course OF DA101Dental Auxiliary Radiology, a combination of theory and step by step procedures for both techniques is taught however, the paralleling technique will be used during patient care, because it provides the most accurate image with the least amount of radiation
exposure to the patient. Also, the American Academy of Oral and Maxillofacial Radiology and the American Association of Dental Schools recommend the use of the paralleling technique.

During course DA 101, students will be provided information as to how many diagnostically acceptable radiographs are needed to fulfill dental radiology course requirements. Requirements and laboratory competency exam are listed in Radiology requirements worksheet.

Digital imaging is recommended in patient care to minimize patient exposure to radiation. DXTRR radiographic exposures will be used with the digital sensor and phosphor plates.

Dental auxiliaries must be proficient in all radiology requirements. To show proficiency, dental auxiliaries must pass the technique evaluations with 75%. If 75% is not achieved, then the student will undergo remediation before attempting the second or third technique evaluation. Students are allowed two attempts to demonstrate proficiency. If the student does not pass on the third attempt, they will be unable to continue in DA101.

Radiology Laboratory Objectives:

At the completion of the radiology course sequence, the dental auxiliary student will:

1. Demonstrate professionalism in the radiology department.
2. Demonstrate and adhere to the proper infection control procedures for the radiology operatory and darkroom.
3. Demonstrate proper breakdown and setup of a radiology operatory.
4. Use appropriate computer and paperwork protocol associated with radiology department.
5. List the components of the radiation production equipment.
6. Define the rationale for exposing bitewing radiographs.
7. Define the rationale for selecting vertical vs. horizontal bitewings.
8. Demonstrate proper film placement for both horizontal and vertical premolar and molar bitewing radiographs / tab technique.
9. Describe the performance criteria for bitewing radiographs.
10. Demonstrate correctly the mounting of bitewing radiographs.
11. Demonstrate proper technique and an understanding of both the manual and the XP-05 automatic processor.
12. Define the purpose and three types of radiographic examinations using intraoral films.
13. Define and understand various vertical and horizontal angulation errors.
14. Define various operator errors such as improper vertical and horizontal angulation, film placement, and cone cut.
15. Demonstrate the proper positioning of patient, dental film, and x-ray machine.
16. Define the rules to follow for the paralleling technique in an intraoral radiographic examination.
17. List the advantages and the disadvantages of the paralleling technique in an intraoral radiographic examination.
18. Properly expose a maxillary anterior periapical radiograph utilizing the paralleling technique.
19. Demonstrate the proper assembly of the Dentsply RinnXCP Kit with bite-wing Instrument kit.
20. Properly expose a full mouth series using the paralleling technique with the Rinn XCP system.
21. Evaluate radiographs exposed using the paralleling technique.
22. Define the bisecting angle technique for exposing radiographs.
23. Define the rules to follow for the bisecting angle technique in an intraoral radiographic examination.
24. List the advantages and disadvantages of the bisecting angle technique in an intraoral radiographic examination.
25. Describe the causes of elongation and foreshortening.
26. Demonstrate the proper technique during the exposure of a radiographic examination using the bisecting angle technique.
27. Properly expose a full mouth series using the bisecting angle technique.
28. Evaluate radiographs exposed using the bisecting angle technique.
29. Correctly critique exposed radiographs utilizing the proper analysis form.
30. Identify and demonstrate solutions for radiographic exposure errors.
31. Identify anatomical landmarks on both maxillary and mandibular radiographs.
32. Demonstrate proper technique in mounting a full mouth radiographic series.
33. List the purposes for occlusal radiographs.
34. Demonstrate proper technique during the exposure of occlusal radiographs.
35. Describe the advantages and disadvantages of using digital imaging systems.
36. Demonstrate the proper technique for using digital sensors when using the PLAN MECA Intra.
37. Properly expose a full mouth series using the digital imaging system PLAN MECA Intra.
38. Demonstrate proper technique for using and maintaining digital sensors.
39. Evaluate radiographs exposed using digital technique.
40. List the purposes of various panoramic techniques.
41. Demonstrate the proper technique and infection control when using the Panorex machine the PLAN MECA.
42. Demonstrate proper technique for panoramic radiographs.

**Quality Assurance Plan for the Eastern International College Radiology Clinic:**

Quality assurance is the plan of action that will ensure that Eastern International College Radiology Clinic will attempt to produce consistent, high-quality images with a minimum of exposure to patients and personnel. In addition to aiding diagnosis, the well carried out quality assurance program results in minimized radiation dosage to patients because radiographs are produced under the most favorable conditions. Fewer repeat radiographs mean time savings for both patients and operators. Regular testing also helps ensure compliance with state and federal regulations.

In the Eastern International College Dental Auxiliary Radiology Clinic, a quality assurance program has been established and is to be adhered to by faculty and students. Quality assurance will reduce exposure to patients, students, and faculty and help in providing better patient care.

Eastern International College’s Quality Assurance Program is as follows:

- There is a scheduled regular testing to detect equipment malfunctions.
- There is scheduled maintenance and planned monitoring for consistent film processing.
- There is regular assessment of other variables that affect image quality.
- Radiographs will be produced under the most optimal of conditions.

**Prior to exposure:**

The Mode key located on the *Planmeca Intraoral* control panel will allow operators to choose from CCD Digital, Phosphorus Plate, or Film modes. *Planmeca Intraoral’s* lightweight tubehead allows simple and precise patient positioning. If either the film or digital mode is chosen, the *Planmeca Intraoral* radiographic units deliver excellent image quality. Remember to HOLD exposure button down until the beep is done.
Preparation for Intraoral FILM-Exposure:

Students will begin exposing films on DXTRR following their laboratory instructor’s guidelines regarding film distribution and technique for the lab session.

1. Non-barrier single exposure films are utilized only on DXTRR in Laboratory sessions.
2. Films exposed on DXTRR will be treated the same as those exposed on clinic patients and should be placed in a disposable plastic cup following exposure.
3. Students will be allotted an appropriate number of films and type of films based on the area that they are exposing each laboratory session.

Preparation for Digital Intraoral Sensor Exposure:

1. When students begin exposing digital films on DXTRR instructor will demonstrate the computer
protocol.
2. Double-click on **Romexis** icon on the Desktop.
3. Create new patient click on “add patient”

4. Create an ID. Fill in First name (YOUR FIRST NAME and last name (DEXTER) click SAVE PATIENT

5. To open an existing patient chose the patient ID or Name. In box “find by name” type in your dexter’s name.
6. Double click on correct patient.

7. Click on Imaging (left side)

8. Click on X-Ray upper left then “intra.” Chose correct template.

9. Students will plug in the appropriate **intraoral Sensor**.

10. Images are in numerical order. Be sure that the image to be taken is highlighted in blue, and the sensor’s blinking blue light turns solid green. Make sure to follow the order.
Preparation for Panoramic Exposure:

1. Turn on panoramic-left side machine green button
2. Click ROMEXIS on desktop
3. Create new patient or chose existing patient
4. Click on imaging
5. Chose Pan Exp upper left under “X-ray”
6. Set patient up in panoramic machine according to technique evaluation
7. On control monitor on panoramic machine, pick correct patient size
8. Press “ready” (panoramic machine will reset and then will say “Ready”, computer screen will say “waiting for exposure.”
9. Exposure Button(outside the room) turns from blinking green to solid green.
10. Ensure area is clear, stand OUTSIDE of room holding the button down the entire time until beeping stops.

**Preparation for Phosphorous Plates Exposure:**

1. Place phosphorous plates in barrier
2. Expose film accordingly
3. Open packet and place in black “transfer box” blue side down
4. Carry “transfer box” with plates to X-ray room 1 and turn on Scan-x
5. Click on Romexis, chose correct patient
6. Click on Imaging
7. Click on Scan-X

8. SOLID Green light on right and left ONLY indicates “ready to scan” DO NOT place phosphorous plate in middle slot
9. Place correct guide in slot
10. Hold film from side. Care is taken to NOT scratch the BLUE area of the plate
11. Blue side toward machine, GENTLY push the plate down
12. Light will be orange while processing a film, do not place another film until light is green.
13. When image comes up, click OK, let all images complete scanning. Close Scan-X box.
14. Re-open Scan-X and remaining images will appear
15. Must mount the films in correct template
16. Click on New study and double click on image and place it in correct slot
All students must attend all classes; complete all requirements, technique evaluations and final practical test to receive either passing/failing grade.

GRADING POLICY:
Based on pass or fail.

ABSENTEE POLICY:
Absenteism
Absence will be considered unexcused until proper documentation has been received.

STANDARDS OF PROFESSIONAL CONDUCT/ETHICS:
The Program adheres to the EIC policy on student rights and responsibilities (including Cheating). Refer to the Eastern International College’s Student Handbook located on the web. Attendance is recorded at the start of the period. Signing an attendance sheet for a student not present will be considered unethical and appropriate action, as outlined in the Student Handbook, will be taken.

Cell Phones and/or other electronics: Please turn off any cell phones and/or any other electronics before entering the classroom. If you are expecting an emergency message, set your cell phone for one quiet ring and/or set your any other device on vibrate. Disruptions will result in the student being asked to leave the room, and the student will not be permitted to return during that class period.
Radiology Lab Schedule 2015

Week 1:  Introduction to X-Ray machine parts, software.

Week 1:  Horizontal bite wing with XCP

Week 1:  Horizontal bitewing Technique Evaluation
          Vertical bitewing, HBW with tabs

Week 1:  Anterior film placement Paralleling technique (using XCP)
          Finish horizontal bite wing comp

Week 1:  Posterior film placement paralleling technique (using XCP)
          Pedo bite wings, Finish bite wing requirements/

Week 2:  Practice FMX

Week 2:  FMX Technique Evaluation

Week 2:  Panoramic Exposure Group 1
          Occlusal Exposure Group 2

Week 2:  Occlusal Exposure Group 1
          Panoramic Exposure Group 2

Week 3:  Exposing and developing FMX using regular films

Week 3:  Expose radiograph using bisecting angle
          Continue FMX using regular films

Week 3:  Practice technique errors and anatomical land marks on FMX

Week 3:  Mounting exercise, XCP Exercise

Week 3:  Final exam
RADIOLOGY REQUIREMENTS WORKSHEET
DH 102

Instructor: _______________________________
Student: _______________________________

<table>
<thead>
<tr>
<th>Radiographs</th>
<th>Grade</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>FMX #1 (sensor)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient Name/DXTRR:</td>
<td></td>
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<tr>
<td>FMX #2 (film)</td>
<td></td>
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<tr>
<td>Patient Name/DXTRR:</td>
<td></td>
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<tr>
<td>Vertical BWX #1 (sensor)</td>
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<tr>
<td>Patient Name/DXTRR:</td>
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<td></td>
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<tr>
<td>Horizontal BWX #1 (sensor)</td>
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<tr>
<td>Patient Name/DXTRR:</td>
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<tr>
<td>Horizontal BWX #2 (Ph-Tabs)</td>
<td></td>
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<tr>
<td>Patient Name/DXTRR:</td>
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<tr>
<td>Horizontal BWX #3 (Ph-XCP)</td>
<td></td>
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<tr>
<td>Patient Name/DXTRR:</td>
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<tr>
<td>Pediatric BWX</td>
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<td>Pedo Pete</td>
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<tr>
<td>Occlusal Films (Ph plates)</td>
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<tr>
<td>DXTRR</td>
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<tr>
<td>Extraoral Radiographs/Panorex Film</td>
<td></td>
<td></td>
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<tr>
<td>Patient Name: DXTRR</td>
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</table>

<table>
<thead>
<tr>
<th></th>
<th>Grade</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>XCP Assembly Quiz</td>
<td></td>
<td></td>
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<tr>
<td>Mounting Exercise Quiz</td>
<td></td>
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<tr>
<td>Panoramic Landmark Interpretation Quiz</td>
<td></td>
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</tbody>
</table>
PERFORMANCE AND GENERAL
DIAGNOSTIC CRITERIA
FOR INTRAORAL RADIOGRAPHS

1. Dental radiographs must show images with optimum density contrast, definition, and detail.
2. Dental radiographs must show images with the least amount of distortion possible; radiographic images must be of the same shape and size as the object being radiographed.
3. The CMRS must include radiographs that show all tooth-bearing areas, including dentulous and edentulous regions.
4. Periapical radiographs must show the entire crowns and roots of the teeth being examined, as well as 2 to 3 mm beyond the root apices. Occlusal plane should be straight or slightly curved upward.
5. Bitewing radiographs must show open contacts, or interproximal tooth surfaces that are not overlapped.

Maxillary and Mandibular Periapical Projections

<table>
<thead>
<tr>
<th>Projection</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central</td>
<td>The central/central interproximal space is centered on the film. Film demonstrates the central incisors, lateral incisors, incisive foramen and nasal fossa. Interproximal spaces are open with emphasis between the central incisors.</td>
</tr>
<tr>
<td>Lateral/Canine</td>
<td>The lateral/canine interproximal space is centered on the film. Film demonstrates the entire lateral and canine, the distal portion of the central incisor, and the mesial portion of the premolar. Interproximal spaces are open with emphasis between the lateral and canine (the canine and the premolar will appear overlapped; this is a result of the transition to a multiple row of cusps and the normal curvature of the arch).</td>
</tr>
<tr>
<td>Premolar</td>
<td>Film demonstrates no less than the distal portion of the canine; the entire first premolar, second premolar, the first molar and the mesial of the second molar. Interproximal spaces are open with emphasis on the canine/first premolar and the first premolar/second premolar areas.</td>
</tr>
<tr>
<td>Molar</td>
<td>Film demonstrates the entire first molar, second molar, and third molar or most distal tooth present. Interproximal spaces are open with emphasis between the first and second molar</td>
</tr>
</tbody>
</table>
Interproximal (Bitewing) Examinations

All bitewing projections should demonstrate the following:

- Occlusal plane should be straight or slightly curved upward toward the distal
- Equal distribution of maxillary and mandibular crowns and alveolar crests
- Overlap that extends into the enamel will be considered as an error
- Overlap that extends into the DEJ will be rendered non-diagnostic

Note: due to the difference in tooth morphology (maxillary molars are rhomboid and mandibular molars are trapezoid) and arch form, it may be difficult to open maxillary and mandibular contacts simultaneously; if this is the case, favor opening the maxillary molar contacts.

### Horizontal and Vertical Bitewing Projections

<table>
<thead>
<tr>
<th>Horizontal Premolar</th>
<th>Film demonstrates no less than the distal portions of the canine crowns, all of the first premolar, second premolar and first molar crowns and the mesial of the second molar crowns. Interproximal spaces are open with emphasis on the maxillary canine/first premolar and the first premolar/second premolar. Open contacts are required for accurate caries and crestal bone assessment.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Horizontal Molar</td>
<td>Film demonstrates all of the first molar, second molar and third molar crowns or the crowns of the most distal tooth present. Interproximal spaces are open with emphasis between the maxillary first molar and second molar. Open contact are required for accurate caries and crestal bone assessment.</td>
</tr>
<tr>
<td>Vertical Premolar</td>
<td>Film demonstrates no less than the distal portions of the canine crowns, all of the first premolar, second premolar and first molar crowns. Interproximal spaces are open with emphasis on the maxillary canine/first premolar and first premolar/second premolar.</td>
</tr>
<tr>
<td>Vertical first Molar</td>
<td>Film demonstrates the distal of the second premolar and entire first molar mesial of second molar Open contact are required for accurate caries and crestal bone assessment. Film should include 5mm of crestal bone distal to the most distal tooth.</td>
</tr>
<tr>
<td>Vertical third Molar</td>
<td>Film demonstrates most distal of the last molar present. Interproximal spaces are open with emphasis between the second and third molar.</td>
</tr>
</tbody>
</table>
## Anatomical Landmark Exercise

**Student Name:**

**Series:**

**Date:**

### Maxillary Landmarks

<table>
<thead>
<tr>
<th></th>
<th>Right Molar</th>
<th>Right Premolar</th>
<th>Right Canine</th>
<th>Central</th>
<th>Left Canine</th>
<th>Left Premolar</th>
<th>Left Molar</th>
</tr>
</thead>
<tbody>
<tr>
<td>Median Palatine suture</td>
<td></td>
<td></td>
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<tr>
<td>Nasal fossa</td>
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<tr>
<td>Nasal septum</td>
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<tr>
<td>Anterior nasal spine</td>
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<tr>
<td>Nasal conche</td>
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<tr>
<td>Incisive foramen</td>
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<tr>
<td>Lateral fossa</td>
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<td>Floor or the nasal cavity</td>
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<tr>
<td>Maxillary sinus</td>
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<td>Inverted Y</td>
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<td>Septum of the sinus</td>
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<tr>
<td>Zygomatic process</td>
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<td>Body of the zygoma</td>
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<tr>
<td>Hard palate</td>
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<tr>
<td>Hamular process</td>
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<tr>
<td>Coronoid process</td>
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<tr>
<td>Maxillary tuberocity</td>
<td></td>
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<tr>
<td>Soft tissue of the nose</td>
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<tr>
<td>Lip line</td>
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<tr>
<td>Nasolabial fold</td>
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</table>

### Mandibular Landmarks

<table>
<thead>
<tr>
<th></th>
<th>Right molar</th>
<th>Right premolar</th>
<th>Right canine</th>
<th>central</th>
<th>Left canine</th>
<th>Left premolar</th>
<th>Left molar</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lingual foramen</td>
<td></td>
<td></td>
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<tr>
<td>Genial tubercles</td>
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<td>Mental ridge</td>
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<td>Mental foramen</td>
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<tr>
<td>Mental fossa</td>
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<tr>
<td>External oblique ridge</td>
<td></td>
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<tr>
<td>Internal oblique ridge</td>
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<tr>
<td>Mandibular canal</td>
<td></td>
<td></td>
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<tr>
<td>Submandibular gland fossa</td>
<td></td>
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<td></td>
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<tr>
<td>Ramus</td>
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<tr>
<td>Inferior border of the mandible</td>
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<tr>
<td>Nutrient canals</td>
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SECTION V
EXPOSURE CONTROL PLAN
HAZARD COMMUNICATION PLAN
INTRODUCTION

Infectious diseases result from the presence of pathogenic organisms. Disease occurs when a microorganism invades the body and causes tissue damage. Infectious diseases can become contagious and are readily transmitted from one person to another. Some infectious diseases reach epidemic levels, and affect large segments of a community. It is the responsibility of all DHCP (Dental Health Care Professionals) to implement the following established infection control guidelines and protocol. Where infection control is concerned, shortcuts are not allowed as they can compromise the health, safety and well-being of all.

This facility will follow STANDARD PRECAUTIONS AT ALL TIMES, which means that all patients will be treated as though THEY ARE CARRIERS OF AN INCURABLE INFECTIOUS DISEASE. All medical histories must be signed and dated by the patient/parent/legal guardian at the initial appointment and must be updated at each succeeding appointment. Since not all infected patients are aware of their disease status, being asymptomatic cannot be considered the same as being disease free. In spite of our best efforts to obtain a thorough medical history, they may be inaccurate.

OSHA’s Bloodborne Pathogens Standard requires employers to develop a written exposure control plan.

The exposure control plan must be:
- Specific for the individual workplace
- Reviewed and updated at least annually
- Made accessible to all personnel
- Made available to OSHA upon request
- Complete and comprehensive, containing:
  - Exposure determination,
  - Schedule and methods for implementing each section of the standard
  - Procedure for evaluating circumstances surrounding exposure incidents

GENERAL POLICY

Eastern International College’s exposure control program will emphasize programmatic safety. It contains an itemized list of policies and applies to and covers all work operations and other aspects of this department where one may be exposed to blood or any other potentially infectious materials (OPIM) under normal working conditions.

Eastern International College (EIC) is committed to providing a safe and healthful workplace for all employees through compliance with applicable OSHA standards. This written exposure control plan has been developed in accordance with OSHA’s Bloodborne Pathogens Standard. The standard is designed to protect Dental Health Care Professionals (DHCP) from occupational exposure to HIV, HBV and other bloodborne pathogens such as but not limited to: mycobacterium tuberculosis, staphylococci, cytomegalovirus, herpes simplex virus types I and II, viruses that infect the upper respiratory tract and sexually transmitted diseases. The exposure control plan is accessible and will be reviewed at least annually and updated as often as changes in positions, tasks or procedures require.

This manual is maintained by the clinical coordinator and is kept in the dental hygiene clinic. It is available for review by any interested employees, students, patients or other interested parties.
The purpose of this plan is to prevent employee injuries and disease exposure through education and immunization, and to assure appropriate treatment by monitoring injuries and exposures should they occur.

OBJECTIVES

1. Reduce the number of pathogenic microbes
2. Break the cycle of infection and eliminate cross-contamination
3. Treat every patient or instrument as though contaminated with pathogenic organisms
4. Protect patients and personnel from infection and its consequences and protect all dental personnel from the threat of malpractice.

EXPOSURE DETERMINATION

The standard requires that an exposure determination be prepared. This section must include the following

- A list of job classifications in which all personnel in the job classification have occupational exposure. (Category I)
- A list of job classifications in which some personnel in the job classification have occupational exposure. (Category II)
- A list of job classifications in which no personnel in the job classification have occupational exposure. (Category III)

The following exposure determination has been prepared for EIC:

ALL PERSONNEL LISTED BELOW HAVE OCCUPATIONAL EXPOSURE IN CATEGORY I:

JOB CLASSIFICATION NAME (OPTIONAL)

- Clinical assistants
- Clinical instructors and supervisors
- Dentists
- Dental hygiene students
- Radiology instructors
- Dental Materials, Dental Specialties and other laboratory course instructors and supervisors

PERSONNEL LISTED BELOW HAVE SOME OCCUPATIONAL EXPOSURE IN CATEGORY II:

JOB CLASSIFICATION NAME (OPTIONAL)

- Custodial Staff
- Clerical Staff

PERSONNEL LISTED BELOW HAVE SOME OCCUPATIONAL EXPOSURE IN CATEGORY III:

JOB CLASSIFICATION NAME (OPTIONAL)
PERSONNEL HAVING NO CONTACT WITH CLINICAL ENVIRONMENT

SCHEDULE AND METHODS OF IMPLEMENTATION

The exposure control plan must include the schedule and methods for implementing each section of the standard. The information that follows complies with this requirement.

Dates – This facility will implement all sections of the Bloodborne Pathogens Standard by the dates shown below.

PROVISIONS IMPLEMENTED BY (Before start of DH program)

Standard Precaution ________________________________
Exposure Control Plan ________________________________
Information and Training _______________________________
Recordkeeping _______________________________________
Engineering/Work Practice Controls ______________________
Personal Protective Equipment ___________________________
Housekeeping _________________________________________
HBV Vaccination/ Post Exposure Follow-up _________________
Labels and Signs _______________________________________

STANDARD PRECAUTIONS IS ONE OF THE MOST IMPORTANT MEASURES FOR PREVENTING TRANSMISSION OF BLOODBORNE PATHOGENS. THIS FACILITY USES STANDARD PRECAUTIONS AND ALL PERSONNEL ARE TRAINED TO UNDERSTAND THIS CONCEPT.

Standard precautions is the concept that all human blood and certain human body fluids are treated as known to be infectious for HIV, HBV, and other bloodborne pathogens. This term refers to a set of precautions designed to prevent transmission of HIV, HBV and other bloodborne pathogens in health care settings. Blood and saliva of all patients are considered potentially infectious. Applied standard precautions means that the same infection control procedures for any given dental procedure must be used for all patients. Therefore standard precautions are procedure specific and not patient specific.

ENGINEERING CONTROLS ARE DESIGNED TO REMOVE A HAZARD FROM THE WORKPLACE. (SHARPS CONTAINERS, RUBBER DAMS, HVE)

Engineering controls must be examined routinely and maintained or replaced as needed to ensure their effectiveness. In this facility engineering controls are inspected and maintained or replaced as follows:

<table>
<thead>
<tr>
<th>Engineering Control</th>
<th>Inspection/Maintenance Schedule</th>
<th>Responsible Party</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sharps containers</td>
<td>with each use</td>
<td>all clinical instructors</td>
</tr>
</tbody>
</table>
Rubber Dam with each use all clinical instructors
High Volume Evacuation System with each use all clinical instructors
Needle re-capping devices with each use all clinical instructors
Lead aprons with each use all clinical instructors
Amalgam capsules with each use all clinical instructors
Ultra-violet light shields with each use all clinical instructors

PRACTICE CONTROLS REDUCE THE LIKELIHOOD OF EXPOSURE BY CHANGING THE WAY A TASK IS PERFORMED.

Handwashing

Facilities are readily accessible in the following locations:

- There are a total of eleven sinks in the clinic.
- Radiography area has one sink readily available.
- Lab area has two sinks on the wall adjacent to the sterilization area
- Sterilization area has two sinks.

Must be performed (when)

- Before and after gloving
- Immediately upon contamination
- At the beginning and end of each day, and before leaving the area

Must be performed by (how)

Warm water, liquid antimicrobial soap; rinse, lather for 30 seconds: rinse, repeat; final rinse with cool water; thoroughly dry with paper towels; work from finger tips, in between fingers, palms, back of hands, toward the wrists. This procedure is demonstrated to students during DH -100, and is detailed in the required textbook.

Handling Needles and other Sharps

Contaminated sharps must not be bent, recapped or removed.
Recapping/removal is permitted for the procedures listed below because there is no feasible alternative or recapping/removal is required by the specific dental procedure.

When recapping/removal is permitted, a mechanical device or one-handed technique must be used.

Contaminated sharps means any contaminated object that can penetrate the skin including, but not limited to, needles, broken carpules, exposed dental wires, matrix bands. In this facility,
recapping/removal of contaminated sharps in only permitted for the following procedures using the mechanical device or one-handed technique.

**PROCEDURE DEVICE/TECHNIQUE**

Multiple injections of anesthesia, recapping device or one-handed scoop.

**Shearing or breaking of contaminated sharps is never permitted.**

Contaminated reusable sharps (sharp instruments) must be placed in appropriate containers until they can be processed immediately or as soon as possible after use. Containers provided for this purpose are puncture resistant, marked with the biohazard label or color-coded red, leak proof on the sides and bottom and handled in a manner that does not require personnel to reach by hand into the containers.

Ultrasonic cleaning units are used as holding solutions for contaminated instruments. Instruments are contained within cassettes. The basket is always used to remove instruments from the unit. Hands are never used to remove contaminated instruments from the ultrasonic cleaning unit. Instruments that still have visible bio burden will be ultrasonically cleaned again.

The contents of the basket are carefully rinsed, drained and then emptied onto a paper towel on the countertop, by turning the basket onto its side.

Label everything necessary for this procedure as a biohazard.

Office personnel, regardless of exposure category never empty sharps containers.

**Eating and Drinking**

Eating drinking, smoking, chewing gum or smokeless tobacco, applying cosmetics or lip balm, and handling contact lenses is prohibited in the following work areas where there is a reasonable likelihood of occupational exposure:

The above named activities are banned from the classroom, treatment areas, lab areas, sterilization area, or in other words, anywhere within the Dental Hygiene Clinic. Food and drink may not be stored in refrigerators, freezers, shelves, cabinets, or on countertops or bench tops where blood or other potentially infectious materials are present. Food and drink may be stored and consumed in the following areas: anywhere outside of the Dental Hygiene Clinic.

**Techniques to minimize splashing and spraying**

Procedures involving blood or other potentially infectious materials are performed in a manner to minimize splashing, spraying, spattering and generating droplets of these substances, which may then become airborne or aerosolized. Methods that may be used to accomplish this goal include:

- Scrubbing instruments under water in the appropriate enclosed cabinet of the sterilization area while wearing utility gloves, mask and goggles.
- Proper patient positioning to minimize splatter.
- Utilizing HVE to minimize aerosolization.
- Rubber dam to isolate the operative field and minimize potential pathogenic load.
- Flushing water lines into HVE to minimize, splashing, splattering and spattering.
Specimens
Check the one that applies:

__X____ No specimens of blood or other potentially infectious materials are handled at this facility.
_______ Specimens of blood or other potentially infectious materials are handled in this facility as follows:

- Specimens are placed in a container that prevents leakage during collection, handling, processing, storage, transport or shipping.

- Containers provided for this purpose are marked with the biohazard label or color coded red and are closed before they are stored, transported, or shipped.

- If outside contamination of the primary container occurs, it must be placed inside a secondary container that prevents leakage. Any specimen that could puncture the primary container must be placed in a secondary container that is puncture resistant. The secondary container must also be marked with the biohazard label or color-coded red.

Contaminated Equipment

Equipment that becomes contaminated with blood or other potentially infectious materials must be examined before servicing or shipping and decontaminated as necessary unless decontamination is not feasible.

Equipment that cannot be completely decontaminated before servicing or shipping must be marked with a biohazard label that states which parts are still contaminated. This information must be conveyed to all personnel, service people, and others who handle the contaminated equipment.

Personal Protective Equipment (PPE)

PPE is defined as specialized clothing or equipment worn by personnel to protect against a hazard. General work clothes that are not intended to function as protection against a hazard are not regarded as PPE.

Employees must use appropriate PPE whenever there is risk of occupational exposure. This is an OSHA requirement.

The only exception is in rare and extraordinary circumstances where, in the employee’s judgment use of PPE would

- Expose personnel to greater hazard
- Prevent personnel from delivering patient care
(Generally, this exception would only apply in cases of extreme emergency. When this judgment is made the circumstances will be investigated and documented to determine whether changes can be made to prevent such occurrences in the future.)

Gloves

Gloves must be worn whenever hand contact with blood or OPIM, mucous membranes, or non-intact
skin can reasonably be anticipated. Gloves must also be worn when touching contaminated items or surfaces.

Disposable (single-use) gloves, such as surgical or examination gloves must be replaced as soon as practical when they become contaminated or as soon as feasible if they are torn or punctured or their ability to function as a barrier is compromised.

**DISPOSABLE GLOVES SHOULD NEVER BE REUSED!**

Utility gloves may be decontaminated for reuse as long as the integrity of the gloves is not compromised. However, they must be discarded if they become cracked or torn or show any other sign that their ability to function as a barrier is compromised.

**Masks, protective eyewear and face shields**

Masks in combination with protective eyewear (such as goggles or glasses with solid side shields) must be worn whenever splashes, spray, spatter, or droplets of blood or OPIM may be generated and eye, nose, or mouth contamination can reasonably be anticipated. A chin-length face shield may be worn in place of eyewear, but masks are still required.

**Gowns and other protective clothing**

Gowns, lab coats, clinic jackets or other forms of protective clothing must be worn whenever personnel’s skin, street clothing or underwear is subject to occupational exposure. The fabric and style selected depend on the task and degree of exposure anticipated. OSHA considers the standard cotton, cotton/poly clinic jacket or lab coat to be appropriate for most routine dental procedures. An ordinary shirt or blouse may also be appropriate, depending on the task and degree of exposure anticipated. Additional personal protective clothing such as surgical caps or boots may be required when gross contamination can reasonably be anticipated.

In *Eastern International College’s facility*, personnel must use the PPE indicated when performing the following tasks and procedures:

**TASK/PROCEDURE - TYPE OF PPE REQUIRED**

- Routine patient care/clinical treatment masks, gloves, goggles, disposable over-gowns
- Housekeeping duties masks, gloves, goggles, disposable over-gowns
- Preparing solutions (radiographic) masks, gloves, goggles, disposable over-gowns
- Preparing solutions (infection control) masks, gloves, goggles, disposable over-gowns
- Laboratory procedures (all) masks, gloves, goggles, disposable over-gowns
- Waste disposal masks, gloves, goggles, disposable over-gowns

Personnel should contact clinical assistant or program director if additional PPE is required by unusual circumstances involving large quantities of blood or OPIM.

**Accessibility**

PPE in appropriate sizes is made readily available in the following locations:
GLOVES: Students will be provided with gloves. Faculty will be provided with gloves. Fresh gloves are used for every patient and are changed as soon as their integrity as a barrier is compromised. Handwashing must be performed before and after gloving. Gloves cannot be worn outside of the treatment area and must be removed and changed if it becomes necessary to leave the area for any reason.

MASKS: Students will be provided with masks. Faculty will be provided with masks. A fresh mask is used for every patient and is changed as soon as its integrity as a barrier is compromised. Masks cannot be worn outside of the treatment area and must be removed if it becomes necessary to leave the area for any reason. Masks are not to be worn around the chin or dangling from an ear!

GOGGLES: Students will be provided goggles, which will be stored in their lockers when not in use and in their cubicle, or lab station during clinical activities. Faculty will be provided with goggles, which will be stored in the sterilization area. Goggles must be disinfected after each use and discarded and replaced if their integrity is compromised, i.e., cracked, broken, or so scratched that the ability to view the operative field clearly is called into question.

GOWNS: Students will be provided disposable over-gowns, which will be discarded at the end of clinic session. Faculty will be provided with gowns, which will be stored in the sterilization area and in the faculty wardrobe. Gowns will be discarded and disposed of appropriately prior to leaving the clinical area. A single gown may be utilized for the day if it does not become visibly soiled, wet, damaged, ripped or in any other way compromised in the performance of its function as a barrier. Gowns must be changed as soon as they are compromised.

Hypoallergenic gloves, nitrile gloves, glove liners, powder less gloves or other similar alternatives will be made readily available to all those who are allergic to the gloves normally provided.

Cleaning, disposal, repair, and replacement

- PPE must be removed immediately or as soon as feasible after blood or OPIM penetrates it.
- All PPE must be removed before leaving the work area.
- After PPE is removed, it must be placed in the designated area or container for storage, washing, decontamination, or disposal.
- PPE will be cleaned, laundered repaired, replaced and disposed of at no cost to employees.

<table>
<thead>
<tr>
<th>TYPE OF PPE</th>
<th>DISPOSAL</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Masks</td>
<td>non-regulated waste containers</td>
<td>under sinks</td>
</tr>
<tr>
<td>Gloves</td>
<td>non-regulated waste containers</td>
<td>under sinks</td>
</tr>
<tr>
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<td>non-regulated waste containers</td>
<td>under sinks</td>
</tr>
</tbody>
</table>

Blood soaked PPE will be disposed of in the bio-bin located in the laundry area room.

Laundry

The standard defines contaminated laundry as laundry that has become soiled with blood or other potentially infectious materials or may contain sharps. OSHA interprets the standard as prohibiting personnel from taking contaminated laundry home to clean. However, taking uniforms or clothing they wear under PPE may be taken home to clean, as long as this clothing has not become contaminated.
The following work rules apply in this facility to contaminated laundry:

- Handle as little as possible
- Remove where used and place in the bag or container provided
- Store or transport in bags/containers that are marked with the biohazard label or color-coded red
- Never sort or rinse laundry where it is used
- Handle laundry with gloves at least and other PPE as deemed necessary

In this facility, contaminated laundry is cleaned in the following manner:

Disposable over-gowns are used when there is risk of contamination with blood, or OPIM, and disposed of either in non-regulated waste or in the bio-bin as indicated by the standard on the disposal of blood soaked items.

**Housekeeping**

The following work rules apply at this facility to housekeeping tasks:

- All equipment and environmental and work surfaces must be cleaned and decontaminated after contact with blood or OPIM.
- Contaminated work surfaces must be decontaminated with an appropriate disinfectant after completion of procedures, immediately or as soon as feasible when surfaces are overtly contaminated or after any spill of blood or OPIM, and at the end of the workday if the surface may have become contaminated since the last cleaning.
- If they are used, protective coverings such as plastic wrap, aluminum foil, or imperviously backed absorbent paper must be removed and replaced whenever they become overtly contaminated and at the end of the workday.
- All bins, pails, cans and similar receptacles intended for reuse that have a reasonable likelihood for becoming contaminated with blood or OPIM must be inspected and decontaminated on a regular basis and cleaned and decontaminated immediately or as soon as feasible upon visible contamination.
- Spills of blood or OPIM must be wiped up immediately or as soon as feasible and the area decontaminated using an appropriate disinfectant.
- Disinfectants used at this facility are chemical germicides that are approved for use as hospital disinfectants and are tuberculocidal when used at recommended dilutions.
- All persons **must** wear utility gloves when cleaning contaminated equipment and surfaces.
- Employees must use mechanical means to pick up broken glassware that may be contaminated. Broken contaminated glassware may never be picked up by hand, even if gloves are used. (Use brush, dustpan, broom or forceps.) OSHA cleaning supplies are available from the sterilization room.

**THIS FACILITY IS CLEANED AND DECONTAMINATED ACCORDING TO THE FOLLOWING HOUSEKEEPING SCHEDULE:**

**AREA/RECEPTACLE SCHEDULE METHOD**

Treatment area- before, between and after patients S-W-S (wipe-wipe) • with disinfectant
Laboratory area daily- before and after use S-W-S. (wipe-wipe) with disinfectant
Darkroom daily- before and after use S-W-S (wipe-wipe) with disinfectant
Garbage bin - daily, before and after use
Impervious barriers are used, but when compromised - S-W-S (wipe-wipe) with disinfectant
Transport Bins daily - before and after use S-W-S (wipe-wipe) with disinfectant
Utility gloves - after each use S-W-S (wipe-wipe) with disinfectant
Sterilization area daily - before and after use S-W-S (wipe-wipe) with disinfectant

*S-W-S = (Spray-Wipe-Spray or double wipe technique)

REGULATED WASTE

The standard defines regulated waste as:

- Liquid or semiliquid blood or OPIM
- Contaminated items that would release blood or OPIM in a liquid or semiliquid state if compressed
- Items that are caked with dried blood or OPIM and are capable of releasing these materials during handling
- Contaminated sharps
- Pathological and microbiological wastes containing blood or OPIM

CONTAMINATED DISPOSABLE SHARPS

Immediately or as soon as feasible after use, contaminated sharps must be disposed of in sharps containers. Containers provided for this purpose are closable, puncture resistant, leak proof on sides and bottom and marked with the biohazard label or color-coded red. Sharps containers are located as close as feasible to the immediate area of use, which in this facility is on or near units/lab and in the sterilization area.

Containers for contaminated sharps must be kept upright while in use. They must be replaced routinely and must not be overfilled.

Containers of contaminated sharps must be closed before they are moved to prevent spills. If leakage is possible, the first container must be placed in a second container with the same characteristics as the first. Reusable sharps containers may not be opened, emptied or cleaned manually or in any other manner that would expose employees to the risk of injury.

OTHER REGULATED WASTE

Other regulated waste must be placed in containers that are:

- Closeable
- Constructed to contain all contents and prevent leakage of fluids during handling, storage, transport, or shipping
- Marked with the biohazard label or color-coded red
- Closed before removal to prevent the contents from spilling or protruding from the container during handling, storage, transport, or shipping. If outside contamination of the regulated waste container occurs, the container must be placed in a second container with the same characteristics as the first.
- Containers for other regulated waste in this facility are located in the sterilization area and in the darkroom.
Immunizations

Hepatitis B Vaccination

All clinical employees in the dental hygiene department must have the hepatitis vaccination series unless:

- The employee previously received the complete vaccination series
- Testing reveals the employee is already immune
- The vaccine is contraindicated for medical reasons
- The employee chooses not to be vaccinated

No employee will be required to participate in a prescreening program as a condition of receiving hepatitis B vaccination. An employee is entitled to refuse vaccination, but the employee must sign a form declining vaccination using the exact language of the Bloodborne Pathogens Standard. This is an OSHA requirement. An employee who initially declines to be vaccinated may elect to be vaccinated later at no cost to the employee.

The first dose of vaccine will be administered within 10 working days of the employee’s assignment to a job involving occupational exposure. Before the vaccine is made available, the employee will receive training about the efficacy, safety, method of administration and benefits of vaccination. The employee will also be told that vaccination is provided free of charge.

The licensed healthcare professional selected to administer the vaccine will be provided with a copy of the Bloodborne Pathogens Standard. The employer will obtain from the healthcare professional within 15 days after the evaluation is completed a written opinion stating:

- Whether hepatitis B vaccination was indicated for the employee
- Whether the vaccine was administered

The employee will be given a copy of the opinion and the original will be kept in the employee’s confidential medical record.

Employers are not currently required to make available routine booster doses of hepatitis B vaccine or routine post-vaccination testing. If in the future, the U. S. Public Health Service recommends these services, the employer will provide them at no cost to employees.

STUDENT PROTOCOL

New Jersey State Law N.J.A.C. 9:2-14 requires that all New Jersey colleges and universities maintain record of students’ immunization against measles, mumps and rubella. All new full-time students who are enrolling for 12 or more credits are affected by this regulation and will be required to present documented proof of measles immunity or receipt of two doses of a measles containing vaccine.

The American Dental Association strongly advises that those at risk to exposure be encouraged to be immunized against infectious disease, including Hepatitis B, prior to contact with patients and or potentially infectious objects or materials, in an effort to minimize risk of infection to patients DHCP. The Dental Hygiene Program at Eastern International College strongly suggests that all students complete at least two of the three inoculations for Hepatitis B prior to starting the program. Those who are unable to be immunized due to religious or medical reasons must sign a Hepatitis B immunization declination. Cost of the immunizations, both required and suggested are the sole responsibility of the student.
**Post-exposure Evaluation and Follow-up**

The standard defines an **exposure incident** as a specific eye, mouth, other mucous membrane, non-intact skin or contact with blood or OPIM that results from performance of an employee’s duties.

Any employee/student who suffers an exposure incident must **immediately** report the incident to their immediate clinical supervisor who will determine the appropriate action. Any specific eye, mouth, or other mucous membrane, non-intact skin or contact with blood or OPIM is considered an exposure incident and should be thoroughly cleansed as soon as feasible following the exposure. All such incidents will be reported in writing to the Program Director.

Steps for handling an exposure include:

- Wash the exposed area immediately with antimicrobial soap or disinfectant to minimize pathogenic load in the area.
- Contact the Dental Hygiene Program Director for medical follow-up and referral.
- Forms that need to be received and completed by the exposed person:
  - Exposure incident report
  - Documentation and Identification of source individual
  - Request for source individual evaluation (if applicable)
  - Waiver for testing after possible exposure (if applicable)
  - Exposure follow-up record

Employees who experience an exposure incident will be offered post-exposure evaluation and follow-up at no cost to the employee, as follows:

- A report of the incident will be made documenting the route of exposure and circumstances in which the exposure occurred. The source patient will be identified, if possible. The report will note if the source patient is unknown or if it would be a violation of state or local law to disclose the source patient’s identity.
- The Eastern International College Dental Hygiene Program will attempt to have source patient’s blood tested as soon as feasible to determine HBV and HIV infectivity. It will be determined if the source patient’s consent to testing is required by law. If consent is required and cannot be obtained, this fact will be documented in the incident report. If consent is not required and the source patient’s blood is available, it will be tested. Testing is not required if the source patient is known to be infected.
- Results of the source patient’s blood test will be made available to the exposed person, if the patient consents to disclosure or if the law permits disclosure without the patient’s consent. The exposed person will be notified of any applicable law governing further disclosure of the test results.
- The exposed person’s blood will be collected, with his or her consent for baseline testing. If consent is obtained to have blood collected but not tested, the blood will be kept for 90 days after the exposure incident to allow the exposed person to change his or her mind.

The exposed person will be offered any medically indicated prophylaxis recommended by the U. S. Public Health Service. Counseling and evaluation of any reported illnesses will also be provided.

The licensed healthcare professional who provides post-exposure evaluation and follow-up services will be given a copy of the Bloodborne Pathogens Standard, a description of the exposed person’s relevant job duties, a copy of the incident report, results of the source patient’s blood testing (if available) and any relevant medical records in Eastern International College’s possession.
Eastern International College will obtain from the healthcare professional, within 15 days after the evaluation is completed, a written opinion stating that the exposed person has been informed of the results of the evaluation and any medical conditions that may require further evaluation or treatment. The exposed person will be given a copy of the opinion, and the original will be kept in the exposed person’s confidential medical record.

The circumstances of the exposure incident will be reviewed to determine if procedures, protocols, and/or training need to be revised to prevent a repeat of the incident.

**Persons with Infectious Disease, Including EBOLA**

Students or faculty who contract any communicable disease must notify the Program Director immediately. If the disease is identified as a reportable disease, according to NJAC Chapter 57:8:57, the physician/nurse practitioner will contact the Hudson County Department of Health’s Communicable Disease Department in order to be in compliance with state law. These persons are to be excluded from classes, labs and clinical activities for the period that their condition may endanger the health of others. This may interrupt the course of study and depending on the length of absence, students may be required to take a medical leave or withdraw from the program. A physician’s note will be required for the resumption of class, lab and clinical experiences. Because each case and surrounding circumstance is different, each will be evaluated on an individual basis.

All entering students are required to have a physical examination to verify their health status. Acceptance is contingent upon a report confirming that a student can safely work on patients without transmitting disease.

Faculty who contract any communicable disease must notify the Program Director immediately. If the disease is identified as a reportable disease, according to NJAC Chapter 57:8:57, the nurse will contact the Hudson County Department of Health, in order to be in compliance with state law. This may interrupt their work assignments, require that they not have patient contact until the condition resolves, abstain from conducting classes, labs and clinic until it is determined that the disease is no longer transmissible. A physician’s note will be required for the resumption of class, lab and clinical experiences. Because each case and surrounding circumstance is different, each will be evaluated on an individual basis.

Patients who have any communicable disease may not be treated in clinic while their condition may be a danger to the student, clinical faculty or themselves. A Medical clearance will be required before the patient may be treated in clinic. All medical records are kept strictly confidential.

Special recommendations for student health centers:

- CDC recommendations for student health centers are the same as those for other US health care workers and settings.
- Student health center clinicians should refer to the CDC Ebola Virus Disease Information for Clinicians in US Healthcare Settings for more information on symptoms, exposure risks, and infection control measures.
- While Ebola poses little risk to the US general population, clinicians are advised to be alert for signs and symptoms of Ebola in patients who have a recent (within 21 days) travel history to countries where the outbreak is occurring or have had contact with a person infected with Ebola. In the event that a potential case is identified, clinicians should isolate the patient pending diagnostic testing.
Although not a full list of precautions, student health center clinicians should be sure to follow these steps when caring for someone who is sick or may be sick with Ebola:

- Separate patient in a private room with its own bathroom.
- Use proper infection prevention and control measures; standard, contact, and droplet precautions are recommended if Ebola is suspected.
- Wear the right personal protective equipment (PPE) including masks, gloves, gowns, facemask and eye protection, when entering the patient care area. Before leaving the patient area, carefully remove PPE and make sure not to contaminate your skin and clothing. Dispose of PPE as biohazard waste.
- After removing PPE, wash your hands using soap and water (preferred) or an alcohol-based hand sanitizer containing at least 60% alcohol. Use soap and water when hands are visibly dirty.
- Notify your local or state health department immediately if Ebola is suspected. The health department can provide additional guidance regarding medical evaluation or testing, if indicated.
- Follow protocols for cleaning and disinfecting reusable medical equipment and proper disposal of needles and other disposable equipment.

Non-Discrimination of Individuals with HIV/AIDS

There will be no mandatory testing for HIV infection. This policy may be reevaluated in light of new information relating to the transmission of HIV, or in the event of a change in federal and/or state laws, guidelines or recommendations.

Faculty/Staff/Students:
Individuals with AIDS or HIV infection who are otherwise qualified are considered to possess a disability under federal and New Jersey law and shall be ensured all benefits in compliance with the law. As long as an individual who is HIV infected is able to perform his or her job or educational activities without posing a risk to others, s/he will have the same treatment and privileges as all other faculty, staff, and students. Every reasonable accommodation will be made to assist individuals who want to continue in their education or career except where such accommodations impose undue hardship on the conduct of business, or are a threat to the health and safety of others.

Applicants to the Dental Hygiene Program:

An applicant’s limitations due to HIV infection may be considered on a case-by-case basis, as with other illnesses or disabling conditions. Information about HIV status will not be used as the basis for denying an applicant full consideration in the admissions process. Evaluation for admission will be based on standard admission criteria, as well as whether the individual, with reasonable accommodation by the College, will be able to successfully complete the Dental Hygiene Program. Educational modifications should not compromise the integrity of the program.

Patients:

Patients with HIV infections are entitled to competent, compassionate, respectful and confidential dental hygiene services. Those who are HIV infected have the right to be free from discrimination based on fear or prejudice.

Eastern International College Dental Hygiene Program endorses the policy of the American Association of Dental Schools that no dental personnel may ethically refuse to treat a patient whose
condition is within their realm of competence solely because the patient is at risk of contracting, or has, an infectious disease, such as human immunodeficiency virus infection, acquired immunodeficiency syndrome, hepatitis B infection, or other similar diseases. The denial of appropriate care to patients for any reason is unethical.

LABELS

In this facility potentially bio hazardous materials are color-coded red or identified with the following biohazard symbol and the “biohazard” in contrasting color on a fluorescent orange or orange-red label:

MEDICAL RECORDS

- A confidential medical record is maintained for each employee/student with occupational exposure. The medical record includes:
- The employee’s/ student name and social security number
- A copy of the employee’s hepatitis B immunization status and any of the following that apply:
- Exposure incident report
- Written opinion of health care professional
- Form refusing Hepatitis B vaccination
- Form refusing post-exposure evaluation and follow-up (not required by OSHA but highly recommended)

Medical records for personnel at this facility are maintained in the director’s office. Medical records are kept confidential and will not be disclosed without consent or as required by law. Medical records are retained for the length of employment plus 30 years. To inspect their medical records or to obtain a copy, personnel should contact the Program Director. OSHA standards give personnel the right of access to their own medical and exposure records.

TRAINING

All personnel/students will be provided with training before they begin work/clinic involving occupational exposure. Thereafter, training will be provided at least annually and whenever changes in tasks or procedures require. Someone who is familiar with the standard as it relates to the dental office will provide training.

Training will cover:
- An explanation of the Bloodborne Pathogens Standard and where a copy of the standard is filed
- General information about the epidemiology and symptoms of bloodborne diseases
- Modes of transmission of bloodborne pathogens
- An explanation of this facility’s exposure control plan and how to obtain a copy
- How to recognize tasks involving occupational exposure
- The use and limits of engineering controls, work practice controls and PPE
- Where PPE is located and how to use, remove, handle, decontaminate, and dispose of it
- How to select appropriate PPE
- The effectiveness, safety, benefits and method of administering Hepatitis B vaccine and that vaccination will be provided free of charge to employees
- What to do if there is an emergency spill of blood or OPIM
- What to do if an exposure incident occurs
- Post-exposure evaluation and follow-up that will be made available to employees in case of an exposure incident
- The system of labels and color-coding used at this facility to warn personnel of biohazards
• An opportunity for interactive questions and answers
• The facility will maintain a record of all training sessions. The training record will include:
  • Date of training
  • Contents of training (summary or list of subjects)
  • Name and qualifications of trainer
  • Name and job title of each person attending

Training records for this facility are kept in the Program Director’s office.

Training records are retained for 3 years following the training session. Personnel wishing to inspect or obtain a copy of training records should contact the Program Director.

If the program is closed, employee records will be offered to the National Institute for Occupational Safety and Health (NIOSH).

Any employee/student who has a question about this exposure control plan or how it is implemented in this facility is encouraged to contact either the clinical coordinator or the Program Director for more information.

EXPOSURE INCIDENT/ACCIDENT CARE REPORT

Post Exposure Evaluation and Follow-up

Name of Exposed Person: ____________________________________________________________

EIC Classification: ________________________________________________________________

Name of Institution: ___________________________________________________________________

Date of Exposure: ______________________________ Time of Exposure: ___am/pm

Description of the Incident: (Describe in detail the details of the exposure incident.)
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________

Use additional paper if necessary.

What barriers were in use by the exposed person at the time of the incident?
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________

Describe corrective measures to minimize possible recurrence:
__________________________________________________________________________________
__________________________________________________________________________________
Was source patient sent for medical evaluation? Yes_______ No ________

Patient’s name: ________________________________________________
Comments:_________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________

Was exposed person sent for medical evaluation? Yes_______ No ________
Comments:_________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________

Was the exposed person informed by the evaluating physician of the results of the medical evaluation as required by OSHA?  Yes_______ No ________

Was the employer/school informed by the evaluating physician that the exposed person was evaluated medically as required by OSHA? Yes_______ No ________

Signature of exposed person ________________________ Date __________

Signature of Institution Representative/Supervisor ________________________ Date __________

EASTERN INTERNATIONAL COLLEGE
Post Exposure Information

This sheet is to be given to the exposed person.

You have been exposed to material that may potentially infect you with hepatitis B virus, hepatitis C virus, and/or HIV and have been offered and/or received treatment to reduce the risk of acquiring these diseases. If you should experience any of the following, please notify the Program Director immediately.

Exposed to Hepatitis B and C
- Incubation is usually 4 – 12 weeks
- Persistent fatigue
- Weakness
- Loss of appetite loss of taste for cigarettes
- Dull pain in right upper abdomen
- Yellow color to eyes or skin
- Dark urine and / or light stool

Exposed to HIV
- Incubation is usually 1 – 12 weeks
- Fever
- Sweats
• Muscle aches
• Loss of appetite
• Sore throat
• Swollen glands
• Headaches
• Rash

Since all of these diseases have a potential to be transmitted during sexual contact, even though you are feeling well, barrier contraception, especially latex condoms, are recommended until all testing is complete.

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**EASTERN INTERNATIONAL COLLEGE**

Informed Refusal

*Waiver for employee testing after possible exposure to the HIV or Hepatitis B or C virus:*

The Program Director and/or staff dentist, on ______________________________, have advised me that I should see a physician after a possible exposure to bloodborne pathogens. The possible exposure occurred on _____________________________.

DATE

I understand that an appointment with a physician for testing is completely voluntary; however, I decline at this time to visit a physician to be tested.

_________________________________________ ________________________  
SIGNATURE OF EXPOSED PERSON DATE

_________________________________________ ________________________  
SIGNATURE OF SUPERVISING DENTIST OR ADMINISTRATOR DATE
EASTERN INTERNATIONAL COLLEGE
HEPATITIS B DECLINATION FORM

An employee or student who chooses not to accept the vaccine must sign the following statement of
declination of hepatitis B vaccination. The statement can only be signed by the employee or student
following appropriate training regarding hepatitis B, hepatitis B vaccination, the efficacy, safety,
method of administration, and benefits of vaccination, and that the vaccine and vaccination are
provided free of charge to the employee. The statement is not a waiver: employees can request and
receive the hepatitis B vaccination at a later date if they remain occupationally at risk for hepatitis B.

STATEMENT:

I understand that due to my occupational exposure to blood or other potentially infectious materials I
may be at risk of acquiring hepatitis B virus (HBV) infection. I have been given the opportunity to be
vaccinated with hepatitis B vaccine (at no charge to employees). However, I decline hepatitis B
vaccination at this time. I understand that by declining this vaccine, I continue to be at risk of acquiring
hepatitis B, a serious disease. If in the future I continue to have occupational exposure to blood or
other potentially infectious materials and I want to be vaccinated with hepatitis B vaccine, I can receive
the vaccination series at that time. (At no cost to faculty.)

___________________________
Signature

___________________
Date
HAZARD COMMUNICATION PROGRAM
Introduction

The OSHA Hazard Communication Standard, Title 29 Code of Federal Regulations 1910.1200 requires that you take certain steps to come into compliance with the standard. Specifically, you must develop a program of instruction for your employees, compile a list of hazardous chemicals, obtain and file MSDS and label all chemicals properly.

This Hazard Communication Program was developed for:

The Dental Hygiene Program of Eastern International College,
684 Newark Avenue Jersey City, NJ 07306

The design of the Hazard Communication Program is intended to itemize topics that must be understood and implemented by the faculty, staff and students of Eastern International College. It applies to all work operations of the dental hygiene program both under normal working conditions and during emergency situations. The hazard communication program will be reviewed, at least annually or more frequently as updates, changes and new information deem prudent, by all persons at risk of exposure to hazardous chemicals. Training will be conducted yearly, and at the beginning of service for all new employees. All training sessions will be documented and said documentation will be maintained by the program director. Injuries from exposure to hazardous chemicals must be documented in the same manner as other job related injuries.

The goals of this program are to train employees and students in the proper handling of potentially hazardous materials in order to reduce injuries and illnesses that result from the use/misuse of such materials. Employees and students must develop a safe attitude during their time at the workplace, and implement measures to protect themselves by preventing and/or minimizing exposure to hazardous materials. Protection involves reading labels, understanding MSDS forms and employing all recommended precautions when handling potentially hazardous materials.

General Policy

The purpose of this notice is to inform you that Eastern International College is complying with OSHA Hazard Communication Standard, by compiling a hazardous chemicals list, by using MSDS, by ensuring that containers are labeled and by providing you with training.

This program applies to all work operations in this facility where you may be exposed to hazardous chemicals under normal working conditions or during an emergency situation.

The program director is Dr. Claudine Drew, PhD, who retains overall responsibility for the Dental Hygiene Program. The Clinical Coordinator is responsible for implementing and maintaining the Hazard Communication Program, which will be reviewed and updated as necessary. An annual schedule for updating is considered the minimum to achieve compliance.

Copies of the written program may be obtained from the program director.

Through this program you will be informed of the contents of the Hazard Communication Standard, the hazardous properties of the chemicals with which you work safe handling procedures and the measures you can take to protect yourself from hazardous chemicals.

Objectives

The Hazard Communication Training Program ensures that Eastern International College will:

1. Comply with the OSHA Hazardous Communication Standard and the employees “Right to
Know” protocol.
2. Educate all at risk employees and students as to the importance of the Standard.
3. Educate all at risk employees and students as to the importance of safety precautions and procedures to follow when working with hazardous chemicals.
4. Reduce the risk of injuries or illness that may be encountered while working with hazardous chemicals.
5. Protect the health and safety of the employees and students.

Upon completion of this training, employees and students will be able to:

1. Describe the contents of the Standard.
2. Identify hazardous materials in dental settings.
3. Recognize job responsibilities that put them at risk of exposure to hazardous chemicals.
4. Describe the physical effects and health hazards of a chemical exposure.
5. Recognize and evaluate conditions and situations that may result in the release of hazardous chemicals.
6. Take corrective actions in the case of chemical leaks, spills or exposure.
7. Apply first aid procedures and practices (i.e., eyewash, find appropriate information on MSDS forms).
8. Identify the types of protective clothing and equipment appropriate for the procedures and tasks in which occupational exposure to hazardous chemicals occurs and explain their purpose.
9. Select appropriate protective equipment to wear and describe their limitations.
10. State where protective equipment is kept, describe its proper use, removal, handling, and disposal.
11. Locate the Hazard Communication written document and MSDS forms.
12. Explain the sections of the MSDS form and their interpretation.
13. Interpret warning labels on hazardous materials.

List of hazardous chemicals

Our list of chemicals contains the names of the chemicals used at this facility. It also indicates examples of materials that may contain these chemicals. For specific hazardous chemicals in a product, refer to the MSDS for that product.

Physical hazards include:
- Combustible liquids
- Compressed gases
- Explosives
- Flammables
- Organic peroxides
- Oxidizers
- Pyrophorics
- Unstable or water reactives

Health hazards include:
- Carcinogens
- Toxic or highly toxic agents
- Reproductive toxins
- Irritants
- Corrosives
- Sensitizers
• Hepatotoxins
• Nephrotoxins
• Neurotoxins
• Hematopoietic agents
• Other agents with the potential to damage lungs, skin, eyes, or mucous membranes

Routes of chemical exposure:
• Inhalation
• Ingestion
• Absorption
• Ocular

**Inspection of work area**

Inspections will be performed yearly. Instructors will inspect their area every session. The following items will be checked:

*General Safety and Housekeeping*
1. Exit corridors are clear of obstructions.
2. Walking areas are free of any tripping or slipping hazards.
3. Work surfaces, walls and floors are clean.
4. Ventilation is adequate.
5. There are no leaks from faucets, pipes, etc.
6. Prohibitions against eating and smoking are visibly posted.
7. Faculty break areas and offices are clean and neat.
8. Refrigerators are clean and properly functioning.
9. Ladders and footstools are in good repair and appropriate.
10. Light fixtures are in good repair and adequate.
11. Eye wash stations are present, labeled and fully functioning.
12. Trash containers are available and not overfilled.
13. Forceps, dustpans, whiskbrooms and protective gloves are available to clean up broken glassware.

*Electrical*
1. Electric cords are in good repair.
2. Electrical receptacles are grounded and in good condition.
3. No extension cords are in use.
4. Explosion-proof switches are in use.
5. Household appliances are clean and in good repair.
6. Electrical receptacles are free of multiple outlet plugs.

*Fire Safety*
1. Fire extinguishers are readily available and charged.
2. Fire extinguishers are CO2 or dry powder type.
3. Fire extinguishers and pull arms are clear of obstacles.
4. Exit signs are illuminated and visible.
5. Evacuation route signs are posted by all exit doors.
6. Doors are unblocked and unobstructed.

*Personal Protective Equipment (PPE)*
1. Face shields or goggles are available in sufficient numbers.
2. Protective over-gowns are available in sufficient numbers and a variety of sizes.
3. Appropriate gloves are available in sufficient numbers and a variety of sizes.
4. Appropriate masks are available in sufficient numbers.

Equipment
1. Ventilation is adequate and operating properly.
2. Hoods have been regularly inspected and cleaned.

First Aid
1. A first aid kit is readily available.
2. The kit is properly stocked with supplies.

Chemical Handling and Storage
1. All containers are properly labeled with the official chemical or approved chemical names.
2. Containers are tightly sealed.
3. Outside surfaces of all containers are clean and free of chemical residue.
4. Storage areas are clean and free of chemical residue.
5. All chemicals are compatible with the material of the containers in which they are stored.
6. Oxidizing agents are stored in a dry area apart from organic materials.
7. Flammable solvents are stored in an approved and labeled cabinet or a well-ventilated area.
8. All glassware is in good repair.
9. All glassware is free of residue.
10. Chemicals are inventoried so that FIFO (first in, first out) is practiced.
11. Excessive amounts of chemicals are not kept on hand.

Right to Know
1. MSDS sheets are maintained, clearly marked and readily available.
2. The location of the MSDS log is clearly posted.
3. A “Right to Know” poster is displayed.

Spill Control
1. There is an emergency response plan for containing spills.
2. Appropriate PPE is available to assist in minor and accidental spills.

Personal Protective Equipment

Eastern International College provides employees with PPE appropriate to their job description. Students provide their own PPE, and have been apprised and trained as to their responsibility in this matter. Any student not wearing appropriate PPE will not be allowed to participate in planned activities. The MSDS sheets will be utilized to determine the type of PPE to wear when working with potentially hazardous materials.

Material Safety Data Sheets (MSDS) also known as Safety data Sheets (SDS)

An MSDS (SDS) is a government-approved form or equivalent that provides specific information on the chemicals in products you use. The Clinical Coordinator will maintain a file of MSDS (SDS) on products for which the manufacturers or suppliers consider MSDS (SDS) to be necessary. The Clinical Coordinator is responsible for acquiring, filing and updating MSDS (SDS) as well as for contacting manufacturers, suppliers, or dealers if additional information is needed or if an MSDS (SDS) has not been provided with initial shipment of a product. A master list of MSDS (SDS) is available from the
program director; the file of MSDS (SDS) is accessible to all employees. MSDS (SDS) sheets must contain the following information:

- Physical and chemical characteristics
- Health hazards with signs and symptoms
- Routes of exposure
- Carcinogenic potential
- Precautions for safe handling and use
- Emergency procedures
- Control measures

Each employee and student must have a basic knowledge of how to find information on an MSDS (SDS) and how to implement the information contained therein.

Section 1 Identification
This section identifies the chemical on the SDS as well as the recommended uses. It also provides the essential contact information of the supplier. The required information consists of:

- Product identifier used on the label and any other common names or synonyms by which the substance is known.
- Name, address, phone number of the manufacturer, importer, or other responsible party, and emergency phone number.
- Recommended use of the chemical (e.g., a brief description of what it actually does, such as flame retardant) and any restrictions on use.

Section II
Hazardous ingredients
This section identifies the hazards of the chemical presented on the SDS and the appropriate warning information associated with those hazards. The required information consists of:

- The hazard classification of the chemical.
- Signal word.
- Hazard statement.
- Pictograms.
- Precautionary statement.
- Description of any hazards not otherwise classified.
- For a mixture that contains an ingredients with unknown toxicity, a statement describing how much of the mixture consists of ingredient with unknown acute toxicity.

Section III
Composition and information on ingredients
This section identifies the ingredient(s) contained in the product indicated on the SDS, including impurities and stabilizing additives. This section includes information on substances, mixtures, and all chemicals where a trade secret is claimed. The required information consists of:

- Substances
- Mixtures
- Chemicals where a trade secret is claimed

Section IV
First Aid Measures
This section describes the initial care that should be given by untrained responders to an individual who has been exposed to the chemical. The required information consists of:
• Necessary first-aid instructions by relevant routes of exposure (inhalation, skin and eye contact, and ingestion).
• Description of the most important symptoms or effects, and any symptoms that are acute or delayed.
• Recommendations for immediate medical care and special treatment needed, when necessary.

Section V
Firefighting Measures
This section provides recommendations for fighting a fire caused by the chemical. The required information consists of:

• Recommendations of suitable extinguishing equipment, and information about extinguishing equipment that is not appropriate for a particular situation.
• Advice on specific hazards that develop from the chemical during the fire, such as any hazardous combustion products created when the chemical burns.
• Recommendations on special protective equipment or precautions for firefighters.

Section VI
Accidental Release Measures
This section provides recommendations on the appropriate response to spills, leaks, or releases, including containment and cleanup practices to prevent or minimize exposure to people, properties, or the environment. It may also include recommendations distinguishing between responses for large and small spills where the spill volume has a significant impact on the hazard. The required information may consist of recommendations for:

• Use of personal precautions and protective equipment to prevent the contamination of skin, eyes, and clothing.
• Emergency procedures, including instructions for evacuations, consulting experts when needed, and appropriate protective clothing.
• Methods and materials used for containment (e.g., covering the drains and capping procedures).
• Cleanup procedures (e.g., appropriate techniques for neutralization, decontamination, cleaning or vacuuming; adsorbent materials; and/or equipment required for containment/clean up)

Section VII
Handling and Storage
This section provides guidance on the safe handling practices and conditions for safe storage of chemicals. The required information consists of:

• Precautions for safe handling, including recommendations for handling incompatible chemicals, minimizing the release of the chemical into the environment, and providing advice on general hygiene practices.
• Recommendations on the conditions for safe storage, including any incompatibilities. Provide advice on specific storage requirements.

Section VIII
Exposure Control/PPE
This section indicates the exposure limits, engineering controls, and personal protective measures that can be used to minimize worker exposure. The required information consists of:

• OSHA Permissible Exposure Limits (PELs), American Conference of Governmental Industrial Hygienists (ACGIH) Threshold Limit Values (TLVs), and any other exposure limit used or
recommended by the chemical manufacturer, importer, or employer preparing the safety data sheet, where available.

- Appropriate engineering controls (e.g., use local exhaust ventilation, or use only in an enclosed system).
- Recommendations for personal protective measures to prevent illness or injury from exposure to chemicals, such as personal protective equipment (PPE) (e.g., appropriate types of eye, face, skin or respiratory protection needed based on hazards and potential exposure).
- Any special requirements for PPE, protective clothing or respirators (e.g., type of glove material, such as PVC or nitrile rubber gloves; and breakthrough time of the glove material).

**Section IX**

**Physical and Chemical Properties**
This section identifies physical and chemical properties associated with the substance or mixture. The minimum required information consists of:

- Appearance (physical state, color, etc.);
- Upper/lower flammability or explosive limits;
- Odor;
- Vapor pressure;
- Odor threshold;
- Vapor density;
- pH;
- Relative density;
- Melting point/freezing point;
- Solubility(ies);
- Initial boiling point and boiling range;
- Flash point;
- Evaporation rate;
- Flammability (solid, gas);
- Upper/lower flammability or explosive limits;
- Vapor pressure;
- Vapor density;
- Relative density;
- Solubility(ies);
- Partition coefficient: n-octanol/water;
- Auto-ignition temperature;
- Decomposition temperature; and
- Viscosity.

**Section X**

**Stability and Reactivity**
This section describes the reactivity hazards of the chemical and the chemical stability information. This section is broken into three parts: reactivity, chemical stability, and other. The required information consists of:

- Reactivity
- Chemical Stability
- Other: Indication of possible hazardous reactions, conditions to be avoided, list of incompatible materials and list of known or anticipated hazardous decomposition.

**Section XI**
Toxicological Information
This section identifies toxicological and health effects information or indicates that such data are not available. The required information consists of:

- Information on the likely routes of exposure (inhalation, ingestion, skin and eye contact). The SDS should indicate if the information is unknown.
- Description of the delayed, immediate, or chronic effects from short- and long-term exposure.
- The numerical measures of toxicity (e.g., acute toxicity estimates such as the LD50 (median lethal dose)) - the estimated amount [of a substance] expected to kill 50% of test animals in a single dose.
- Description of the symptoms. This description includes the symptoms associated with exposure to the chemical including symptoms from the lowest to the most severe exposure.
- Indication of whether the chemical is listed in the National Toxicology Program (NTP) Report on Carcinogens (latest edition) or has been found to be a potential carcinogen in the International Agency for Research on Cancer (IARC) Monographs (latest editions) or found to be a potential carcinogen by OSHA.

Section XII
Ecological information (non-mandatory)
This section provides information to evaluate the environmental impact of the chemical(s) if it were released to the environment. The information may include:

- Data from toxicity tests performed on aquatic and/or terrestrial organisms, where available (e.g., acute or chronic aquatic toxicity data for fish, algae, crustaceans, and other plants; toxicity data on birds, bees, plants).
- Whether there is a potential for the chemical to persist and degrade in the environment either through biodegradation or other processes, such as oxidation or hydrolysis.
- Results of tests of bioaccumulation potential, making reference to the octanol-water partition coefficient (Kow) and the bioconcentration factor (BCF), where available.
- The potential for a substance to move from the soil to the groundwater (indicate results from adsorption studies or leaching studies).
- Other adverse effects (e.g., environmental fate, ozone layer depletion potential, photochemical ozone creation potential, endocrine disrupting potential, and/or global warming potential).

Section XIII
Disposal Information
This section provides guidance on proper disposal practices, recycling or reclamation of the chemical(s) or its container, and safe handling practices. To minimize exposure, this section should also refer the reader to Section 8 (Exposure Controls/Personal Protection) of the SDS. The information may include:

- Description of appropriate disposal containers to use.
- Recommendations of appropriate disposal methods to employ.
- Description of the physical and chemical properties that may affect disposal activities.
- Language discouraging sewage disposal.
- Any special precautions for landfills or incineration activities.

Section XIV
Transportation Information
This section provides guidance on classification information for shipping and transporting of hazardous chemical(s) by road, air, rail, or sea. The information may include:
• UN number.
• UN proper shipping name.
• Transport hazard class.
• Packing group number.
• Environmental hazards (e.g., identify if it is a marine pollutant according to the International Maritime Dangerous Goods Code (IMDG Code)).
• Guidance on transport in bulk (according to Annex II of MARPOL 73/78 and the International Code for the Construction and Equipment of Ships Carrying Dangerous Chemicals in Bulk (International Bulk Chemical Code (IBC Code))).
• Any special precautions which an employee should be aware of or needs to comply with, in connection with transport or conveyance either within or outside their premises (indicate when information is not available).

Section XV
Regulatory Information

This section identifies the safety, health, and environmental regulations specific for the product that is not indicated anywhere else on the SDS. The information may include:

• Any national and/or regional regulatory information of the chemical or mixtures (including any OSHA, Department of Transportation, Environmental Protection Agency, or Consumer Product Safety Commission regulations)

Labels and other forms of warning

The Clinical Coordinator will ensure that all hazardous chemicals are properly labeled and maintained. Labels should list at least the name, telephone number and address of the manufacturer or other responsible party, product identifier, signal words, hazard statement, precautionary statement and any pictogram. Containers labeled by the manufacturers do not require additional labels. The manufacturer is responsible for properly labeling the original container. When the chemicals are transferred to other containers (secondary containers) to be used at a later time or by other workers, these containers need to be labeled. Examples are containers of alcohol, bleach, disinfectant, and radiographic chemicals such as developer and fixer solutions that are transferred from the original containers. Copies of the original labels can be used to label these containers. In this facility, the United Nations Globally Harmonized system of classification and labeling of chemicals rating system will be utilized.
If you transfer chemicals from a labeled container to another container that is intended only for your immediate use, no labels are required on the second container. Professional products that are regulated by the Food and Drug Administration (FDA) are exempt from the labeling requirement of the Hazard Communication Standard. The FDA approves their labeling. These labels must not be removed from the containers. Drugs that are in solid form for direct administration to the patient are also exempt from the labeling requirement.

Non-routine tasks

When you are required to perform non-routine tasks that involve hazardous chemicals, a special training session will be conducted to provide information about the chemicals to which you may be exposed and the precautions you must take to reduce or avoid exposure.

Exemptions

This regulation does not cover finished articles that do not under normal use release a hazardous
Preparing labels for secondary containers

The Hazard Communication Standard requires that hazardous chemicals be labeled if they are transferred from their original container to an unlabeled secondary container, not intended for immediate use.

Wash hands and face thoroughly after handling. Do not eat, drink or smoke when using this product. Dispose of contents/container in accordance with local, state and federal regulations.
Chemicals should be stored in a cool, dry area at temperatures between 67 and 94 degrees Fahrenheit, unless otherwise specified by the manufacturer. Storage areas need to be constructed so that shelving is fixed securely to the floor or wall. The storage area should be away from direct sunlight, high heat and humidity.

Chemicals must be stored in properly labeled containers with special attention given to hazard warnings. These warnings will alert the individual using the chemicals to special precautions to take and protective equipment to wear. The warnings will alert the individual to possible hazards that may occur and appropriate action to take should a chemical accident occur.

Precautions to take when working with hazardous materials:
- Work in a well ventilated area
- Never smoke around hazardous chemicals
- Follow manufacturer’s directions
- Wear all necessary PPE
- Clean up chemical spills immediately
- Refer to the MSDS (SDS) for additional information about the chemical
- Be alert to the possible hazards of the chemicals
- Read all labels
- Do not eat, drink, or apply make-up or contact lenses in work areas
- Securely close all containers when not in use
- Carefully remove contaminated clothing and dispose of properly
- Wash hands when work is completed and PPE has been removed

Chemical Spills

When chemical spills occur, they should be cleaned up as soon as possible to avoid injuries, fire, explosion or other dangerous situations. Should a chemical spill occur, make sure that the appropriate personnel are notified. Clinical instructors/supervisor are the first line of defense. They will determine if the Director needs to be notified.

The person cleaning up the spill must wear appropriate PPE. The chemical’s MSDS sheet should be used to obtain information on proper protocol. For hazardous chemicals that require special spill kits, (i.e. mercury), be sure to follow all directions for proper use of the kit. Mercury spills require the use of a special mercury spill kit. Do not attempt to suction or vacuum the mercury, and avoid direct contact.

Handling dangerous equipment

Gas cylinders must be marked legibly to identify the gas contained. Valve protectors/caps must always be in place when not in use. The valve must be closed before the cylinder is moved or when it is empty. Nitrous oxide, oxygen and other compressed gas cylinders must be maintained and visually inspected. Cylinders must be secured to prevent tipping, and stored away from heat sources. No smoking signs must be posted.
Air compressors must have pressure gauges and pressure-relief valves. Air filters should be installed in the air intake for the compressor and signs should be posted to warn of the automatic starting feature of the compressor. The air tank must have a drainpipe and valve for removal of oil and water.

**Emergency eye wash stations**

Where the eyes or body of any person may be exposed to injuries by corrosive materials, suitable facilities for quick drenching or flushing of the body shall be provided within the work area for immediate emergency use. Eye wash equipment shall be capable of delivering not less than 0.4 gallons of fluid per minute for 15 minutes. The water temperature should be 60 - 90 degrees Fahrenheit. The unit used to flush the eye shall be designed to provide enough room to allow the eyelids to be held open with the hands while the eyes are in a water stream. Units shall be positioned 33 - 45 inches from the floor. The unit shall operate such that both eyes will be washed simultaneously at a low velocity. Units shall be in accessible locations, no more than 10 seconds to reach and a distance of no greater than 25 feet from the hazard. Eye wash stations shall be identified with highly visible signs and tested weekly. Testing should be documented.

**Fire extinguishers**

Only those employees who have been specifically assigned and trained to use a fire extinguisher should operate the extinguisher if needed in order to prevent possible injury. Fire extinguishers must be labeled as to their type, and periodically inspected.

**Emergency Exits and signs**

Doors and exits must not be locked during business hours and all exits must be kept free from obstruction. Any door that could be mistaken for an exit door must be identified with appropriate signage. Exits must be marked by a readily visible sign. The lettering must be 6 inches high and ¾ of an inch wide. These signs must be lighted with a light source with backup battery in the event of power failure.

*Fire evacuation plan:*
- In case of fire, pull the alarm located in the hallway outside of the dental hygiene clinic.
- Using clinic phone, or reception area phone outside of dental hygiene clinic, alert public safety
- Evacuate the building

It is the policy of the dental hygiene program to evacuate the building in case of fire. Do not attempt to fight the fire yourself. Fire extinguishers are provided only as an aid in the evacuation. Floor plans of the Dental Hygiene Suite along with instructions for evacuation are posted throughout the entire 3rd floor of the building. All fire extinguisher locations are labeled and marked with a red arrow. All evacuation routes are labeled. In the case of a fire emergency during delivery of patient care services, the student is responsible to stop all treatment and escort the patient out. Instructors are to see that all students and patients remain calm and proceed in an orderly fashion to ensure the safety of all involved.

**Common hazardous materials encountered in the dental environment**
**Mercury**
Possible results of over-exposure to mercury include:
- Tremors and malaise
- Decreased levels of nerve conductivity
- Decreased brainwave activity
- Decreased verbal skills
- Kidney dysfunction
- Irritability
- Depression
- Memory loss
- Swollen gingiva
- Nausea, coughing, throat irritation
- Headache, dyspnea, weakness and muscle pain

Precautions include:
- Work in well ventilated areas
- Avoid direct contact by wearing PPE
- Avoid inhaling mercury vapor by wearing PPE
- Testing for mercury toxicity requires urinalysis
- Store scraps of amalgam in tight container under fixer solution to contain release of vapors when container is opened

**Nitrous Oxide**
Possible results of over-exposure to nitrous oxide include:
- Spontaneous miscarriage (in females and the partners of males who have been over-exposed)
- Liver damage
- Central nervous system damage
- Headache
- Nausea
- Fatigue

Precautions include:
- Use monitoring devices to measure nitrous levels in the air
- Keep cylinders secure and avoid tipping
- Use a patient mask that fits snugly
- Use a scavenging system
- Test for leaks periodically
- Make sure tanks are properly labeled

**Phenol**
Possible results of over-exposure to phenol include:
- Corrosion of the skin
- Blindness or irritated eyes
• Cyanosis
• Convulsions

Precautions include:
• Use in well ventilated area
• Keep lids and containers closed when not in use
• Wear PPE
• Follow MSDS directions

Gluteraldehyde
Possible results of over-exposure to gluteraldehyde include:
• Blindness or irritated eyes
• Skin irritation and rashes
• Nose irritation
• Sudden headache
• Note that gluteraldehyde is considered toxic when aerosolized, therefore never spray it

Precautions include:
• Use in well ventilated area
• Keep lids and containers closed when not in use
• Wear PPE
• Follow MSDS directions

Formaldehyde
Possible results of over-exposure to formaldehyde include:
• Serious eye damage or irritation
• Skin irritation
• Respiratory irritation
• Sensitization upon inhalation
• Potential carcinogen effects

Precautions include:
• Use in a well ventilated area
• Wear PPE
• Follow MSDS directions
• Post precautionary warning label
• Use formaldehyde monitoring device to measure readings

Safety procedures and guidelines
• Students will operate equipment only after being instructed in its proper usage and under the supervision of an instructor. Students are not permitted to work when an instructor is not present in the room.
• All malfunctioning equipment is to be reported to instructor immediately, and taken out of circulation until repaired.
• Students utilizing model trimmers, rotary instruments, etc., must be wearing safety
glasses, masks and a lab coat. Hair must be pulled back off the face and collar and totally out of the field of operation.

- If time does not permit proper disinfection and cleaning of area or equipment, students may not operate said equipment or begin the procedure.
- Use ventilation fans whenever indicated.

General First Aid Guidelines
In section VI of the MSDS (SDS) sheets, the basic information on emergency first aid procedures should be followed. The following is general information on first aid measures:

*Prevention of ingestion of hazardous materials:*
- Prevent ingestion by not using mouth to pipette or siphon chemicals. Use aspirating bulb or dropper.
- Prevent ingestion by not eating, drinking, smoking, or applying make-up or contact lenses in areas that may have been contaminated.
- Do not bring any food or drink items into the dental hygiene suite.

*Symptoms of chemical exposure may include:*
- Irritation and burning of the lips
- Irritation and burning of the mouth and throat
- Nausea and vomiting
- Diarrhea
- Halitosis

*Treatment will follow directions of MSDS (SDS)*

*Prevention of inhalation of hazardous materials:*
- Know the chemicals you are handling to prevent their entry into your body through lungs in the form of vapors, gases, dusts or liquid fumes. Toxic chemicals can cause permanent injury to the lungs, nervous system or other target organs, and in serious cases, may cause death.
- Do not smell chemicals and purposefully inhale fumes
- Handle in well ventilated areas using appropriate hoods
- Wear PPE
- When working with chemicals for long periods of time, take fresh air breaks

*Symptoms of inhalation of hazardous materials may include:*
- Irritation to the skin
- Irritation to the eyes
- Irritation of the respiratory system
- Difficulty breathing
- Headache
- Nausea
- Sleepiness or unconsciousness
- Poor coordination and staggering
- Symptoms may take hours or even days to develop
Treatment will follow directions of MSDS (SDS)

Prevention of skin contact with hazardous materials:
- Avoid skin contact with materials by wearing PPE, including long sleeved overgowns. Skin contact is possible through splashing, immersion, saturation of clothing, spills, and spraying. This contact can lead to dermatitis and chemical burns, which include blistering and tissue death.
- Know the materials you are working with
- Wear appropriate PPE
- Wash gloves before removing to avoid contact with residue upon removal
- Remove and properly discard saturated clothing
- Decontaminate saturated clothing that is to be reused
- Wash your hands and other exposed skin after removing PPE
- Do not use organic solvents in cleaning any skin surfaces. Absorption may occur or be enhanced through the use of other chemicals
- Use soap or appropriate disinfectant to aid in cleaning procedures

Symptoms of Skin Contact with hazardous materials
- Chemical burns may not be apparent immediately
- Symptoms may include irritation, inflammation, burning, blisters and tissue damage. All cases of dermatitis are to be reported to the supervising instructor.

Prevention of eye contact with hazardous materials:
- Wear appropriate eye protection. Permanent injury or blindness can be caused by over-exposure.
- Do not touch eyes with contaminated hands
- Do not wear contact lenses while working with chemicals. Gases can concentrate under contact lenses causing damage to the eye or causing a soft lens to stick to the eye as the gases are absorbed. Small chemical particles can get trapped under contact lenses causing irritation and inflammation. Soft contact lenses can dry out in hot, low humidity environments. This can cause difficulty removing lenses.

Symptoms of chemical injuries to the eyes:
- Painful burning sensation
- Watering of the eye and possible blurring of vision
- Inflammation and sensitivity to light
- Strong alkaline substances may not produce pain immediately

Treatment will follow directions of MSDS however a 30 second delay in treatment can result in vision loss. Action must be taken immediately. Use a soft flow of water immediately when a chemical enters the eye. The eye should be washed for 15 minutes. Be sure to hold the lids open and roll the eyeball around to thoroughly cleanse the eye and flush the chemical. Eyewash stations must be within a 10 second reach and must be able to wash both eyes simultaneously. Seek medical attention immediately.

Procedures for Self Contained Water Systems
WARNING
Before handling, filling, and installing water bottles on the Marus self-contained water system, take special care to wash hands with anti-microbial soap. Then wear a new pair of exam gloves. Avoid touching the water pickup tube.

Marus self-contained water system

To use the Marus self-contained water system, fill the bottle with treatment water. If the dental unit is not ON, move the master on/off toggle to the ON position. Align the full bottle with the self-contained water cap, making sure the 1/4-inch (6.4 mm) clear pick-up tube extends straight down into the water bottle. Screw the bottle onto the cap until it is secure. Air can be heard filling the bottle until the bottle is pressurized to 40 psi (276 kPa), which may take up to 60 seconds. Operate the syringe and handpieces to clear any air from the water system.

To prevent running out of water during mid-procedure, we recommend that you refill the bottle with treatment water before running too low. Replace a near-empty bottle by unscrewing it from the cap (slowly, to release the air pressure) and replace it with a filled bottle. There is no need to move the dental unit master on/off toggle to the OFF position while changing bottles.

BluTab™
Waterline Maintenance Tablets

BluTab Waterline Maintenance Tablets are formulated specifically for dental unit waterlines. BluTab is designed to be continuously present in your water lines and helps keep lines clean.

Directions for use:
1. Place tablet or tablets (see table below) in empty dental unit water bottle every time you refill the water. BluTab is intended for use with potable water (including tap or distilled).
2. Fill bottle with desired volume of water and connect to dental unit. Tablet dissolves in a few minutes.

<table>
<thead>
<tr>
<th>Water Volume</th>
<th>Tablets</th>
</tr>
</thead>
<tbody>
<tr>
<td>700-750 mls</td>
<td>1</td>
</tr>
<tr>
<td>1500 mls</td>
<td>2</td>
</tr>
<tr>
<td>2000 mls</td>
<td>3</td>
</tr>
</tbody>
</table>

3. BluTab may be left in the waterlines overnight and for extended periods of non-use. BluTab has been shown to be effective for up to 28 days. Use water solution until it is expended; or up to 28 days. It is not necessary to purge lines at the end of each day.
4. Before starting a treatment program with BluTab, flush lines with a recognized protocol. Repeat flushing every 2 months. Consult the manufacturer of your dental unit or water delivery system to determine the best method to flush your water system. For a list of recommended flush products, call 1-888-843-3343.

Clinical monitoring of water quality can ensure that procedures are performed correctly. Test water
quality monthly to establish effectiveness of your maintenance program.

**Daily Procedures (Purging the Dental Unit)**

Your dental unit should be purged with air at the end of each clinic day. Make sure the handpieces have been removed from the tubings before purging the system.

1. Remove and empty the installed water bottle, then reinstall it.
2. Hold handpiece tubing and syringe over a basin or bucket. Turn the unit on, wait a few moments, then operate the unit flush valve, syringe, and foot control until the water is purged from the system.
3. Turn off the unit.

**Weekly Procedures**

The following procedures should be performed once a week, no more and no less, preferably at the beginning of each clinic week, before the first patient.

1. Make sure the handpieces have been removed from the tubings before purging the system.
2. Make certain the unit has been purged with air.
3. Fill and flush with disinfectant:
   a. Make sure the unit is off. Remove the empty water bottle and set it aside for disinfection.
   b. Add approximately 600 ml (about 20 oz) of the 1:10 disinfectant solution to a disinfected bottle. Install the bottle.
   c. Hold handpiece tubings and syringe over a basin or bucket. Turn the unit on, wait a few moments, then operate the unit flush valve, syringe and foot control until a steady stream of disinfectant solution begins flowing through the tubings (about 15–20 seconds).
4. **Allow disinfectant to remain in the unit for at least 10 minutes (never more than 30 minutes).**
5. **Purge the unit with air:**
   a. Install an empty disinfected bottle to the unit. Hold the handpiece tubing’s and syringe over a basin or bucket. Turn the unit on, wait a few moments, then operate the unit flush valve, syringe, and foot control until the disinfectant solution is purged from the system.
   b. Turn off the unit.
SECTION VI
CLINIC FORMS
HIPAA Policies Developed for Eastern International College

These policies have been developed for the Dental Hygiene Program of Eastern International College to ensure compliance with the Health Insurance Portability and Accountability Act, effective April 14, 2003. The program director is hereby named as the compliance officer to enforce requirements and receive complaints.

A written policy on security and privacy protocols is provided to all patients, and a signed copy is contained within each chart. These protocols are also posted prominently in the Dental Hygiene Clinic.

Training sessions are held yearly for all faculty and staff to encourage compliance. Students are informed of school HIPAA policies during orientation. A signed copy of student disclaimers acknowledging the receipt of this information is contained within each student’s personal file. Violations of stated policies are outlined in our clinic manual and students are apprised of these repercussions during orientation.

Electronic safeguards on private client information include storing all records on a secure server. Access is limited to dental hygiene clinical faculty, staff and students. The program is password protected to further guarantee privacy. All charts are stored within locked filing cabinets in the dental hygiene clinic, which is locked and alarmed when not in use.

Verbal communication, including health history interviews, is conducted chairside. This utilizes the privacy of the treatment area and the one-on-one ratio of student to patient/client to further assure confidentiality between clinician and patient.

Notice of privacy practices is posted in the dental hygiene clinic reception area. In cases of complaints or violation of policies, clients are directed to report to the clinical assistant and a log is kept of all complaints. Within 2 weeks of receiving a complaint, the program director will respond, in writing to the plaintiff.

Privacy protocol includes the following:

- You have the right to request restrictions on certain uses and disclosures of your health information.
- You have the right to have your health information received or communicated through an alternative method or sent to an alternative location.
- You have the right to inspect and copy your health information, and correct any perceived errors.
- You have the right to receive an accounting of disclosures of your protected health information.
- You have the right to request a hard copy of this Notice of Privacy Practices.

Every reasonable effort will be made to protect the privacy of all of our patient/clients and to ensure that their personal information is communicated only to those who are intended to receive said information. There are no costs for access to, or requests for, copies of personal information, treatment records or radiographs.

Documentation of audits, training sessions and acknowledgements of receipt of policies are kept by the program director.

Patient Name (Print): ______________________________________________________

Patient Signature: ____________________________ Date: ________________________
The Dental Hygiene Clinical Facility is required by law to maintain the privacy and confidentiality of your protected health information and to provide our patient/clients with notice of our legal duties and privacy practices with respect to your protected health information.

TREATMENT:

This is an educational institution, and providing appropriate learning experiences for our students must be our primary focus. We may disclose your health care information to other healthcare professionals within our facility for the purpose of treatment, payment or educating our students.

PUBLIC HEALTH:

We are required by law to disclose your health information to public health authorities for purposes related to preventing or controlling disease, injury or disability, reporting child abuse or neglect, reporting domestic violence, reporting to the Food and Drug Administration problems related to products and/or reactions to medication, and reporting disease or infection exposure.

Your Health Information Rights

- You have the right to request restrictions on certain uses and disclosures of your health information.
- You have the right to have your health information received or communicated through an alternative method or sent to an alternative location.
- You have the right to inspect and copy your health information, and correct and perceived errors.
- You have the right to receive an accounting of disclosures of your protected health information.
- You have the right to request a hard copy of this Notice of Privacy Practices.

Acknowledgement of Receipt of Notice

As required by the Privacy Regulations, I hereby acknowledge that I have received a current copy of Eastern International College’s Dental Hygiene Program Facility’s “Notice of Privacy Practices.” These practices have been explained to my satisfaction.

Patient Name (Print):____________________________________________________________

Patient Signature: ________________________ Date: __________________________
The College has established rights for patient care. As an integral part of Eastern International College in providing dental care to the community, the Program has adopted the Patient’s Bill of Rights as their standard of care:

The patient has the right to:

1. Considerate and respectful care.
2. Privacy and discretion concerning consultation, examination, dental problems, and treatment. Those not directly involved in care must have permission from the patient to be present.
3. Confidential communication and maintenance of records pertaining to care.
4. Reasonable response to the request for services with continuity of care and presentation of information for completion of and access to treatment.
5. Receipt of information regarding the relationship and responsibility of those rendering treatment and their role in the completion of the treatment plan.
6. Knowledge and effects of clinical research on care and the option to refuse participation in research projects.
7. Continuity and completion of care and availability of appointments.
9. Rules and regulations regarding care at the EIC dental hygiene clinic facility and how procedures affect treatment.
10. Access to current information concerning the condition of the patient, including diagnosis, recommended treatment, consequence of no treatment and alternative a designated representative for the patient.
11. Informed consent.
12. Refuse treatment; however, information must be given defining the consequences of such action.
13. Information regarding continuing dental needs and anticipated completion time for routine treatment.
14. Access to the Program Director for problem solving relative to dental care during normal hours of clinic operation.
15. Access to emergency care
16. Treatment that meets the standards of care in the profession.

Patient Name (Print): ___________________________________________________________

Patient Signature: ___________________________ Date: ___________________
EASTERN INTERNATIONAL COLLEGE
DENTAL HYGIENE PROGRAM
TREATMENT OF MINORS AND DEPENDENTS
CONSENT

EASTERN INTERNATIONAL COLLEGE Dental Hygiene Clinic is the clinical education site for dental hygiene students. Student dental hygienists, under the supervision of a licensed dentist and licensed dental hygiene faculty, provide preventive dental services to the public (dental examinations, prophylaxis [cleanings], oral hygiene instructions, fluoride treatments, pit and fissure sealants, and radiographs.) A minor is considered to be under 18 years of age.

Please complete the following information to provide consent for treatment of minors and dependents.

I, ___________________________________________ give consent to treat the individual below as the Parent/Guardian/Desigee.

Last Name: _________________________________ First Name: _________________________ MI: ___

Date of Birth: ____________________________ Age: __________________

Address: ______________________________________________________________________
______________________________________________________________________________

Telephone: ___________________________ Date of Treatment: __________________

Please list below any medical or dental changes from the previous appointment.

Signature of Parent/Guardian/Desigee: _______________________________

Date: __________

Signature of Parent/Guardian/Desigee: _______________________________

Date: __________
# Health History Form

As required by law, our office adheres to written policies and procedures to protect the privacy of information about you that we create, receive or maintain. Your answers are for our records only and will be kept confidential subject to applicable laws. Please note that you will be asked some questions about your responses to this questionnaire and there may be additional questions concerning your health. This information is vital to allow us to provide appropriate care for you. This office does not use this information to discriminate.

<table>
<thead>
<tr>
<th>Name:</th>
<th>Home Phone:</th>
<th>Business/Cell Phone:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last</td>
<td>First</td>
<td>Middle</td>
</tr>
<tr>
<td>Address:</td>
<td>City:</td>
<td>State:</td>
</tr>
<tr>
<td>Mailing address</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Occupation:</th>
<th>Height:</th>
<th>Weight:</th>
<th>Date of birth:</th>
<th>Sex: M F</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Contact:</td>
<td>Relationship:</td>
<td>Home Phone:</td>
<td>Cell Phone:</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Include area code</td>
<td>( )</td>
<td>( )</td>
</tr>
</tbody>
</table>

If you are completing this form for another person, what is your relationship to that person?

<table>
<thead>
<tr>
<th>Your Name</th>
<th>Relationship</th>
</tr>
</thead>
</table>

Do you have any of the following diseases or problems: (Check DK if you don’t know the answer to the question) Yes No DK

<table>
<thead>
<tr>
<th>Active Tuberculosis</th>
<th>Persistent cough greater than a week duration</th>
<th>Cough that produces blood</th>
<th>Been exposed to anyone with tuberculosis</th>
</tr>
</thead>
</table>

If you answer yes to any of the 4 items above, please stop and return this form to the receptionist.

---

## Dental Information
For the following questions, please mark (X) your responses to the following questions.

<table>
<thead>
<tr>
<th>Do your gums bleed when you brush or floss?</th>
<th>Do you have earaches or neck pains?</th>
<th>Yes No DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are your teeth sensitive to cold, hot, sweets or pressure?</td>
<td>Do you have any clicking, popping or discomfort in the jaw?</td>
<td></td>
</tr>
<tr>
<td>Does food or floss catch between your teeth?</td>
<td>Do you brux or grind your teeth?</td>
<td></td>
</tr>
<tr>
<td>Is your mouth dry?</td>
<td>Do you have sores or ulcers in your mouth?</td>
<td></td>
</tr>
<tr>
<td>Have you had any periodontal (gum) treatments?</td>
<td>Do you wear dentures or partials?</td>
<td></td>
</tr>
<tr>
<td>Have you ever had orthodontic (braces) treatment?</td>
<td>Do you participate in active recreational activities?</td>
<td></td>
</tr>
<tr>
<td>Have you had any problems associated with previous dental treatment?</td>
<td>Have you ever had a serious injury to your head or mouth?</td>
<td></td>
</tr>
<tr>
<td>Is your home water supply fluoridated?</td>
<td>Date of your last dental exam:</td>
<td>Date of last dental x-rays:</td>
</tr>
<tr>
<td>Do you drink bottled or filtered water?</td>
<td>What was done at that time?</td>
<td></td>
</tr>
<tr>
<td>If yes, how often? Circle one: DAILY / WEEKLY / OCCASIONALLY</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are you currently experiencing dental pain or discomfort?</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

What is the reason for your dental visit today?

How do you feel about your smile?

---

## Medical Information
Please mark (X) your response to indicate if you have or have not had any of the following diseases or problems.

Are you now under the care of a physician? | Yes No DK | Have you had a serious illness, operation or been hospitalized in the past 5 years? | Yes No DK |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Physician Name:</td>
<td>Phone:</td>
<td>If yes, what was the illness or problem?</td>
<td></td>
</tr>
<tr>
<td>Address/City/State/Zip:</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Are you in good health?</th>
<th>Are you taking or have you recently taken any prescription or over the counter medicine(s)?</th>
<th>Yes No DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has there been any change in your general health within the past year?</td>
<td>If so, please list all, including vitamins, natural or herbal preparations and/or diet supplements:</td>
<td></td>
</tr>
</tbody>
</table>

| If yes, what condition is being treated? |

Date of last physical exam:

© 2007 American Dental Association
Form 5900
**Medical Information**

*Please mark (X) your response to indicate if you have or have not had any of the following diseases or problems.*

<table>
<thead>
<tr>
<th>(Check DK if you Don't Know the answer to the question)</th>
<th>Yes</th>
<th>No</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do you wear contact lenses?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Joint Replacement, Have you had an orthopedic total joint (hip, knee, elbow, finger) replacement?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Date: If yes, have you had any complications?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are you taking or scheduled to begin taking either of the medications, alendronate (Fosamax®) or risedronate (Actonel®) for osteoporosis or Paget's disease?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Since 2001, were you treated or are you presently scheduled to begin treatment with the intravenous bisphosphonates (Aredia® or Zometa®) for bone pain, hypercalcemia or skeletal complications resulting from Paget's disease, multiple myeloma or metastatic cancer?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Date Treatment began:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Allergies - Are you allergic to or have you had a reaction to:</td>
<td>Yes</td>
<td>No</td>
<td>DK</td>
</tr>
<tr>
<td>To all yes responses, specify type of reaction.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Local anesthetics</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Aspirin</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Penicillin or other antibiotics</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Barbiturates, sedatives, or sleeping pills</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sulfur drugs</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Codeine or other narcotics</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Please mark (X) your response to indicate if you have or have not had any of the following diseases or problems.*

<table>
<thead>
<tr>
<th>(Check DK if you Don't Know the answer to the question)</th>
<th>Yes</th>
<th>No</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Artificial (prosthetic) heart valve</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Previous infective endocarditis</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Damaged valves in transplanted heart</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Congenital heart disease (CHD)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unrepaired, cyanotic CHD</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Remedial (completely) in last 6 months</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CHD with residual defects</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Except for the conditions listed above, antibiotic prophylaxis is no longer recommended for any other form of CHD.*

<table>
<thead>
<tr>
<th>Cardiovascular disease</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Angina</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Atherosclerosis</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Congestive heart failure</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Damaged heart valves</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heart attack</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heart murmur</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Low blood pressure</td>
<td></td>
<td></td>
</tr>
<tr>
<td>High blood pressure</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other congenital heart defects</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AIDS or HIV infection</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Has a physician or previous dentist recommended that you take antibiotics prior to your dental treatment?</th>
<th></th>
<th></th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Name of physician or dentist making recommendation:</th>
<th></th>
<th></th>
</tr>
</thead>
</table>

| Do you have any disease, condition, or problem not listed above that you think I should know about? |     |    |

*Please explain:*

**NOTE:** Both Doctor and patient are encouraged to discuss any and all relevant patient health issues prior to treatment.

I certify that I have read and understand the above and that the information given on this form is accurate. I understand the importance of a truthful health history and that my dentist and his/her staff will rely on this information for treating me. I acknowledge that my questions, if any, about inquiries set forth above have been answered to my satisfaction. I will not hold my dentist, or any other member of his/her staff, responsible for any action they take or do not take because of errors or omissions that I may have made in the completion of this form.

Signature of Patient/Legal Guardian: Date:

**FOR COMPLETION BY DENTIST**

Comments:
<table>
<thead>
<tr>
<th>LOCATION</th>
<th>COLOR</th>
<th>SHAPE (PAPILLAE)</th>
<th>SHAPE (MARGIN)</th>
<th>SIZE</th>
<th>TEXTURE</th>
<th>CONSISTENCY</th>
<th>DEGREE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slight</td>
<td>Pink Red Cyanotic</td>
<td>Pointed Bulbous Blunted</td>
<td>Knife-Edged Rounded Rolled</td>
<td>Flat Edematous Enlarged</td>
<td>Smooth Stippled Shiny</td>
<td>Firm Soft, Spongy Fibrotic</td>
<td>Papillary Marginal Diffuse</td>
</tr>
</tbody>
</table>

Max Right

Max Ant

Max Left

Mand Left

Mand Ant

Mand Right

CIRCLE WHAT APPLIES

DURATION: ACUTE/CHRONIC

EXTENT: LOCALIZED/GENERALIZED

Patient: ______________________________ Date: __________ Faculty: ________________
<table>
<thead>
<tr>
<th>Date:</th>
<th>________________</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical or Dental Information:</td>
<td>________________________________</td>
</tr>
<tr>
<td>Conditions: Contraindications:</td>
<td></td>
</tr>
<tr>
<td>Medications: Vitals:</td>
<td></td>
</tr>
<tr>
<td>Date:</td>
<td>________________</td>
</tr>
<tr>
<td>Medical or Dental Information:</td>
<td>________________________________</td>
</tr>
<tr>
<td>Conditions: Contraindications:</td>
<td></td>
</tr>
<tr>
<td>Medications: Vitals:</td>
<td></td>
</tr>
<tr>
<td>Date:</td>
<td>________________</td>
</tr>
<tr>
<td>Medical or Dental Information:</td>
<td>________________________________</td>
</tr>
<tr>
<td>Conditions: Contraindications:</td>
<td></td>
</tr>
<tr>
<td>Medications: Vitals:</td>
<td></td>
</tr>
</tbody>
</table>
Patient: ___________________________ Student: _________________________
Date: __________________________

<table>
<thead>
<tr>
<th>EXISTING RESTORATIONS</th>
<th>RADIOGRAPHIC FINDINGS</th>
<th>DENTIST FINDINGS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
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</tbody>
</table>
This is to introduce (Patient's Name:)

The patient was evaluated for treatment in the Eastern International College Dental Hygiene Clinic on (Date: ) and there are some concerns about the medical history and the safety of providing dental care to this patient.

We are specifically concerned about:

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

___________________________________________________________________________________________________________________________

Please advise after you have performed your examination, and note any necessary precautions/premedication regimen that should be followed to provide a safe experience for this patient. Treatment may consist of oral prophylaxis and/or dental radiographs, which will involve manipulation of the oral tissues and quite possibly some gingival hemorrhage. Usually no drugs or medications are administered however; a topical, local or intrasulcular anesthetic may be used.

Please write the clearance for treatment on your stationary. It should include:

- Date
- Nature of condition
- Any contraindications to the performance of an oral prophylaxis or the taking of dental radiographs.
- The prescribed antibiotic regimen if the patient's condition requires prophylactic coverage. Please provide for prescription renewal since treatment may extend over the course of several visits.
- Written authorization that the patient may proceed with treatment at the current time in the Dental Hygiene Program with your consent.

Thank you,
Dental Hygiene Program
Eastern International College

Signature of Patient: _____________________________________________________________
Date: ____________________________

Signature of Dentist: _____________________________________________________________
Date: ____________________________
## Services Rendered

<table>
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<tr>
<th>Date</th>
<th>Services Provided</th>
<th>Student Signature</th>
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<td>December 22, 2014</td>
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To Whom It May Concern,

Please excuse Janice Knapp from school on December 22, 2014 as she was seen in our dental clinic for an appointment from 9:00AM - 1:00PM.

If you have any questions, please feel free to call our office at (201)630-2080.

Thank you,

Adriana Patrone
Administrative Assistant
Dental Hygiene Department
Eastern International College
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**GOALS:**
Eastern International College
Patient Cancellation Form

If in the event your patient has not arrived for the scheduled appointment and cannot be reached within a reasonable time frame (15 minutes after the scheduled session) the following, in order of priority is recommended to facilitate your educational experience.

- Practice skills that need remediation; that are difficult and complex; that require more experience to perfect; that are incomplete
- Co-treat, peer evaluate, remediate and assist another student with a challenging case
- Assist students on duty; reception, sterilization, radiology

Directions:
1. Complete form at bottom of page
2. Include your personal thoughts of your learning experience
3. Have clinical instructor sign and date and place in your clinic folder
4. Document in your journal your session activities and learning
5. Document in the scheduled patient’s chart-services provided details of cancellation/failed appointment; include details of interaction.

Dental Hygiene Clinic Assignment:
Date: ______________________ Student Name: __________________________________________________________
Patient Name: ______________________________________________________________________________
Situation: (Circle one)           Failed Appt.         Cancelled
Was dismissed for ___________________________________________
Activities performed: student is to check off and describe goal and learning experience, at the end of session, present form to clinical instructor for review and signature.
- Remediation skills:____________________________________________
- Radiology Skills:____________________________________________
- Assist student during patient care:__________________________
- Assist Clinic Manager: ______________________________________
- Other: __________________________________________________________
Additional comments: __________________________________________
Faculty signature: _____________________________________________
Eastern International College  
Dental Hygiene Program  
Patient Satisfaction Survey

This form has been developed as part of the Eastern International College's outcomes assessment in order to evaluate the patient's overall experience with student's instruction, services, and atmosphere.

This form **must be filled out** by the patient at the end of the last visit.

Turn this form in to clinic faculty or receptionist.

Please complete the following information so that we may better serve your needs.

EXCELLENT =1,  GOOD=2,  FAIR =3,  POOR =4

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<td>2. Courtesy of Student Practitioners</td>
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<td>3.Courtesy of Faculty and Staff</td>
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<td>4. Your opportunity to ask questions</td>
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<td>5. The answers to your questions</td>
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<td>6. Information provided relative to taking care of and improving your oral health</td>
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<td>7. The quality of your care</td>
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<td>8. Your comfort during and after treatment</td>
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<td>9. The outcome of your treatment</td>
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<td>10. The appearance and atmosphere of our facility</td>
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**COMMENTS:**

Thank you for helping us to improve your experience!
EASTERN INTERNATIONAL COLLEGE DENTAL HYGIENE CLINIC

DENTAL HYGIENE CARE PLAN

Patient Name: _______________________________ Date: ___________________________

Student Name: ______________________________ Instructor: __________________________

Periodontal Classification: _________________ CAMBRA: __________ PHP: ______

Dental Hygiene Diagnostic Statement:

1. 

2. 

3. 

APPOINTMENT PLAN

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<thead>
<tr>
<th>Appt. #</th>
<th>Time Allotted</th>
<th>Treatment Plan</th>
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I have been informed of the periodontal status of my mouth. The diagnosis and recommended treatment procedures that meet current standards of care have been explained to me. These procedures may involve the use of topical and/or local anesthesia. The risks and benefits associated with treatment and the consequences of lack of treatment have been discussed. I have been given the opportunity to ask questions regarding my treatment. When applicable, alternative treatments have also been presented.

Periodic evaluation of tissue response to treatment will be completed and may indicate a modification of the original treatment plan. I understand that I will be informed of any changes and of any additional recommended treatments. In certain instances, tissue response is not predictable and completing the recommended course of treatment does not guarantee cure of disease nor prevent recurrence of disease in the future. Understand that it is my responsibility to carry out the recommended disease prevention procedures and to follow the recommended maintenance therapy. My failure to do so may negate the effects of treatment and may worsen my long term prognosis or cause disease recurrence. I understand that multiple visits may be necessary to complete my plan of care and I will make every effort to complete my treatment as scheduled.

- I accept the recommended treatment
- I choose an alternative treatment
- I choose not to be treated

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NEWARK BOYS AND GIRLS CLUB Rotation

Please ensure that you arrive 30 minutes prior to patient care. You must follow same policies, procedures and standards as utilized for EIC Clinic. EIC scrubs uniform will be worn.
- Huddle with Administration and Dentist
- Review medical/dental history and dental chart
- Should identify what each patients needs for treatment
- Get familiar with office layout
- Check or begin to setup for first patient
- After student has completed their first patient then he/or she should break down and set back up immediately
- Complete and annotate assigned treatment for the patient

ADDRESS:
1 Avon Avenue
Newark, NJ 07108
P: 973.242.1200

You will be graded using TalEval.

We are guests in the NBGC facility and will conduct ourselves in a professional, respectful manner. This is an outstanding program to be part of and we would like to continue the partnership for years to come.
References


DH CLINIC MANUAL Summer Semester 2016

RECEIPT OF SYLLABUS

I have read and been given a copy of this manual. I understand that I am expected to adhere to the policies, and procedures put forth in this manual and so signify by my signature below.

___________________________________  _______________
Student Name and Signature              Date

___________________________________  _______________
Instructor Signature                    Date